

**ACTION ITEM
BOARD OF SUPERVISORS**

DATE December 2, 2008

TO Board of Supervisors

FROM. David Noel *DN*
Director of Information Technology

ISSUE: Presentation of Strategic Technology Plan

STAFF RECOMMENDATION: N/A

BUDGET IMPACT. N/A

ATTACHMENTS. (1)

[1] Strategic Technology Plan [] Reso/Ord/Proc #

[] [] Reso/Ord/Proc #

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REVIEW [X] County Administrator's Office *[Signature]*
[] Budget _____
[] Finance _____

- [] Consent Agenda
- [] Discussion Item
- [] New Business
- [] Other Business
- [X] Presentation
- [] Public Hearing
- [] Unfinished Business

PRESENTATION BY David Noel, Director of Information Technology

ELECTION DISTRICT N/A



Stafford County Strategic Technology Plan

- **Discovery** – Understand current IT environment
- **Analysis** – Identify strengths, weaknesses, opportunities, and threats
- **Strategy Recommendation** – Create future state technology environment that will ensure the County is able to meet key goals set forth by departments and other key stakeholders
- **Transition Plan** – Create roadmap for current state environment into future state environment



STP Areas of Opportunity

Better integration of
Information and business
processes between
departments

More accessibility of
government information
for constituents

More training and support
provided by the IT
organization to facilitate
better use of technology
and improvements in
business processes



STP Technology Governance Process

Roles and Responsibilities

Information Technology Leadership Team

- Ensure feasibility from a cost-benefit perspective
- Establish project priorities
- Assess alignment with strategy and goals

Information Technology

- Ensure project technology fits with County technology architecture
- Assess impact of project on available personnel
- Determine if external resources or services are necessary to support project
- Recommended technology to department/ITLT to meet need
- Implement technology solution



Strategy Recommendations

- 1 Enterprise Content Management
- 2 Citizen Assistance Program (CAP)
- 3 311 Call Center
- 4 Permit Center
- 5 Telework Program
- 6 Business Continuity Planning
- 7 Computer Aided Dispatch/Records Management System (CAD/RMS)
- 8 Hansen System Upgrade to Release 8
- 9 Technology infrastructure initiative to standardize the desktop environment



Questions?