

STAFFORD *Virginia*



MONTHLY REPORT

APRIL 2010

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MEMORANDUM

County Administrator's Office

To: Board of Supervisors

From: Cathy Riddle
Public Information Administrator

Subject: Monthly Statistical Report

Date: April 14, 2010

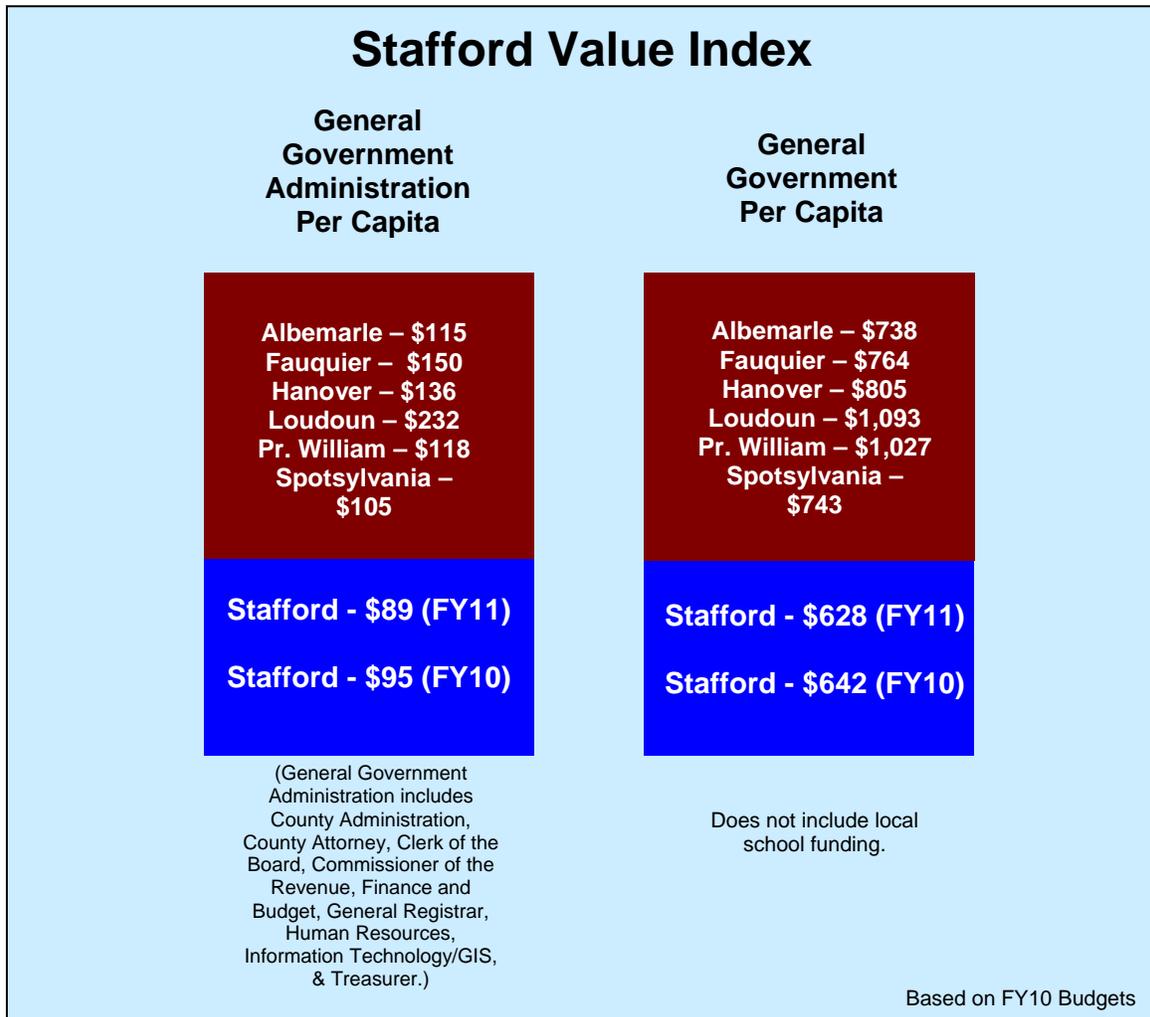
A note about this month's report:

The Economic Development Quarterly Report is included in this month's issue.

Please let me know if you have any questions.

STAFFORD VALUE INDEX

The Stafford Value Index (SVI) is an indicator of how Stafford County government ranks among its peers on a per capita basis using budgeted amounts. The SVI was created by surveying our peer localities (Counties of Prince William, Fauquier, Hanover, Loudoun, Spotsylvania, and Albemarle).



Listed below are some of the recent projects initiated by staff that have shown monetary savings or increased efficiency:

After receiving one bid of \$231,434 in response to the request for a proposal to build customized library display shelving at the England Run Library, Public Works staff investigated options for increasing the level of competitiveness while ensuring the required standard of quality. The library shelf bid package was subsequently revised and re-advertised for public bids, resulting in six bids. The lowest bid was in the amount of \$87,878, netting a savings of nearly \$150,000. The manufacturer has indicated a complete understanding of the project requirements and attributes the bid price to lower overhead and newer, more efficient manufacturing technology installed at his facility in North Carolina.

Staff in the Sheriff's Records Division scanned in more than 15,000 police reports into the County's OnBase Document Imaging System over the last two months. The Sheriff's former document system for storing police reports had "died" months ago and needed to be replaced. While a solution was being worked on, a large back file of reports had accumulated because the old system no longer worked. When detectives needed a report, someone had to track it down and make a copy for them. The Sheriff's strong requirements for security and audit trail history made the County's OnBase document imaging system a good fit for the department. The detectives no longer have to wait for reports to be tracked down and copied because they can now access the information online.

FINANCIAL UPDATE

Stafford County General Fund Revenue / Expenditure Report FY 2010 through March 31, 2010

	Expenditures		Revenue		%
	Revised Budget	Actual	Budget	Actual	
<u>General Government:</u>					
Board of Supervisors	\$ 543,541	\$ 387,066			71.2%
Central Rapp Regional Library	4,254,098	4,254,098		3,470	100.0%
Commissioner of Revenue	2,748,181	1,838,591	299,738	206,934	66.9%
Commonwealth Attorney	2,847,846	2,013,816	1,176,129	792,790	70.7%
Comprehensive Services Act	4,228,290	2,336,187	1,914,778	986,826	55.3%
Cooperative Extension	200,053	121,397			60.7%
Corrections	8,585,722	8,384,379	504,956	376,380	97.7%
County Administration	1,149,796	836,382			72.7%
County Attorney	1,009,700	639,423			63.3%
Courts	2,170,998	1,317,735	1,639,289	1,020,778	60.7%
Econ Devel & Legislative Affairs	1,235,360	824,710			66.8%
Finance and Budget	1,516,990	1,078,762	220,572	99,503	71.1%
Fire and Rescue	14,585,842	9,752,571			66.9%
Human Resources	650,517	437,710			67.3%
Information Technology	2,299,509	1,524,036		858	66.3%
Non-Departmental	1,584,729	819,608			51.7%
Office of Internal Audit	80,041	56,744			70.9%
Parks, Recreation & Comm Facilities	10,609,983	6,301,745	2,287,128	1,778,867	59.4%
Partner Agencies	1,691,815	1,672,296	15,000	17,775	98.8%
Planning and Zoning	3,138,207	2,350,878	2,147,584	1,083,109	74.9%
Public Works	5,013,077	3,386,253	3,673,885	2,851,822	67.5%
Registrar and Electoral Board	390,686	249,588	67,525		63.9%
Sheriff	19,364,772	13,042,519	4,503,164	2,932,930	67.4%
Social Services	8,458,834	5,447,140	5,944,779	4,102,720	64.4%
Treasurer	1,964,838	1,394,274	352,495	243,103	71.0%
Total General Government	100,323,425	70,467,908	27,683,793	18,480,417	70.2%

Includes monthly expense for broadcasting meetings / ann. memb dues VACO / external audit expenditure

Exp. includes annual approp to Central Rapp Reg Library; Rev. is addl law lib fees

1-month lag in receipt of State Comp Bd reimbursements

1-month lag in receipt of State Comp Bd reimbursements

2-month lag in receipt of State reimbursements; 2-month lag in program exp

0.0%

Exp. includes annual appropriation to Regional Jail; Rev includes qtrly PILOT for Jail / Juvenile Ctr + VJCCCA program receipts

74.5%

0.0%

0.0%

1-month lag in receipt of State Comp Bd reimbursements

Rev is quarterly BRAC grant reimbursement

62.3%

45.1%

0.0%

Includes 7 mo. Ambulance transport fees; 2-month lag in receipt of fees

67.5%

0.0%

Exp includes annual insurance premiums - VaCORP

Contract pay-out

Seasonal P & R program revenues; Fed. Energy Block Grant

Exp. includes annual appropriation to Community Agencies Rev. is well / septic permits

77.8%

118.5%

Rev/Exp includes PDR match/settlement

50.4%

Rev includes permitting and inspection fees, defaulted securities

77.6%

Rev for this function on annual basis March-Feb, received in June

0.0%

1-month lag in receipt of State Comp Bd reimbursements

65.1%

1-month lag in receipt of State/Fed pass-thru funds

69.0%

1-month lag in receipt of State Comp Bd reimbursements

69.0%

FINANCIAL UPDATE

Stafford County General Fund Revenue / Expenditure Report FY 2010 through March 31, 2010

	Expenditures			Revenue		
	Revised Budget	Actual	%	Budget	Actual	%
Capital Outlay	\$ 162,262	\$ 12,000	7.4%	-	-	0.0%
Debt Service	12,185,406	10,592,713	86.9%	-	-	0.0%
Transfers to Other Funds	1,121,538	1,121,538	100.0%	480,000	-	0.0%
Total County	113,792,631	82,194,159	72.2%	28,163,793	18,480,417	65.6%
<u>Local School Funding:</u>						
Operations	103,808,533	52,622,976	50.7%	-	-	0.0%
Debt Service	29,260,623	28,444,483	97.2%	-	-	0.0%
Construction	-	-	0.0%	-	-	0.0%
Total Local School Funding	133,069,156	81,067,459	60.9%	-	-	0.0%
Total	\$ 246,861,787	\$ 163,261,618	66.1%	28,163,793	18,480,417	65.6%
General Revenue:						
Real Estate Taxes				138,988,650	69,075,717	49.7%
Personal Property Taxes				24,804,100	13,475,528	54.3%
Penalties and Interest				1,600,000	1,164,278	72.8%
Sales Tax				9,855,000	5,609,367	56.9%
Consumer Utility Tax				7,693,400	4,832,410	62.8%
BPOL				2,841,750	-	0.0%
Motor Vehicle Licenses				2,310,000	252,603	10.9%
Bank Stock Taxes				200,000	-	0.0%
Recordation and Property Transfers				2,663,500	1,387,671	52.1%
Meals Taxes				5,350,000	3,608,007	67.4%
Other Local Taxes				47,000	27,482	58.5%
Use of Money and Property				902,000	114,051	12.6%
Other Local Revenue				3,904,918	1,921,119	49.2%
State Non-Categorical				12,831,262	7,232,578	56.4%
Use of Fund Balance				5,305,803	-	0.0%
Total General Revenues				219,297,383	108,700,811	49.6%
Total General Fund				\$ 247,461,176	\$ 127,181,228	51.4%

Civil Ware Sites easement

Master Lease, 2002 2006 2008 Revenue Bonds, VRA-Crow's Nest debt svc Exp is defaulted security for road improvements at Stonegate Trn to Transp Fund and transfer of reserved Parks capital to the Capital projects Fund

July 2009 - February 2010

Master Lease, VPSA and Literary Loan principal and interest payments

Taxes are due in Dec and June, reflects 2009 2nd half collections to-date

Taxes are due in Dec and June, reflects 2009 2nd half collections to-date

Assessed when delinquency is paid

2-month lag in receipt of State funds

2-month lag in receipt of State funds

Program dissolved

Vehicle license fees due with June pers prop taxes

Revenue received May/June based on previous year local deposits held

1-month lag in reporting from Clerk of Court

Lag due to accrual of meals tax revenue

Short-term rental taxes due quarterly

1-month lag in receipt

Receipts for misc on-demand items

PPTRA receipts due in Aug, Nov and June, other receipts following end-of-qr

Capital, Grant & Encumbrance rollovers + School/Sheriff Compensation + parks Capital reservation

FINANCIAL UPDATE

FEBRUARY 2010 SALES TAX RECEIPTS

Local	Jan-10	Feb-10	Feb-09	2/10 vs 2/09	%
Stafford	\$687,879	\$678,296	\$665,058	\$22,821	3.4
Fredericksburg	\$805,224	\$669,479	\$687,332	(\$17,853)	(2.6)
Spotsylvania	\$956,359	\$1,002,126	\$1,052,987	(\$50,861)	(4.8)
Prince William	\$3,237,456	\$3,093,960	\$3,086,443	\$7,517	0.2
Virginia	\$69,828,081	\$66,348,773	\$70,276,663	(\$3,927,890)	(5.6)

Local		YTD 2010	YTD 2009	▲ YTD	%
Stafford	N/A	\$1,366,175	\$1,484,951	(\$118,776)	(8.0)
Fredericksburg	N/A	\$1,474,703	\$1,572,181	(\$97,478)	(6.2)
Spotsylvania	N/A	\$1,958,485	\$2,099,420	(\$140,935)	(6.7)
Prince William	N/A	\$6,331,416	\$6,353,370	(\$21,954)	(0.3)
Virginia	N/A	\$136,176,854	\$143,347,211	(\$7,170,357)	(5.0)

FEDERAL ECONOMIC STIMULUS FUNDS UPDATE

FEDERAL ECONOMIC STIMULUS							
Category	Application Opens/Deadline	Initiate Construction	Formula	Competition	Federal	State	Award
Agriculture							
•Increased Funding for Supplemental Nutrition Assistance Program			X		X		\$1,535,000
Commerce							
• Broadband Technology Program				X	X		
Stafford Broadband (\$1.6 Million)	submitted to Virginia			X	X		
EDA (\$150 million available for BRAC related improvements)				X		X	not eligible
Stafford has provided data to support Virginia Broadband, a private provider, in its application for funding to provide high-speed access for unserved and underserved areas of the county.							
Justice							
•State and Local Law Enforcement Assistance							
1. Byrne - JAG Formula Grants (Stafford eligible for \$120,000)	Awarded		X		X		\$120,000
2. Byrne Competitive Grants (\$225 Million)				X	X		not awarded
3. Internet Crimes Against Children (\$50 Million)							not eligible
• COPS Hiring Grants (\$1 Billion)	Not awarded			X	X		not awarded
•V-STOP Grant				X	X		\$141,322
Dept of Defense							
• Operations and Maintenance, Marine Corps (\$113 Million)							
Homeland Security							
• Firefighter Assistance Grants (\$210 Million)				X	X		
** Station 14 Fire & Rescue (\$4,994,274)	Submitted			X	X		
Energy and Water							
• Energy Efficiency & Conservation Block Grants (\$484,300 available to Stafford)	Awarded		X				\$484,300
HUD							
•Community Development Block Grant (\$1 Billion)							
• Neighborhood Stabilization Grant (\$2 Billion)							
Interior and Environment							
• Clean (Waste) Water State Revolving Fund (\$4 Billion)				X		X	
Aquia Nutrient Removal Upgrades (\$21.513 Million)				X		X	not funded
Falls Run Sewer Interceptor Replacement (\$1.972 Million)				X		X	not funded
Little Falls Run WWTF (\$5.25 Million)				X		X	not funded
•Drinking Water State Revolving Fund (\$2 Billion)				X		X	
Rocky Pen Reservoir (\$90 Million)				X		X	not eligible
Water Main Rocky Pen Run (\$2.495 Million)				X		X	not eligible
Water Tank/ Courthouse(Hospital) (\$2.147 Million)				X		X	not eligible
Water Tank England Run (\$1.947 Million)				X		X	not eligible
Water Mains Beagle/Butler/Layhill/Forbes/Old Forge (\$3.862 Million)				X		X	not eligible
• National Park Service (\$589 Million)			X		X		
Transportation							
• National Surface Transportation System (\$1.5 Billion)				X	X		
** Rte 17 (\$47.683 Million)				X	X		***not eligible
• Federal Highway Administration (\$27.5 Billion)			X		X		
Rte 17 (\$47.683 Million)			X		X		
Rte 610 (\$7.702 Million)			X		X		
Rte 630 Bridge (\$5.39 Million)			X		X		\$5,390,000
Rte 1 Bridge (\$2.612 Million)			X		X		
Rte 630 Interchange (\$15 Million)			X		X		
Route 608 Bridge Over Potomac Creek							\$973,500
• Airports Improvement Program (AIP) (\$1.1 Billion)							
Terminal Building (\$3 Million)							
Access Control (\$150,000)							
Labor							
• Workforce Investment Act Training & Emp Svcs (\$3.95 Billion)							
One Stop Center With Germanna							not awarded
\$100K For Summer Work Program in PD16							
HHS							
•Increased Federal Share of Medicaid Match To Date			X		X		\$21,384
•Increased Fee Child Daycare Payments for FY2010			X		X		\$31,000
• Health Resources and Services							
1. Community Health Centers (\$500 Million)							
2. Construction, Renovation, Health Information Technology (\$1.5 Billion)							
• Health Information Technology (\$2 Billion)							

FEDERAL ECONOMIC STIMULUS FUNDS UPDATE

FEDERAL ECONOMIC STIMULUS							
Category	Application Opens/Deadline	Initiate Construction	Formula	Competition	Federal	State	Award
Education							
•Title I Grants (\$13 Billion)			X			X	
1. Basic (Targeted) Grants (\$5 Billion)			X			X	
2. Incentive Grants (\$5 Billion)			X			X	
3. School Improvement Grants (\$3 Billion)			X			X	
•Impact Aid Construction (\$100 Million)			X			X	
• School Improvement Programs			X			X	
1. Education Technology (\$650 Million)			X			X	\$34,586
2. Early Interventions (\$500 Million)			X			X	
• Innovation and Improvement Programs (\$200 Million)			X			X	
• Special Education			X			X	
1. IDEA, Part B State Grants (\$11.3 Billion)			X			X	\$5,285,722
2. Preschool Programs (\$400 Million)			X			X	\$177,968
3. Early Interventions (\$500 Million)			X			X	
•Early Head Start						X	\$462,860
State Stabilization Fund (\$53.6B(est) \$1.2 B to VA over 2 yrs.)							
• Flex Fund (18% of Above - Approx \$219 million)							
**Fire & Rescue Training Center (\$4.930 Million)				X		X	
**Public Safety Communications System (\$10.4 Million)				X		X	
J&DR Courthouse (\$30.5 Million)				X		X	
England Run Library (\$12.4 Million)				X		X	
Elementary School Reconstruction (\$36 Million)				X		X	
**Schools Infrastructure Renovations (\$20 Million)				X		X	
Fiber Optic Network (\$6 Million)				X		X	
• Education Fund (82% of Above - Approximately \$1 Billion)			X				
For Stafford School Division			X				\$8,975,043
•State Funding for Constitutional Officers			X			X	\$426,192
TOTAL AWARDS TO DATE							\$24,058,877

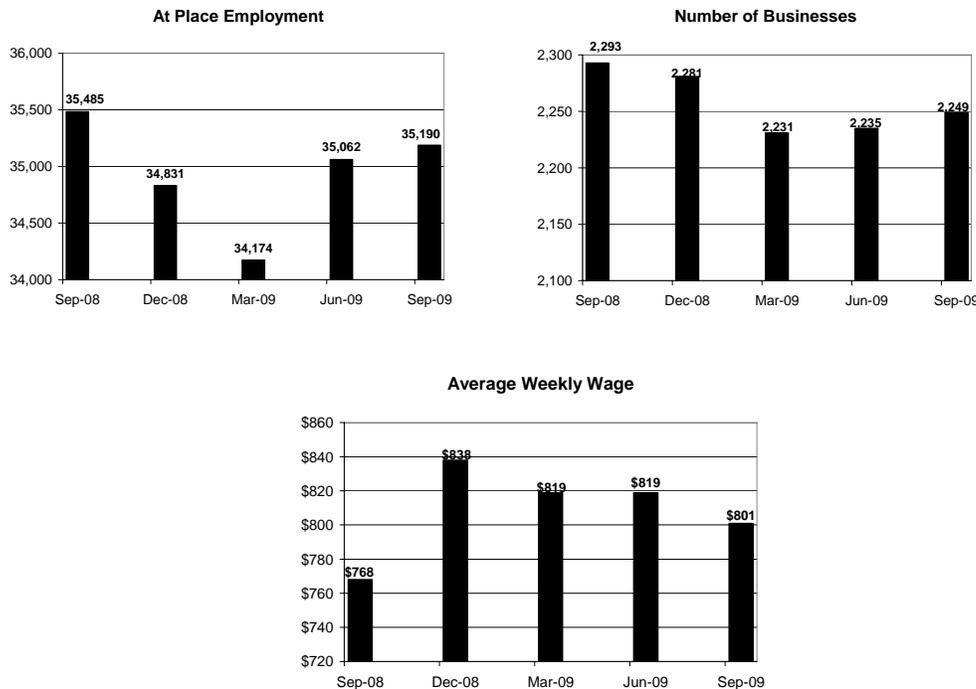
** Indicates a priority project of the Board of Supervisors

*** VDOT's schedule for this project shows advertisement for construction in February 2013, at the earliest. Funding criteria set forth by the U.S. Department of Transportation require projects to be completed by February 2012.

ECONOMIC DEVELOPMENT QUARTERLY UPDATE

The Economy

According to the Virginia Workforce Connection, At Place Employment for the quarter ending September 30, 2009 was 35,190, a decrease of 295, or 0.8% less than the third quarter of 2008. Stafford County's total number of businesses is 2,249 which is 44 less than September 30, 2008, a 1.9% drop. However, even with the slight reductions in employment and the number of businesses, the Average Weekly Wage was increased by 4.3 % to \$801, \$33 more than September 30, 2008.



The Virginia Workforce Connection also reports Stafford's unemployment rate for February 2010 was 6.5%, compared to the February 2009 rate of 5.6%. The Virginia unemployment rate for February 2010 was 7.7% and the U.S. average was 10.2%.

Taxable sales in Stafford for the calendar year ending December 31, 2009 totaled \$879,152,862. This represents a 2.1% increase over the \$861,043,682 total for 2008.

Touching Lives Homecare, Inc, a home health service provider certified by the Virginia Department of Health, celebrated their grand opening with a Fredericksburg Area Chamber of Commerce Ribbon Cutting event. Economic Development Department staff participated in the celebration held at the company's headquarters on Garrisonville Road.

Redevelopment

Master Redevelopment Plan Progress – The Master Redevelopment Plan was endorsed by the Board of Supervisors and forwarded to the Planning Commission for consideration for inclusion in the Comprehensive Plan. The Planning Commission has created a committee to review the plan and report back to the Planning Commission on May 5th.

ECONOMIC DEVELOPMENT QUARTERLY UPDATE

Boswell's Corner Progress – The Quantico Growth Management Committee has endorsed the concept for a priority roadway improvement project for U.S. Highway 1 between Joplin Road, in Prince William County, and Telegraph Road in Stafford County. Details of this project are currently being developed to solicit funding support from various stakeholders.

Courthouse Area Progress – A preferred consultant has been identified by staff to undertake preliminary engineering work on the Courthouse Streetscape project. Their credentials have been forwarded to VDOT for approval.

Falmouth Village and Southern Gateway Progress – Preliminary engineering work on the safety and parking improvements in Falmouth is underway. Project management responsibilities have been assigned to Public Works with staff assistance from Parks, Recreation and Community Facilities, Planning and Zoning, Economic Development and Tourism. This project is on schedule and within budget.

A Letter of Interest has been submitted to the U. S. Environmental Protection Agency in response to a Smart Growth grant program announcement. This grant program would supply staff from several Federal agencies to help us determine how to best work with the environmental, cultural, transportation and economic issues present in Falmouth.

Tourism

Historic Chatham Manor/Museum Feasibility Study - Supervisor Harry Crisp initiated a meeting with the National Park Service to discuss the possibility of co-locating the proposed Stafford County Museum at the National Park Service's Historic Chatham Manor. Challenging economic times led the Board of Supervisors to redirect the museum fund to the operating budget in 2009. Funding, building and operating a single museum structure seems many years away. A conversation with the park service leadership was held, resulting in a search to hire a consulting firm that would lead a feasibility study to determine the merit of integrating interior exhibits that would serve the needs of both the National Park Service and a prospective Stafford Museum of History. Dutton + Associates, of Richmond, Virginia, has been hired and will begin work in April 2010. A report from the consulting firm is expected within 90 days. The members of the committee assisting directly with the study include Supervisor Harry Crisp, John Hennessy, Chief Historian of the National Park Service; Tim Baroody, Deputy County Administrator; and C. M. Williams, former Stafford County Administrator.

Civil War 150 - The Sesquicentennial Committee has recently welcomed Spotsylvania County's Committee into its membership. Stafford and Fredericksburg had been working together until that time. The calendar for one of the most impressive array of commemoration activities in the nation is almost complete. The public announcement of the collective work of the committee will be held at the Sunken Road on April 21. After that announcement, the committee and its work groups will continue to meet as our region commemorates the many layers of military and civilian experience during Civil War.

Golf Shows - Representatives from nearly every area golf course, combined with a team from our golf packaging company, Genesis Golf, attended golf shows in our prime feeder markets in the northeast. The shows were in New Jersey, Philadelphia, Scranton, Pittsburgh, and Toronto. The regional marketing cooperative has revamped the marketing strategy to target Virginia golf trips, and have reworked its website key words to reflect the golfers searching for "VA golf trips." A live chat feature has been added to the website. This activity has resulted in a great number of new and significantly younger leads. Conversion and closing rate for golfers visiting the new website are continuing to increase.

ECONOMIC DEVELOPMENT QUARTERLY UPDATE

Business Retention and Expansion

Site Visits - Business Retention and Expansion efforts returned to fulltime status in January with the arrival of Bethany Miller. During the first quarter, 42 existing companies, varying in size and by industry, were visited. On-site visits are preceded by verbal contact and, in most cases, the completion of a Pre-Visit Questionnaire. Information captured during visits is stored in the ExecutivePulse database. With an average of 14 site visits completed per month, the program is on target to reach its goal of 150 site visits during 2010.

Networking and Outreach Efforts - March 24, 2010 marked the first meeting of a quarterly regional workshop effort. Stafford, Spotsylvania, Caroline, King George, and the City of Fredericksburg have agreed to work collectively towards the provision of a series of workshops geared toward our business constituents on a regular basis. Attendance for the first workshop, titled "Financing for Small Business Growth," reached roughly 65 guests. Participation from Stafford companies is expected to increase as the County works to build its e-mail contact database. Additional industry and County-specific outreach efforts are in the planning stages and will target healthcare professionals and federal contractors, among others.

Workforce Development - The first three in a series of four Workforce Development Focus Groups have been completed. Four of Stafford's key industries - Federal Contractors, Healthcare Professionals, Mechanics & Skilled Technicians, and Hospitality & Tourism - were identified for input and participation. Upon the completion of the effort, information gathered from the groups will be compiled in a report that will be presented to higher educational institutions in the region providing impetus for the creation of relevant course offerings.

Activity surrounding this initiative has been performed in a partnership that includes Stafford Economic Development, the University of Mary Washington, Germanna Community College, and Stafford Public Schools. The final report will be presented on May 20, 2010 at the Stafford Business Appreciation Luncheon.

PUBLIC WORKS – CAPITAL PROJECTS UPDATE

CONSTRUCTION PHASE PROJECTS

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION
England Run Library	Construction of a new 30,000 square foot library located at the corner of Lyons Boulevard and Plantation Drive.	\$6,625,591	August 2010

RECENT ACTIVITY

- Electric power line was completed to building, with full electric service scheduled for early April.
- The ceiling grid is installed throughout building. Ceiling tiles and light fixtures are being installed. Awaiting full power before installing wood ceiling.
- Computer and security wiring is installed.
- Exterior metal panel installation is complete.
- Concrete sidewalk, curbing and light pole foundations completed.
- VCT flooring and ceramic tile installed.
- Sprinkler system hydro tested and approved.
- Purchasing of furniture and fixtures is underway.



Southeast Corner of Building



Young Adults Room and Children's Sun Dome

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION
Government Island Trail	Construction of 1,250' of boardwalk and 1,650' of asphalt trail to access the historic quarry on Government Island.	\$599,000	September 2010

RECENT ACTIVITY

- Contract was suspended for 60 days to allow investigation of a more favorable alignment. The design, permitting and land transaction for this realignment is nearly complete and the contractor is scheduled to return to the site on April 20.

PUBLIC WORKS – CAPITAL PROJECTS UPDATE

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION
Radio Communication System	Construction of new communication towers and equipment to improve the public safety communication system.	\$23,594,335	September 2010

RECENT ACTIVITY

- Eleven of the (13) co-location leases have been completed and construction has been started, completed or scheduled. The system is comprised of 14 sites (including the ECC). The lease for Site 12 is expected to be executed within the next 10 days. Communications with the owner of Site 13 (Thorny Point) is continuing. To date, those discussions have centered on reaching an agreement regarding the site equipment/layout. This information, once agreed upon, will create the foundation by which the lease agreement will be negotiated. This site is atypical in that the tower is located within the private grounds of the owner's residential property, unlike those on commercial properties.
- Critical Path Items: Two tower sites are critical to the timing of the project. 1) Powell Lane tower construction and 2) Thorny Point co-location site. The Powell Lane site is critical to the microwave network ring associated with the project as system cannot be brought on line without the "ring" being closed. The "ring" cannot be closed without the Powell Lane site.
- Other details of the system programming for subscribers are well under way. These details must and will be cognizant of the day-to-day radio communications needs of Stafford's public safety agencies as well as their interoperability needs with other localities.

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION
Deacon Road Estates	Completion of the subdivision improvements in Deacon Road Estates following default by the developer.	\$456,000	December 2009

RECENT ACTIVITY

- All VDOT punch list items have been completed and approved.
- VDOT has processed the street acceptance and forwarded the forms to County staff for Board action. This action is scheduled for the April 20, 2010 Board meeting.
- Staff is working to clear up miscellaneous drainage and stormwater items within the subdivision.

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION
Brooke Ridge Estates	Completion of the subdivision improvements in Brooke Ridge Estates following default by the developer.	\$219,000	December 2009

RECENT ACTIVITY

- VDOT completed a follow up inspection and noted some minor deficiencies. The contractor is scheduled to correct these in April.

PUBLIC WORKS – CAPITAL PROJECTS UPDATE

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION
Energy Management System Upgrades	Construction of upgrades to the energy management systems at the Government Center, Courthouse, and Porter Library.	\$458,663	October 2010

RECENT ACTIVITY

- Replacement water valves and wiring have been installed in the Courthouse and is underway at Porter Library.
- Administration Building is next on schedule for upgrades.

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Woodlands Pool Construction	Storage building for bubble	\$50,000	April 2010

RECENT ACTIVITY

- Concrete slab poured.
- Walls framing and roof trusses in place.
- Sheathing being installed.



PUBLIC WORKS – CAPITAL PROJECTS UPDATE

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Rowser Design	ADA bridge/trail to baseball field	\$35,000	April 2010

RECENT ACTIVITY

- Culvert pipe and end walls installed.
- Gravel path to fields installed.
- Soliciting prices for guardrail fencing.



PUBLIC WORKS – CAPITAL PROJECTS UPDATE

DESIGN PHASE PROJECTS

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION OF DESIGN PHASE
Poplar Road Design	Design of the safety improvements on Poplar Road between Route 17 and Truslow Road.	\$287,100	July 2010

RECENT ACTIVITY

- VDOT staff briefed on proposed improvements.
- Engineer scheduled to complete 30% design and forward to VDOT for review in early April.

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION
Mountain View Road Design	Design of the safety improvements on Mountain View Road between Joshua Road and Rose Hill Farm Road.	\$484,800	October 2010

RECENT ACTIVITY

- Board briefed on alignment options and consensus reached on preferred alternative.
- VDOT briefed on the proposed improvements and the preferred alignment option.
- 30% design scheduled to be completed around the end of April and forwarded to VDOT for review.

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION
Falmouth Village Improvements Design	Design of parking and sidewalk improvements in Falmouth.	\$79,936	July 2010

RECENT ACTIVITY

- Submitted VDOT permit for archeological work within the right of way. Currently under review by VDOT staff.

PROJECT	DESCRIPTION	CONTRACT AMOUNT	ESTIMATED COMPLETION
Belmont Ferry Farm Trail Design	Design of Phase 3 and 5 trail segments from Belmont to Pratt Park.	\$412,894	August 2010

RECENT ACTIVITY

- Phase 5 plans have been submitted to both Stafford County and VDOT for 1st review.
- Phase 3 plans have been submitted to both Stafford County and VDOT for 2nd review.
- MWQIA report submitted for review, Maintenance Agreement recorded.
- Next up - Phase 3 construction documents to be prepared for submittal to VDOT for construction approval.
- Once the construction documents are received by VDOT later this month it may require 2 months at VDOT to review and then 2 more months at the Federal government to review before we receive approval to go to bid.

PUBLIC WORKS – CAPITAL PROJECTS UPDATE

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Curtis Park Design	Shop roof repair	\$20,000	April 2010

RECENT ACTIVITY

- Repair proposals received. Repair technique selected.
- Preparing purchase requisition.

PLANNING PHASE PROJECTS

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Brooks Park Planning	Replace 90' baseball field backstop and fence	\$50,000	TBD

RECENT ACTIVITY

- Lost the project manager. Resources not currently available to move the project forward.
- Met with SBL to discuss specifications to meet their program requirements.

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Carl Lewis Community Center Design	Design of expansion & paving of parking lot, ball field re-grading, drainage improvements	\$310,000	TBD

RECENT ACTIVITY

- Resources not currently available to prepare of RFP for consultant design services.

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Courthouse Community Center Design	Design of ADA restrooms	\$35,000	April 2010

RECENT ACTIVITY

- Preliminary assessment of existing conditions for compliance to determine the scope of work completed.
- Determining how to proceed to get a design for the modifications.

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Duff Green Design	Design of retrofit playground for ADA and provide lights	\$26,000	April 2010

RECENT ACTIVITY

- Scope of work for ADA accessibility will be determined after the site assessments for the design of ADA accessibility upgrades are completed at various parks (see project description below).
- Have contacted Dominion VA Power to explore light fixtures available and get pricing.

PUBLIC WORKS – CAPITAL PROJECTS UPDATE

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Numerous Parks Design	Design of ADA accessibility upgrades	\$150,000	April 2010

RECENT ACTIVITY

- Performing site assessments of each park site.
- Site assessments will identify deficiencies, which will be prioritized and the cost estimated.

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Numerous Parks Design	Design of athletic field renovations	\$100,000	May 2010

RECENT ACTIVITY

- Started identifying sites.
- Started identifying actions to be taken and prioritizing sites.

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Pratt Park Design	Design of basketball court repair	\$28,000	TBD

RECENT ACTIVITY

- Started preparing Scope of Work.
- Lost the project manager. Resources not currently available to move the project forward.

PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Pratt Park Design	Design of tennis court repair	\$175,000	TBD

RECENT ACTIVITY

- Started preparing Scope of Work
- Lost the project manager. Resources not currently available to move the project forward.

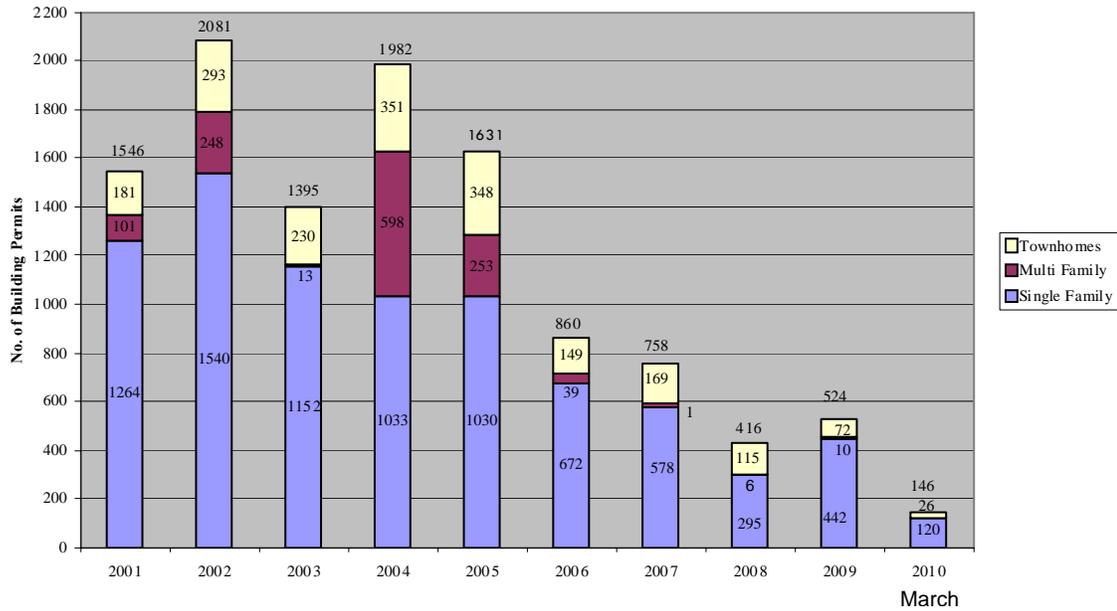
PROJECT	DESCRIPTION	FUNDING AMOUNT	ESTIMATED COMPLETION
Willowmere Park Design	Design of repair & expansion of trails (4000 LF)	\$100,000	TBD

RECENT ACTIVITY

- On hold, Board did not approve funding.

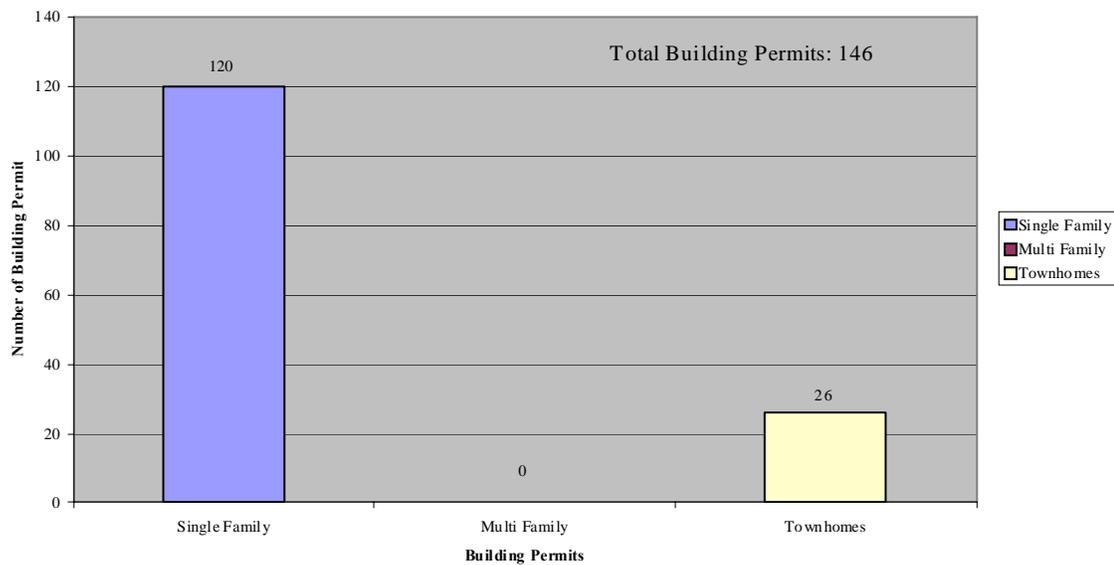
PUBLIC WORKS – PERMITS UPDATE

HISTORY OF BUILDING PERMITS ISSUED 2001-2010 Full Year Statistics (except 2010)



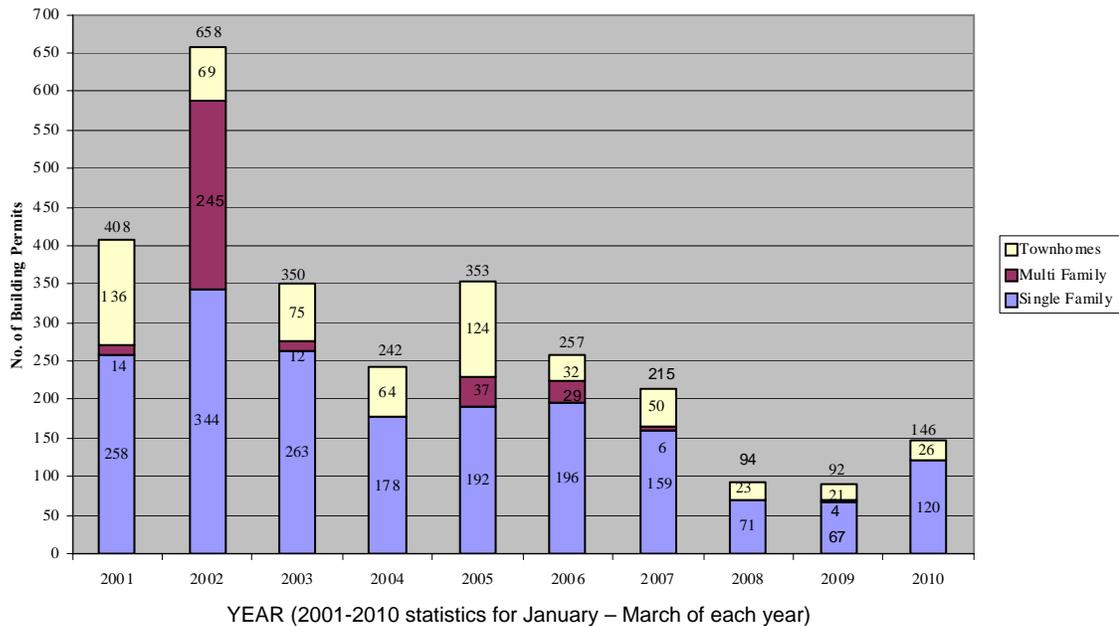
YEAR (2001 – 2009 are full-year statistics. 2010 statistics are through March).

BUILDING PERMITS ISSUED THROUGH MARCH 2010

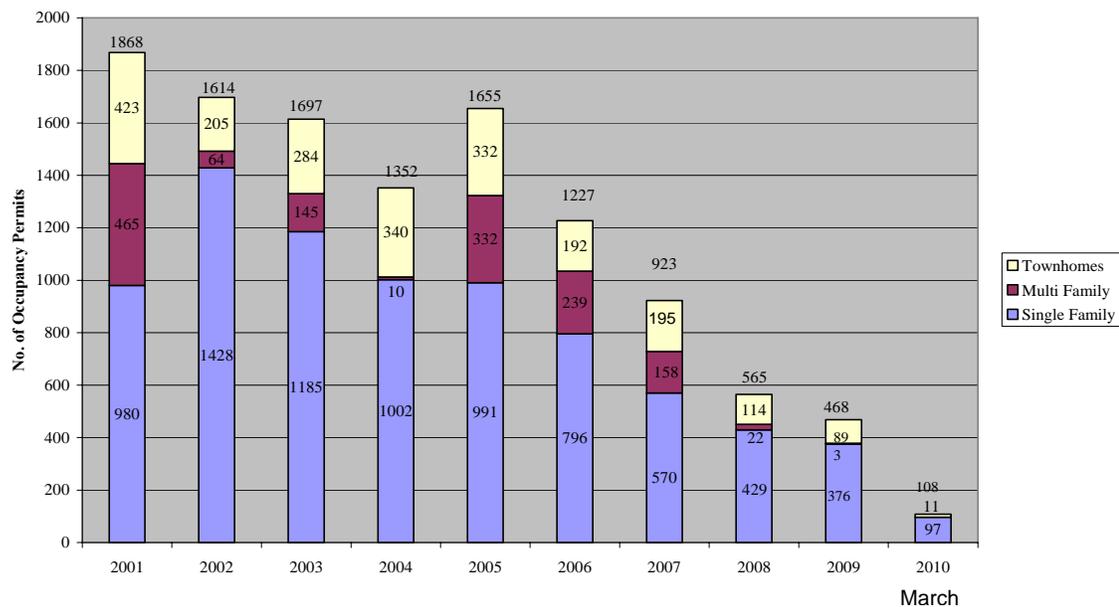


PUBLIC WORKS – PERMITS UPDATE

HISTORY OF BUILDING PERMITS ISSUED 2001- 2010 January – March of Each Year

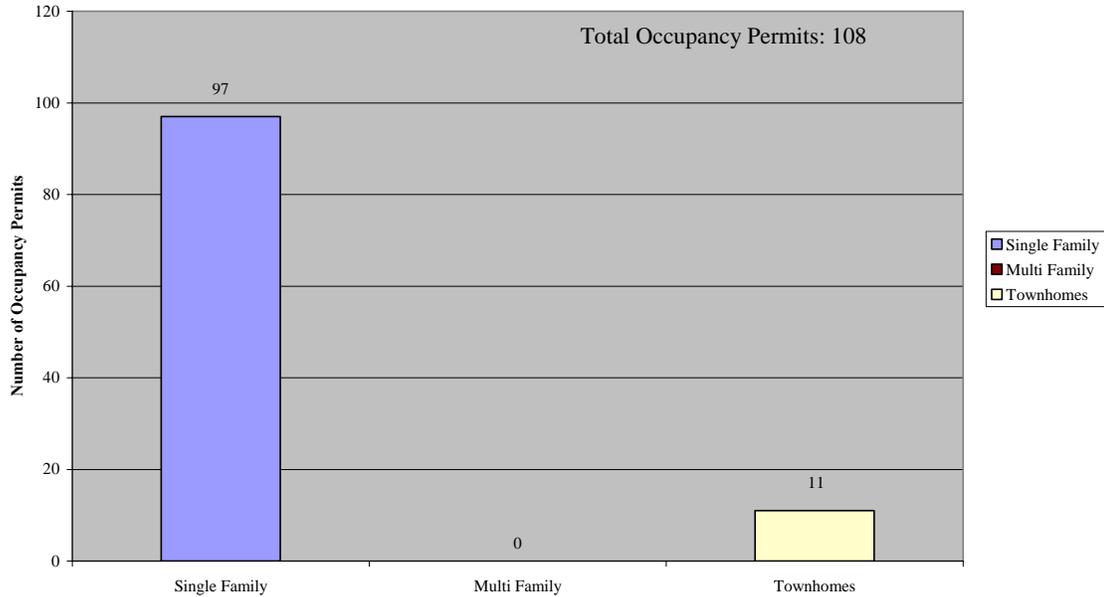


HISTORY OF OCCUPANCY PERMITS ISSUED 2001-2010 (Full-Year Statistics Except 2010)

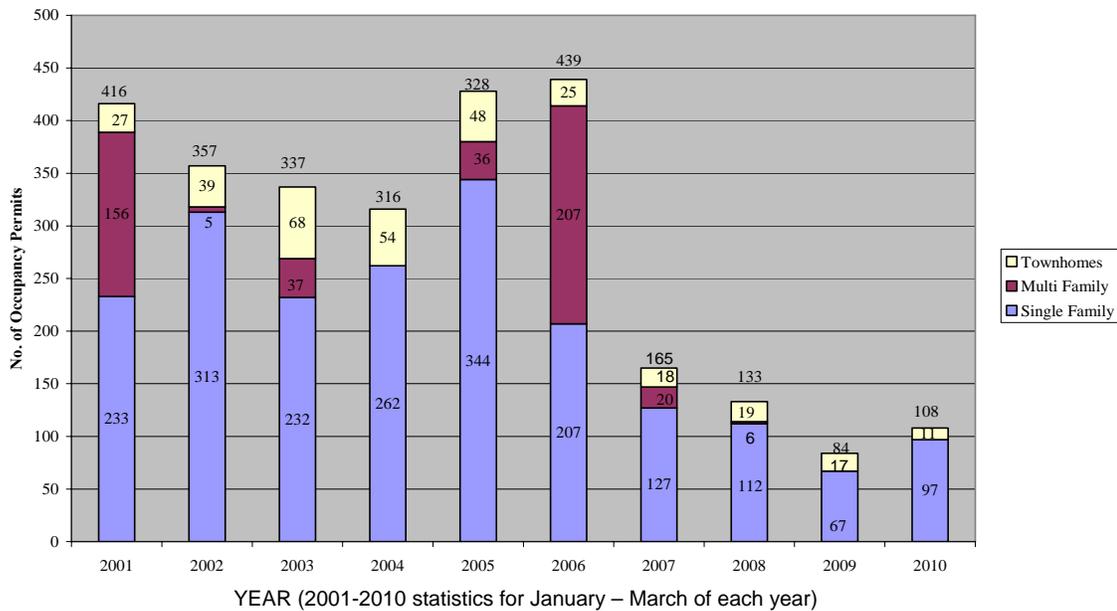


PUBLIC WORKS – PERMITS UPDATE

OCCUPANCY PERMITS ISSUED THROUGH MARCH 2010



HISTORY OF OCCUPANCY PERMITS ISSUED 2001-2010 January - March of Each Year



PUBLIC WORKS – PERMITS UPDATE

PERMIT ACTIVITY REPORT March 2010

PERMIT ACTIVITY	Month			Year-to-Date		
	March 2010	March 2009	% Change	YTD	Previous YTD	% Change
PERMITS ISSUED	272	266	2	641	726	(12)
CONSTRUCTION VALUE	\$20,737,705	\$22,658,706	(8)	\$43,814,126	\$59,938,459	(27)
FEES	\$179,510	\$146,241	23	\$400,582	\$440,439	(9)
NEW CONSTRUCTION						
RESIDENTIAL						
SINGLE-FAMILY DWELLINGS (Houses, Townhouses, Duplexes)	70	39	79	146	88	66
MULTI-FAMILY DWELLINGS (Apartments and Condominiums)	0	0	0	0	4	(100)
CONSTRUCTION VALUE	\$13,064,042	\$8,142,980	60	\$27,773,815	\$18,486,700	50
COMMERCIAL						
COMMERCIAL	1	1	0	2	4	(50)
CONSTRUCTION VALUE	\$1,654,000	\$5,000,000	(67)	\$4,854,000	\$14,650,000	(67)
ADDITIONS/ALTERATIONS						
RESIDENTIAL	144	152	(5)	366	361	1
COMMERCIAL	57	74	(23)	127	269	(53)
CONSTRUCTION VALUE	\$6,019,663	\$9,515,726	(37)	\$11,186,511	\$26,801,759	(58)
CERTIFICATES OF OCCUPANCY						
NEW SINGLE-FAMILY DWELLINGS (Houses, Townhouses, Duplexes)	45	31	45	108	84	29
NEW MULTI-FAMILY DWELLINGS (Apartments and Condominiums)	0	0	0	0	0	0
NEW COMMERCIAL	2	3	(33)	3	6	(50)
COMMERCIAL CHANGE	19	20	(5)	52	54	(4)

PUBLIC WORKS – TRANSPORTATION UPDATE

STAFFORD COUNTY DEPARTMENT OF PUBLIC WORKS
TRANSPORTATION DIVISION
Traffic Engineering Requests / VDOT Issues

Request Received	Source of Request	Requested Action / Issue	Status	Affected Street(s) or Intersection	Neighborhood	District	Last Action / Staff Comments	Final Determination / Action Required
10/11/2007	Mr. Dudenhefer / HOA	Multi-Way Stop	ACTIVE	Sarasota Dr / Cheshire Dr	Park Ridge	Garrisonville	Notify Mr. Dudenhefer of VDOT speed study - does not support Traffic Calming (physical measures) or Residence District. Limited alternatives to MWS - "SLOW" pavement message is only other option. PENDING resolution of neighborhood concerns - 11/18/08. Community support confirmed by Supervisor Dudenhefer - 1/27/10. Resident notification letters sent 2/3/10. Resolution R10-57 to be presented to BOS on 2/16/10. Requested update from VDOT 2/26/10 and 3/31/10.	R10-57 approved by BOS - 2/16/10; Awaiting VDOT installation of signs - 3/3/10. Still awaiting action by VDOT 4/2/10
6/30/2008	Mr. Dudenhefer	Crosswalk Installation - as recommended in Corridor Study	ACTIVE	Garrisonville Rd / Salisbury Dr / Stafford Marketplace		Garrisonville	Forwarded request to VDOT for evaluation - 7/11/08. Requested update from VDOT - 3/12/09; Update provided 4/7/09. Requested update from VDOT 6/2/09 and 8/6/09; Update provided 8/6/09. Requested update from VDOT 8/28/09; Update provided by VDOT RA 9/1/09. Requested update from VDOT 10/5/09 and 11/3/09; Update provided 11/4/09. Requested update from VDOT 12/1/09; Update received 12/1/09. Requested update from VDOT 1/5/10; Update received 1/7/10. Requested update from VDOT 2/3/10; Update provided 2/4/10. Requested update from VDOT 2/26/10; Update provided 2/26/10. Requested update from VDOT - 3/31/10.	VDOT update provided as part of the 610 Corridor Report update - 4/7/09; ped improvements to be made at 2 locations along SR-610 (spec. loc/dates unknown) - 4/7/09. VDOT Update: Crosswalk design underway; installation to be scheduled - 8/6/09. VDOT Update by RA: Ped accommodations not recommended across SR-610; Close proximity to I-95 and disruption of movement of traffic - 9/1/09. VDOT Update: Re-evaluation of ped accommodations still underway - 1/7/10. VDOT Update: Stafford Marketplace/SR-610 intx still under review; Pedestrian accommodations will be provided at Staffordboro / Mine / SR-610 intx - 2/4/10. VDOT Update: Status unchanged due to snow removal activities - 2/26/10.
9/22/2008	Mr. Dudenhefer / Citizen	Revised Traffic Pattern - Shared Thru / R-Turn lane to SR-610 East	ACTIVE	Salisbury Dr @ Garrisonville / Mine Rd @ Garrisonville		Garrisonville	Forwarded request to VDOT for evaluation - 12/16/08. Requested status update from VDOT 3/12/09, 6/2/09, and 8/6/09; Update provided 8/6/09. Requested status update from VDOT 8/28/09 and 10/5/09 and 11/3/09; Update provided 11/4/09. Requested update from VDOT - 12/1/09; Update provided 12/1/09. Requested update from VDOT 1/5/10; Update received 1/7/10. Requested update from VDOT 2/3/10; Update provided 2/4/10. Requested update from VDOT 3/31/10; Update provided 4/7/10.	VDOT Update: Review of intx currently underway - 8/6/09. VDOT Update: Still under review - 11/4/09. VDOT Update: Intx still under review - 1/7/10. VDOT Update: Review of intx complete; Report/Recommendations pending - 2/4/10. VDOT Update: Right turn overlap provided at Salisbury Dr; Mine Rd still under review - 4/7/10.

PUBLIC WORKS – TRANSPORTATION UPDATE

STAFFORD COUNTY DEPARTMENT OF PUBLIC WORKS
TRANSPORTATION DIVISION
Traffic Engineering Requests / VDOT Issues

Request Received	Source of Request	Requested Action / Issue	Status	Affected Street(s) or Intersection	Neighborhood	District	Last Action / Staff Comments	Final Determination / Action Required
3/11/2009	Mr. Dudenhefer	Through Truck Restrictions	ACTIVE	Parkway Blvd / Flatford Rd / Northampton Blvd / Hampton Park Rd / Eustace Rd / Embrey Mill Rd		Garrisonville	Original request expanded to include Parkway Blvd, Flatford Rd, and Eustace Rd. - 4/11/09. VDOT will not accept alternate route as previously proposed - 6/18/09. Staff revised proposed alternate route; "approved" by VDOT - 6/22/09. At request of Supervisors Dudenhefer and Sterling, restricted routes expanded to include Winding Creek Rd and Walpole St. Board package to be revised and presented at 7/7/09 Board meeting - 7/2/09. Requested status update from VDOT 11/3/09; Update provided 11/4/09. Requested update from VDOT 12/1/09 and 1/5/10; Update provided 1/7/10. Requested update from VDOT 2/3/10; Update received 2/3/10. Requested update from VDOT 2/26/10; Update provided 2/26/10. Requested update from VDOT 3/31/10; Update provided 4/7/10.	R09-256 approved by BOS - 8/18/09. VDOT Update: All necessary documentation forwarded to the Richmond Office for study and review - 11/4/09. VDOT Update: Study to be initiated - 1/7/10. VDOT Update: Request still under review by Richmond - 2/3/10; 2/26/10; 4/7/10.
4/27/2009	Citizen	Non-Conforming Signs Posted - No Parking	ACTIVE	Ridgewood Drive	Tall Oaks / Glenwood Forest	Griffis-Widewater	Staff conducted site visit of area and forwarded request to VDOT for evaluation - 5/29/09. Requested status update from VDOT 8/6/09, 8/28/09, 10/5/09 and 11/4/09. Update provided 11/4/09. Requested update from VDOT - 12/1/09; Update provided 12/1/09. Requested update from VDOT - 1/5/10. Requested update from VDOT 2/3/10, 2/26/10, and 3/31/10.	VDOT Update: Residency Office working with HOA; Giving them option to remove signs from ROW - 11/4/09. VDOT Update: Residency to conduct follow-up site inspection - 12/1/09.
4/29/2009	Citizen	Multi-Way Stop	CLOSED	Van Horn Lane / Lakeview Drive	Lake Arrowhead	Rock Hill	Staff conducted site visit for evaluation; location fits the MWS requirements but will require additional signatures in support - 5/27/09. Staff contacted citizen to collect additional signatures - 12/2/09. 11 of 19 signatures verified - 12/17/09. Request forwarded to VDOT for preliminary review - 12/29/09. VDOT agreed to placement of MWS at proposed location - 1/4/10. R10-30 to be presented to BOS on 2/2/10. Requested update from VDOT 2/26/10 and 3/31/10; Update provided 4/8/10.	R10-30 approved by BOS - 2/2/10; Pending installation of signs - 3/3/10. VDOT Update: Signs installed early March 2010 - 4/8/10.

PUBLIC WORKS – TRANSPORTATION UPDATE

STAFFORD COUNTY DEPARTMENT OF PUBLIC WORKS
TRANSPORTATION DIVISION
Traffic Engineering Requests / VDOT Issues

Request Received	Source of Request	Requested Action / Issue	Status	Affected Street(s) or Intersection	Neighborhood	District	Last Action / Staff Comments	Final Determination / Action Required
5/18/2009	Mr. Brito / HOA	Speeding Vehicles	CLOSED	Multiple	The Willows	Hartwood	Trans. Admin. responded to Mr. Brito via e-mail; Sheriff's Office to place speed trailer in the subdivision on a regular/rotating basis. MWS may be only possible option, but unlikely to have any effect since this a closed subdivision and intx are far apart - 5/27/09. Conference call with resident regarding options available through RTMP; HOA to proceed with formal request - 10/8/09. No further communication from HOA - 4/7/10.	
6/8/2009	Stafford County Public Schools	Safety Concerns - Turn Lane Back-up	ACTIVE	Jeff Davis Hwy / Enon Rd		Falmouth	SCPS sent letter to VDOT on 4/11/08 requesting meeting to discuss signal/intx concerns; no response received. SCPS sent 2nd letter to VDOT relaying continued concerns and requesting installation of "caution" light along NB Jeff Davis Hwy on approach to Enon Rd - 6/8/09. Staff attended meeting on 9/1 with VDOT and SCPS to discuss "caution" lights; VDOT recommended extending L-turn lane 200-300' to provide additional storage. SCPS supports recommendation and will check for available funding - 9/4/09. Requested update from SCPS - 1/4/10; Update provided 1/4/10. Requested update from SCPS 2/3/10; Update provided 2/3/10. Requested update from SCPS 2/24/10; Update provided 2/24/10. Requested update from SCPS 3/31/10.	VDOT Update: VDOT responded directly to SCPS and provided info regarding possibility of schools to install caution lights and signage under permit - 8/7/09. SCPS Update: School Board willing to fund entire project, but VDOT will provide partial funding. VDOT to provide cost estimate for work to be completed; Project should go out to bid soon - 11/12/09. SCPS Update: Project went to bid in late December - 1/4/10. SCPS Update: Contract awarded; Start date TBD weather permitting - 2/3/10; 2/24/10.
8/4/2009	Mr. Dudenhefer / Citizen	Bike Racks - Commuter Parking Lots	ACTIVE	VDOT Commuter Parking Lots		Various	Staff forwarded request to VDOT - 8/10/09. Requested status update from VDOT - 8/28/09, 10/5/09, and 11/3/09. Requested status update from VDOT - 1/5/10. Staff contacted VDOT for cost information for bike racks; Cost information provide to BOS - 2/2/10.	VDOT Update: Residency has no "objection" to installing bike racks at commuter lots, but has no funding available for such items. County may need to provide funding to purchase bike racks; VDOT will also check with NRO Residency for available funding or identified projects to provide bike racks - 12/4/09. Currently under Board consideration - 1/14/10. VDOT Update: 1 project identified to provide 1 bike rack at US-17 (Warrenton Rd) commuter lot; to be funded by RSTP money - 1/8/10. Additional bike racks at other commuter lots currently under Board consideration - 2/2/10.

PUBLIC WORKS – TRANSPORTATION UPDATE

STAFFORD COUNTY DEPARTMENT OF PUBLIC WORKS
TRANSPORTATION DIVISION
Traffic Engineering Requests / VDOT Issues

Request Received	Source of Request	Requested Action / Issue	Status	Affected Street(s) or Intersection	Neighborhood	District	Last Action / Staff Comments	Final Determination / Action Required
8/17/2009	Mr. Milde / Citizen	Reduced Speed Limit	ACTIVE	Brooke Rd (VRE Station to Raven Rd)		Aquia	Staff forwarded request to VDOT - 8/27/09. Requested status update from VDOT 10/5/09; Update provided 10/8/09. Requested status update from VDOT 11/3/09; Update provided 11/4/09. Requested update from VDOT - 12/1/09; Update provided 12/1/09. Requested update from VDOT - 1/5/10; Update provided 1/7/10. Requested update from VDOT 2/3/10; Update provided 2/3/10. Requested update from VDOT 2/26/10; Update provided 2/26/10. Requested update from VDOT 3/31/10; Update provided 4/7/10.	VDOT Update: Request currently under review - 10/8/09. VDOT Update: Still under review - 11/4/09. VDOT Update: Request still under review - 1/7/10; 2/3/10. VDOT Update: Status unchanged due to snow removal activities; Request still under review - 2/26/10. VDOT Update: Scope of study modified; Now considering speed limit reduction on all approaches to intx of Brooke/Anderson Rd - 4/7/10.
8/18/2009	Mr. Brito / Citizen	Crosswalk	ACTIVE	Warrenton Road @ Cardinal Forest		Hartwood	Request was discussed directly with VDOT RA during BOS meeting on 8/18/09. Requested update from VDOT 10/5/09, 11/3/09, and 12/4/09. Requested update from VDOT 1/5/10 and 2/3/10; Update provided 2/3/10. Requested update from VDOT 2/26/10 and 3/31/10.	VDOT Update: VDOT will not install crosswalk without appropriate pedestrian accommodations (ie. Sidewalk, curb ramps, etc.); VDOT met with Wal-Mart reps and requested that they install crosswalk and required pedestrian accommodations; No further communication from Wal-Mart - 12/4/09. VDOT Update: Wal-Mart not yet released from bond; Remaining road/pedestrian improvements remain incomplete. No further communication from Wal-Mart regarding installation of crosswalk; Continued delays may be due to dealings with new property owners - 2/3/10.
8/19/2009	Mr. Milde / Citizen	Traffic Calming / Multi-Way Stop	ACTIVE	Summerwood Dr	Summerwood	Aquia	Staff contacted citizen and provided information about available programs and process - 9/2/09. Additional signatures received - 9/17/09. Staff conducted site visit of area - 9/18/09. Request sent to Sheriff's Office to conduct traffic study - 10/29/09. Speed study conducted 11/20 - 11/24; Data currently being evaluated by staff - 12/4/09. MWS supported by Supervisor Milde - 1/9/10. Board package and resident notification pending receipt and confirmation of additional signatures - 2/4/10. Staff received message from citizen; Still collecting signatures in support of MWS - 3/24/10.	Data collected from Fri 11/20 - Mon 11/23 does not meet the required criteria for min. vehicular volume or speed. Data does not indicate a speeding problem along Summerwood Drive; Traffic Calming not warranted at this time. Supervisor Milde notified of staff findings - 12/29/09. Staff notified citizen of findings; Suggested possible MWS if supported by Supervisor Milde - 1/8/10.

PUBLIC WORKS – TRANSPORTATION UPDATE

STAFFORD COUNTY DEPARTMENT OF PUBLIC WORKS TRANSPORTATION DIVISION

Traffic Engineering Requests / VDOT Issues

Request Received	Source of Request	Requested Action / Issue	Status	Affected Street(s) or Intersection	Neighborhood	District	Last Action / Staff Comments	Final Determination / Action Required
8/21/2009	Mr. Woodson/ HOA	Multi-Way Stop	ACTIVE	Riverton Dr / Whitestone Dr	Brentwood Estates	Griffis-Widewater	Staff currently reviewing request - 9/4/09. Site visit of area conducted to determine eligibility - 9/18/09. Request forwarded to VDOT for preliminary review - 10/5/09. Requested status update from VDOT 11/3/09; Update provided 11/4/09. Supervisor Woodson notified of VDOT recommendation for alternate location @ Riverton/Tanterra; Pending Supervisor/HOA approval - 11/9/09. Pending HOA discussion/approval - 2/2/10; 3/3/10. Community support confirmed by HOA/Supervisor Woodson - 3/26/10. R10-104 to be presented to BOS on 4/20/10.	VDOT Update: Request currently under review - 10/8/09. VDOT Update: MWS not recommended at proposed location; both streets terminate in short cul-de-sacs. Alternate location proposed at intx of Riverton and Tanterra - 11/4/09.
8/25/2009	Mr. Dudenhefer	Intersection Safety / Protected L-Turn	ACTIVE	Garrisonville Rd / Eustace Rd		Garrisonville	Staff forwarded request to VDOT - 8/27/09. Requested status update from VDOT 10/5/09; Update provided 10/8/09. Requested status update from VDOT 11/3/09; Update provided 11/4/09. Requested update from VDOT - 12/1/09; Update provided 12/1/09. Requested update from VDOT - 1/5/10; Update provided 1/7/10. Requested update from VDOT 2/3/10; Update provided 2/3/10. Requested update from VDOT 2/26/10; Update provided 2/26/10. Requested update from VDOT 3/31/10; Update provided 4/7/10.	VDOT Update: Request currently under review - 10/8/09. VDOT Update: Still under review - 11/4/09. VDOT Update: Request still under review - 1/7/10; 2/3/10. VDOT Update: Status unchanged due to snow removal activities; Request still under review - 2/26/10. VDOT Update: Request still under review - 4/7/10.
8/26/2009	Mr. Brito	Reduced Speed Limit	CLOSED	Warrenton Road (Cardinal Forest Dr to Poplar Rd)		Hartwood	Awaiting VDOT review (Original request received from Mr. Brito in July 2009). Requested status update from VDOT 10/5/09; Update provided 10/8/09. Requested status update from VDOT 11/3/09; Update provided 11/4/09. Requested update from VDOT - 12/1/09; Update provided 12/1/09. Requested update from VDOT - 1/5/10; Update provided 1/7/10. Requested update from VDOT 2/3/10; Update provided 2/4/10. Requested update from VDOT 2/26/10; Update provided 2/26/10. Requested update from VDOT 3/31/10; Update provided 4/7/10.	VDOT Update: Request currently under review - 10/8/09. VDOT Update: Still under review - 11/4/09. VDOT Update: Request to be forwarded to Richmond for review/resolution - 12/1/09. VDOT Update: Report recommends a reduction of the posted speed limit to 45 MPH; Study forwarded to Richmond for review and approval - 1/7/10. VDOT Update: Reduced speed limit approved; Sketches currently being prepared for recommended signing changes. Sign installation to be scheduled - 2/4/10. VDOT Update: Status unchanged due to snow removal activities; Sign installation to be scheduled - 2/26/10. VDOT Update: 45 MPH signs installed March 2010 - 4/7/10.

PUBLIC WORKS – TRANSPORTATION UPDATE

STAFFORD COUNTY DEPARTMENT OF PUBLIC WORKS
TRANSPORTATION DIVISION
Traffic Engineering Requests / VDOT Issues

Request Received	Source of Request	Requested Action / Issue	Status	Affected Street(s) or Intersection	Neighborhood	District	Last Action / Staff Comments	Final Determination / Action Required
10/1/2009	Mr. Brito / HOA	Signal Warrant Analysis	ACTIVE	Austin Ridge Dr @ Tapestry Rd	Austin Ridge	Hartwood	Staff forwarded request to VDOT - 10/5/09. Requested status update from VDOT 11/3/09; Update provided 11/4/09. Requested update from VDOT - 12/1/09; Update provided 12/1/09. Requested update from VDOT - 1/5/10; Update provided 1/7/10. Requested update from VDOT 2/3/10; Update provided 2/3/10. Requested update from VDOT 2/26/10; Update provided 2/26/10. Requested update from VDOT 3/31/10; Update provided 4/7/10.	VDOT Update: Request currently under review - 10/8/09. VDOT Update: Still under review; Preliminary indication that signal is not warranted - 11/4/09. VDOT Update - Request still under review - 1/7/10. VDOT Update: Still under review; Report/Recommendations pending - 2/3/10. VDOT Update: Status unchanged due to snow removal activities; Report / Recommendations pending - 2/26/10. VDOT Update: Report to be issued in April 2010; Signalization not recommended due to low traffic volumes - 4/7/10.
10/26/2009	Mr. Schwartz / Citizen	Crosswalk / Intersection Lighting	CLOSED	Leeland Rd / Primmerhouse Rd		Falmouth	Staff forwarded request to VDOT - 11/2/09. Requested update from VDOT - 12/1/09; Update provided 12/1/09. Requested update from VDOT - 1/5/10; Update provided 1/7/10. Update requested from VDOT 2/3/10; Update provided 2/4/10. Requested update from VDOT 2/26/10; Update provided 3/1/10. Requested update from VDOT 3/31/10; Update provided 4/7/10.	VDOT Update - Request currently under review - 12/1/09. VDOT Update: Request still under review - 1/7/10. VDOT Update: Review of intx complete; Report/Recommendations pending - 2/4/10. VDOT Update: Existing ped facilities acceptable for crosswalk installation on Primmerhouse Rd; Additional crosswalk also recommended at ingress/egress to VRE commuter lot - 3/1/10. VDOT Update: Crosswalk installation completed mid-March 2010 - 4/7/10.
11/20/2009	Mr. Dudenhefer / SCPS	Traffic Safety / Pedestrian Improvements	ACTIVE	Parkway Blvd / Hampton Park Rd		Garrisonville	Request for meeting to discuss SRTS Program and possible intx improvements initiated by SCPS - 10/13/09. VDOT RA requested evaluation of the intx - 11/20/09. Requested update from VDOT - 1/5/10. VDOT conducted evaluation during Dec. '09; Recommend installation of MWS, Residence District, upgraded crosswalk, and additional signage and pvt markings. Onsite meeting to be held 2/3/10 with VDOT, SCPS, and County staff to discuss recommendations. Onsite meeting postponed until 2/11/10. Meeting postponed again until 2/24/10. Staff attended onsite meeting regarding proposed improvements; VDOT, SCPS, and County staff in agreement with proposed intx improvements - 2/24/10. Requested update from VDOT 3/31/10; Update provided 4/7/10.	Staff recommendation to proceed with intersection improvements per VDOT's December 16, 2009 study. Waiting for input from Supervisor Dudenhefer - 3/5/10. VDOT Update: Installation of All-Way Stop and related work scheduled for completion in April 2010 - 4/7/10.

PUBLIC WORKS – TRANSPORTATION UPDATE

STAFFORD COUNTY DEPARTMENT OF PUBLIC WORKS
TRANSPORTATION DIVISION

Traffic Engineering Requests / VDOT Issues

Request Received	Source of Request	Requested Action / Issue	Status	Affected Street(s) or Intersection	Neighborhood	District	Last Action / Staff Comments	Final Determination / Action Required
12/18/2009	Mr. Milde / HOA	Multi-Way Stop	CLOSED	Landmark Dr / Pebble Beach Dr	Somerset Landing	Aquia	Staff conducted site visit for evaluation; location fits the MWS requirements - 12/29/09. Request forwarded to VDOT for preliminary review; VDOT agreed to placement of MWS at proposed location - 1/4/10. R10-31 to be presented to BOS on 2/2/10. Requested update from VDOT 3/31/10; Update provided 4/8/10.	R10-31 approved by BOS - 2/2/10; Pending installation of signs - 3/3/10. VDOT Update: Signs installed early March 2010 - 4/8/10.
1/19/2010	Mr. Dudenhefer / HOA	Defaced Speed Limit Sign	CLOSED	Lawhorn Dr	Settlers Landing	Garrisonville	Staff forwarded request to VDOT - 2/2/10. Requested update from VDOT 2/26/10 and 3/31/10; Update provided 4/8/10.	VDOT Update: Sign replaced late March 2010 - 4/8/10.

PLANNING AND ZONING UPDATE

Planning Actions

SUBDIVISION PLANS			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Submissions			
Hills of Aquia Sec 3	Final plat for 27 single family lots zoned R-1 on 2.58 acres	Submitted 3/19/10	Aquia
CVS Pharmacy	Easement plat for water, sewer and drainage on 2.86 acres zoned B-2	Submitted 3/24/10	Rock Hill
Woodstream Sec 2A Lot 302A	Final plat for 2 single family lots on 4 acres zoned R-2	Submitted 3/29/10	Aquia
Quantico Corporate Center	Final plat for 2 parcels on 50 acres zoned B-2 and M-1	Submitted 3/30/10	Griffis-Widewater
Approvals			
Eastern Virginia Land Co	Private access easement to serve 2 single family lots	Approved 3/3/10	Hartwood
Seasons Landing Sec 4	Final plat for 28 single family lots on 14 acres zoned R-1	Approved 3/5/10	Aquia
Michelle Bourne Boundary Line	Boundary line adjustment between 2 single family lots zoned A-1	Approved 3/14/10	George Wash
Richland Forest Sec 3	Final plat for 28 single family lots on 106 acres zoned A-1	Approved 3/26/10	Hartwood
SITE PLANS			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Submissions			
Mine Road Extension	Infrastructure plan to widen Mine Road from 2 lanes to 4 lanes from Exeter Lane to Austin Ridge Drive	Submitted 3/30/10	Garrisonville and Hartwood
Approvals			
Quantico Corporate Center	9,000 square foot retail on 1.11 acres zoned B-2	Approved 3/8/10	Griffis-Widewater
Sumner Retail	Grading and infrastructure plan for retail on 26.11 acres zoned B-2	Approved 3/11/10	Hartwood
Jiffy Lube Expansion - Shops at England Run	5,152 square foot addition on 1.12 acres zoned B-2	Approved 3/18/10	Falmouth
Patient First Garrisonville	6,434 square foot medical clinic on 0.64 acres zoned B-2	Approved 3/18/10	Aquia
REZONINGS			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Submissions			
Hampton Run Commercial	Rezone 18.6 acres from R-1 to B-2	Submitted 3/30/10	Garrisonville
Approvals			
JDH LLC	Rezone 14.47 acres from R-1 to B-2	Approved by PC 3/3/10	Griffis-Widewater
R-Income	Rezone 90.31 acres from B-3 and A-1 to B-2	Partial approval 3/16/10 (A-1 portion denied)	Aquia
CONDITIONAL USE PERMITS			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Approvals			
Hartwood Airport Govt Test Facility	CUP for test lane facility on 8.6 acres zoned A-1	Approved by BOS 3/2/10	Hartwood

PLANNING AND ZONING UPDATE

ORDINANCES			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Referred to PC			
HB 1250	Stipulates that written order, decision, or determination of ZA or other admin. official is affirmative govt. act	Referred to staff on 3/16/10	
Minor revisions to RC, CUP and site plans	Allows reduced fee and creates definition of minor amendment	Referred to PC on 3/16/10	
Definition of medical clinic	Develop revised definition	Referred to PC on 3/16/10	
Expansion of non-conforming dwellings	Allows non-conforming SF dwelling as by-right use instead of special exception	Referred to PC on 3/16/10	
Family and minor subdivisions	Reduces the 15-year time limit for ownership to 5-years	Referred to PC on 3/16/10	
Approvals			
Medical Clinics	Allows medical clinics by-right	Approved by BOS 3/16/10	
Subdivision Signs	Requires sign name to match name on recorded plat	Approved by BOS 3/16/10	
Traffic Impact Analysis Requirements	Allows consistency between County/VDOT TIA requirements	Approved by BOS 3/16/10	
Granting of Variances	Eliminates the requirement for the hardship to approach confiscation	Approved by BOS 3/16/10	

PLANNING AND ZONING UPDATE

Zoning Actions

ZONING ACTIONS			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Zoning Determinations			
Embrey Mill	Embrey Mill Proffer Determination re. school site #1	Response 3/11/10	Hartwood
Widewater Heights	Widewater Heights Proffer Determination re. cash proffers	Response 3/22/10	Griffis-Widewater
	Responses posted on Website		
Zoning Violations			
	81 inspections; 31 violations		
Special Exceptions			
SE09-7/2900325	Special Exception to allow parking and storage of commercial vehicles	Denied 3/23/10	Rockhill
Appeals			
A10-1/1000030	Appeal of ZA vesting determination for M-1 land uses in B-3 zoning district on parcel 38-83H, Wyche Industrial Park	Postponed to 4/27/10 BZA mtg.	Aquia
Zoning Permits (Various)			
	Commercial New 2		
	Commercial Change 34		
	Residential New 69		
	Residential Change 86		
	Signs 29		
	Home Oc/Home Bus 6		
	Temporary Structure 3		
	Demo 7		
	Retaining Walls 8		
Commercial Inspections (Various)			
		11	

PLANNING AND ZONING UPDATE

LOT GRADING PLANS			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Seasons Landing Section 3	2 single family lots	Submitted 3/1/10	Aquia
Widewater Beach	1 single family lot	Submitted 3/1/10	Griffis-Widewater
Woodstream	2 townhouse lot	Submitted 3/4/10	Aquia
Celebrate VA Sec 19	1 single family lot	Submitted 3/5/10	Hartwood
Stafford Lakes Village, Sec 11B	1 single family lot	Submitted 3/5/10	Hartwood
Scottsdale Estates	1 single family lot	Submitted 3/8/10	George Wash
Austin Ridge Sec 8-B	1 single family lot	Submitted 3/10/10	Hartwood
Stafford Lakes, Sec 13	19 single family lots	Submitted var. dates	Hartwood
Brentsmill, Sec 1B	6 single family lots	Submitted var. dates	Griffis-Widewater
Carriage Hill	1 single family lot	Submitted 3/10/10	Falmouth
Woodstream Sec 2	20 single family lots	Submitted 3/11/10	Aquia
Celebrate Virginia North, Sec 4B	3 single family/duplex lot	Submitted var. dates	Hartwood
Celebrate Virginia North, Sec 4C	8 single family/duplex lots	Submitted var. dates	Hartwood
Hills at Aquia	1 single family lot	Submitted 3/15/10	Aquia
Widewater Beach Sec 3A	1 single family lot	Submitted 3/16/10	Griffis-Widewater
Brookfield	2 single family lots	Submitted 3/18/10	George Wash
Augustine North Sect 5A	2 single family lots	Submitted 3/18/10	Rock Hill
Moncure Estates Sec 1	1 single family lot	Submitted 3/22/10	Aquia
Ashburn Hills Sec 1	1 single family lot	Submitted 3/24/10	Hartwood
Holly Corner Estates Sec 3	2 single family lots	Submitted 3/25/10	Hartwood
Bennett Property	1 single family lot	Submitted 3/26/10	George Wash
Windsor Forest	1 single family lot	Submitted 3/26/10	Rock Hill
OTHER			
Submissions			
Aquia Pines Motel	Stormwater Concept Plan	Submitted 3/9/2010	Aquia
Ringold Road Sewer Extension	Comprehensive Plan Compliance Review	Submitted 3/11/10	George Washington
Central Stafford Commerce Ctr	Wetlands application for impacts to 0.20 acres non-tidal wetlands zoned M-1	Submitted 3/12/10	Hartwood
Milleson Property	Wetlands application for boat lift zoned A-2	Submitted 3/15/10	Aquia
Aquia Church Roof Replacement	Certificate of Appropriateness Application	Submitted 3/17/10	Aquia
Church on the Rock	Stormwater Concept Plan	Submitted 3/18/10	Hartwood
Iglesia Cristo La Roca	Paving Waiver Request	Submitted 3/18/10	Falmouth
CVS Pharmacy	As-built for 12,900 square foot pharmacy with drive through on 2.86 acres zoned B-2	Submitted 3/25/10	Rock Hill
West Hampton Village	Wetlands application for impacts from 25 single family lots on 14.86 acres	Submitted 2/19/10	Griffis-Widewater
Approvals			
Stafford Crossing Community Church	Paving waiver for parking areas	Approved by BOS 3/2/10	Falmouth
McDonalds	As-built plan for 4,018 square foot drive through restaurant on 1.7 acres zoned B-2	Approved 3/2/10	Garrisonville
Mountain View Professional Ctr	As-built plan for 11,662 square foot office on 2.23 acres zoned B-2	Approved 3/2/10	Rock Hill
Walmart Expansion	Stormwater Concept Plan	Approved 3/8/10	Garrisonville
Mark Ellwood	Wetlands application for pier and boathouse zoned A-2	Approved 3/22/10	Aquia
Buffalo Wild Wings @ Stafford Market Place	Stormwater Concept Plan	Approved 3/25/10	Aquia

FIRE AND RESCUE UPDATE

Monthly Call Summary – March 2010

The new dispatching procedure, called Emergency Medical Dispatch (EMD), requires dispatchers to ask the 9-1-1 caller important screening questions to get a more accurate picture of the underlying cause of the medical emergency and provide additional lifesaving pre-arrival emergency medical self help instructions. While ECC dispatchers have had extensive training and certification on the use of these new protocols, it will, as expected, take time for staff to become proficient. Fire and Rescue Department EMS staff and Sheriff's Office ECC staff, as well as our Medical Director, Dr. Lawrence Roberts, M.D., are continuously monitoring the program to ensure that call processing times return to target benchmarks.

	Mar-10	Feb-10	Mar-09	Goal
Total Calls:	1036	1115	1119	NA
Calls in excess of eight minutes:	376	525	337	NA
Response percentage under eight minutes:	64%	53%*	70%	90%
Calls in excess of ten minutes:	187	304	182	NA

Response performance after EMD outliers are excluded

Staff reviewed the statistics in March and found that the percent of calls to which we responded in less than eight minutes (our department-wide goal), was lower than February. The new EMD system had a significant impact on our response time. To show what our response performance was without the system, we removed the calls that were related to EMD. The chart below shows that we responded to 80 percent of calls in less than eight minutes.

	Mar-10
Total Calls:	425
Calls in excess of eight minutes:	86
Response percentage under eight minutes:	80%
Calls in excess of ten minutes:	40

FIRE AND RESCUE UPDATE

Monthly Call Summary – March 2010

ME1 (which the CAD calls Priority 1) is a potential life threatening emergency that requires the response of more personnel to effectively handle the call. An ME2 (which the CAD calls a Priority 2) is still an emergency medical incident that requires an emergency response, but may not need the additional personnel required to handle a life threatening emergency.

The other codes are life threatening emergencies that require that law enforcement respond in tandem with our units, such as SHO which indicates a potential gun shot victim, due to the violent nature of the incident or some other specialized fire and rescue response, such as TEC, which indicates an injury at a construction site that may require technical rescue equipment.

Address	Election District	Type of Call	Response Time
17 WINDING CREEK RD	Garrisonville	Medical Emergency Priority 2	10.03
100 JOLLY ROGER CV	Aquia	Medical Emergency Priority 2	10.05
26 HICKORY RIDGE DR	Falmouth	Medical Emergency Priority 1	10.08
200 GROSVENOR LN	Aquia	Medical Emergency Priority 1	10.17
627 ANVIL RD	George Washington	Medical Emergency Priority 2	10.17
1256 WHITE OAK RD	George Washington	Medical Emergency Priority 2	10.18
706 PROVIDENCE ST	Garrisonville	Medical Emergency Priority 1	10.18
26 WILD ROSE DR	Hartwood	Medical Emergency Priority 1	10.25
3 MARKHAM WAY	Rockhill	Medical Emergency Priority 2	10.25
6 KENDRICK CT	Falmouth	Medical Emergency Priority 1	10.25
1410 I95S	Aquia	Auto Accident 95	10.27
2199 MOUNTAIN VIEW RD	Rockhill	Medical Emergency Priority 2	10.27
68 FOXWOOD DR	Aquia	Public Service	10.28
2191 MOUNTAIN VIEW RD	Rockhill	Medical Emergency Priority 1	10.3
POPLAR RD/CONCORD DR	Hartwood	Local Alarm	10.3
107 NORTHAMPTON BLVD	Garrisonville	Medical Emergency Priority 1	10.35
116 AUTUMN DR	Rockhill	Medical Emergency Priority 2	10.35
45 CRATER LN	Aquia	Medical Emergency Priority 1	10.38
King George County	Mutual Aid	Medical Emergency Priority 1	10.38
2 GOOSE CREEK CIR	Falmouth	Medical Emergency Priority 1	10.43
33 STAFFORD INDIANS LN	Hartwood	Medical Emergency Priority 2	10.45
1447 I95S	Griffis-Widewater	Auto Accident 95	10.47
14 WELLS RD	Rockhill	Medical Emergency Priority 1	10.48
61 REIDS RD	Hartwood	Medical Emergency Priority 1	10.48
1240 STAFFORD MARKET PL	Aquia	Local Alarm	10.5
City of Fredericksburg	Mutual Aid	Mutual Aid Request	10.52
30 WATERMILL CT	Garrisonville	Medical Emergency Priority 1	10.52
31 PENDLETON RD	George Washington	Medical Emergency Priority 1	10.52
135 MORTON RD	Falmouth	Medical Emergency Priority 1	10.53
3 CORY CT	Rockhill	Medical Emergency Priority 2	10.53
429 STONY HILL RD	Hartwood	Medical Emergency Priority 2	10.67
775 BRENT POINT RD	Griffis-Widewater	Local Alarm	10.68
49 STAFFORD INDIANS LN	Hartwood	Local Alarm	10.7
102 GROSVENOR LN	Aquia	Medical Emergency Priority 2	10.72
92 TANTERRA DR	Griffis-Widewater	Medical Emergency Priority 1	10.72
39 RED HILL DR	Rockhill	Medical Emergency Priority 2	10.73
33 STAFFORD INDIANS LN	Hartwood	Medical Emergency Priority 1	10.75
573 WIDEWATER RD	Griffis-Widewater	Local Alarm	10.77
2017 BUOY DR	Griffis-Widewater	Medical Emergency Priority 1	10.83
135 MORTON RD	Falmouth	Medical Emergency Priority 2	10.85
72 STONEHAVEN DR	Hartwood	Medical Emergency Priority 1	10.87
79 CLIFF CIR	Aquia	Medical Emergency Priority 1	10.87
93 WATEREDGE LN	Hartwood	Medical Emergency Priority 2	10.87
CARTER LN/MOUNTAIN VIEW RD	Rockhill	Local Alarm	10.87
3010 LUSITANIA DR	Griffis-Widewater	Local Alarm	10.9
2825 MOUNTAIN VIEW RD	Hartwood	Alarm Bell Sounding	10.93
163 ROCKY RUN RD	Hartwood	Medical Emergency Priority 1	10.98
11 SMOKEHOUSE DR	Falmouth	Medical Emergency Priority 2	11.02
44 PENDLETON RD	George Washington	Medical Emergency Priority 2	11.03
2996 JEFFERSON DAVIS HWY	Aquia	Alarm Bell Sounding	11.07
RAPPAHANNOCK RIVER BRIDGE 95NB	George Washington	Water Rescue	11.07
250 BUTLER RD	George Washington	Local Alarm	11.1
1745 JEFFERSON DAVIS HWY	Aquia	Medical Emergency Priority 2	11.15
City of Fredericksburg	Mutual Aid	Mutual Aid Request	11.2
4 WEXWOOD CT	Garrisonville	Medical Emergency Priority 2	11.22
7 ST RICHARDS CT	Rockhill	Local Alarm	11.22
20 HILL LN	Hartwood	Medical Emergency Priority 2	11.23
211 COMMANDER CV	Griffis-Widewater	Medical Emergency Priority 1	11.23
33 STAFFORD INDIANS LN	Hartwood	Medical Emergency Priority 2	11.25

FIRE AND RESCUE UPDATE

Monthly Call Summary (continued) – March 2010

Address	Election District	Type of Call	Response Time
16 COTTON LN	Hartwood	Medical Emergency Priority 1	11.27
205 SAIL CV	Griffis-Widewater	Medical Emergency Priority 2	11.27
4 EVANSHIRE DR	Hartwood	Medical Emergency Priority 1	11.27
City of Fredericksburg	Mutual Aid	Mutual Aid Request	11.28
203 BARRIE PL	Falmouth	Attempted Suicide	11.28
35 AMELIA CT	Falmouth	Medical Emergency Priority 2	11.28
GATEWAY DR/STABLESIDE LN	George Washington	Local Alarm	11.32
302 CLIPPERSHIP CV	Griffis-Widewater	Local Alarm	11.33
810 WALNUT DR	Falmouth	Medical Emergency Priority 2	11.33
30 DABNEY CT	Falmouth	Public Service	11.35
1330 195N	Falmouth	Auto Accident 95	11.37
25 WOODSIDE LN	Rockhill	Medical Emergency Priority 2	11.38
391 STONY HILL RD	Hartwood	Medical Emergency Priority 2	11.38
21 BRENTWOOD LN	Falmouth	Medical Emergency Priority 1	11.4
376 HOLLYWOOD FARM RD	George Washington	Medical Emergency Priority 1	11.4
390 SPOTTED TAVERN RD	Hartwood	Medical Emergency Priority 1	11.4
CLIPPERSHIP CV/CLIPPERSHIP DR	Griffis-Widewater	Local Alarm	11.4
441 RAVEN RD	Aquia	Local Alarm	11.42
933 BELLOWES AVE	George Washington	Medical Emergency Priority 2	11.5
112 GLACIER WAY	Griffis-Widewater	Medical Emergency Priority 2	11.55
53 SHELTON SHOP RD	Rockhill	Local Alarm	11.6
2741 MOUNTAIN VIEW RD	Hartwood	Medical Emergency Priority 1	11.62
55 VIRGINIA AVE	Falmouth	Medical Emergency Priority 2	11.62
580 MELCHERS DR	Falmouth	Medical Emergency Priority 1	11.62
120 AUCTION DR	Falmouth	Medical Emergency Priority 2	11.77
2389 MOUNTAIN VIEW RD	Rockhill	Medical Emergency Priority 1	11.78
10 HANOVER DR	Falmouth	Public Service	11.87
176 HOLLYWOOD FARM RD	George Washington	Medical Emergency Priority 2	11.87
35 OLD BRIDGE RD	Aquia	Local Alarm	11.93
11 BEDFORD CT	Hartwood	Medical Emergency Priority 2	11.97
25 TRADE ST	Hartwood	Unknown Medical Emergency	12
45 GREENLEAF TER	Rockhill	Medical Emergency Priority 1	12
112 WEST WILDWOOD LN	George Washington	Medical Emergency Priority 1	12.15
30 DABNEY CT	Falmouth	Medical Emergency Priority 2	12.15
1108 KINGS CREST DR	Griffis-Widewater	Medical Emergency Priority 2	12.22
390 KINGS HWY	George Washington	Medical Emergency Priority 2	12.22
68 FOXWOOD DR	Aquia	Medical Emergency Priority 2	12.25
10 HANOVER DR	Falmouth	Medical Emergency Priority 2	12.27
15 DACEY LN	Rockhill	Medical Emergency Priority 2	12.28
1480 195S	Griffis-Widewater	Auto Accident 95	12.32
1461 HARTWOOD RD	Hartwood	Medical Emergency Priority 1	12.35
4 ROSEHAVEN ST	Rockhill	Medical Emergency Priority 2	12.38
6 ASH LN	Rockhill	Medical Emergency Priority 2	12.38
35 MOURNING DOVE DR	Aquia	Medical Emergency Priority 2	12.43
City of Fredericksburg	Mutual Aid	Medical Emergency Priority 2	12.47
1026 RAMOTH CHURCH RD	Hartwood	Medical Emergency Priority 2	12.48
112 AUTUMN DR	Rockhill	Child Locked in Vehicle	12.55
42 SUSAN ST	Aquia	Medical Emergency Priority 2	12.63
1494 HARTWOOD RD	Hartwood	Medical Emergency Priority 1	12.65
96 MOORES LN	Rockhill	Medical Emergency Priority 2	12.65
981 BELLE PLAINS RD	George Washington	Inside Gas Leak	12.65
678 KINGS HWY	George Washington	Medical Emergency Priority 2	12.67
36 ASHBURN LN	Hartwood	Medical Emergency Priority 2	12.68
24 PINEY HILL LN	Hartwood	Inside Gas Leak	12.7
54 BUCKYS WAY	Hartwood	Medical Emergency Priority 2	12.78
1815 GARRISONVILLE RD	Rockhill	Auto Accident	12.8
30 MOORHEN CT	Hartwood	Unknown Medical Emergency	12.82
130 CRANES CORNER RD	Falmouth	Medical Emergency Priority 1	12.83
1432 KINGS HWY	George Washington	Medical Emergency Priority 1	12.9
City of Fredericksburg	Mutual Aid	Medical Emergency Priority 1	12.95
50 PEGS LN	Falmouth	Medical Emergency Priority 2	12.95
218 CAMBRIDGE ST	Falmouth	Medical Emergency Priority 2	13.33
FALMOUTH BRIDGE	Falmouth	Water Rescue	13.33
1510 HARTWOOD RD	Hartwood	Medical Emergency Priority 1	13.37
301 GARRISON WOODS DR	Griffis-Widewater	Medical Emergency Priority 2	13.58
65 WOODROW DR	Griffis-Widewater	Medical Emergency Priority 1	13.6
1487 95S	Griffis-Widewater	Auto Accident 95	13.62
43 WILLOW BRANCH PL	Falmouth	Medical Emergency Priority 2	13.62
380 AQUIA CREEK RD	Aquia	Medical Emergency Priority 2	13.68

FIRE AND RESCUE UPDATE

Monthly Call Summary (continued) – March 2010

Address	Election District	Type of Call	Response Time
3 NEVILLE CT	Garrisonville	Medical Emergency Priority 2	13.72
12 EBONY CT	Falmouth	Medical Emergency Priority 2	13.78
3 ACCOKEEK FURNACE RD	Hartwood	Medical Emergency Priority 1	13.82
345 FOREST LANE RD	George Washington	Medical Emergency Priority 2	13.88
45 BROOKSTONE DR	George Washington	Medical Emergency Priority 2	13.88
56 HICKORY HILL LN	George Washington	Medical Emergency Priority 1	13.88
City of Fredericksburg	Mutual Aid	Mutual Aid Request	13.92
13 WEST BRIAR DR	Rockhill	Medical Emergency Priority 1	13.93
678 KINGS HWY	George Washington	Medical Emergency Priority 2	13.93
10 HANOVER DR	Falmouth	Public Service	13.97
718 FORBES ST	Falmouth	Medical Emergency Priority 2	14.25
37 RIDGE RD	Rockhill	Medical Emergency Priority 1	14.3
40 CYPRESS LN	Hartwood	Medical Emergency Priority 2	14.37
42 CITATION CT	Hartwood	Attempted Suicide	14.47
81 WATEREDGE LN	Hartwood	Local Alarm	14.47
316 DECATUR RD	Griffis-Widewater	Alarm Bell Sounding	14.63
28 ELKTON DR	Falmouth	Medical Emergency Priority 2	14.85
557 WARRENTON RD	Hartwood	Medical Emergency Priority 1	14.87
City of Fredericksburg	Mutual Aid	Mutual Aid Request	14.9
25 BARRINGTON WOODS BLVD	Hartwood	Medical Emergency Priority 1	15.05
205 STONEY BROOK CT	Aquia	Medical Emergency Priority 2	15.12
59 WOODROW DR	Griffis-Widewater	Medical Emergency Priority 1	15.13
0 EXIT 95N TO W610 GARRISONVILLE	Aquia	Auto Accident	15.28
113 WOODLAND DR	Rockhill	Local Alarm	15.68
238 SALVINGTON RD	George Washington	Medical Emergency Priority 1	15.8
2135 MOUNTAIN VIEW RD	Rockhill	Public Service	15.85
Prince William County	Mutual Aid	Mutual Aid Request	15.88
20 SEBRING DR	Falmouth	Local Alarm	16.25
101 LONGVIEW DR	Rockhill	Stabbing	16.37
52 GOOD NEIGHBOR LN	Hartwood	Medical Emergency Priority 1	16.4
11 VAN HORN LN	Rockhill	Medical Emergency Priority 1	16.47
City of Fredericksburg	Mutual Aid	Mutual Aid Request	16.55
164 RICHLAND RD	Hartwood	Medical Emergency Priority 2	16.63
14 SHACKELFORD WELL RD	Hartwood	Public Service	16.65
72 BARCLAY LN	Griffis-Widewater	Alarm Bell Sounding	16.8
KINGS HWY/CAISSON RD	George Washington	Tree Across Roadway	17.12
TACKETTS MILL RD/HEFLIN RD	Hartwood	Local Alarm	17.15
54 BUCKYS WAY	Hartwood	Medical Emergency Priority 2	17.3
597 TACKETTS MILL RD	Rockhill	Local Alarm	17.33
1114 QUEEN ANNE DR	Hartwood	Medical Emergency Priority 1	17.52
1134 KINGS HWY	George Washington	Medical Emergency Priority 2	17.83
600 STEFANIGA RD	Rockhill	Unknown Medical Emergency	17.85
218 WHITSONS RUN	Garrisonville	Medical Emergency Priority 2	18.05
101 LONGVIEW DR	Rockhill	Local Alarm	18.17
Fauquier County	Mutual Aid	Medical Emergency Priority 1	18.17
2416 HARPOON DR	Griffis-Widewater	Medical Emergency Priority 2	18.2
806 POPLAR RD	Hartwood	Alarm Bell Sounding	18.35
City of Fredericksburg	Mutual Aid	Mutual Aid Request	18.47
305 JASON MOONEY DR	Aquia	Local Alarm	18.67
1436 HARTWOOD RD	Hartwood	Medical Emergency Priority 1	18.88
172 WOOD LANDING RD	George Washington	Medical Emergency Priority 1	19.12
Spotsylvania County	Mutual Aid	Medical Emergency Priority 2	19.22
City of Fredericksburg	Mutual Aid	Mutual Aid Request	19.8
809 TRUSLOW RD	Falmouth	Public Service	19.87
5 BUTTGENS LN	Aquia	Medical Emergency Priority 2	19.95
54 STAFFORD INDIANS LN	Hartwood	Local Alarm	26.88
Fauquier County	Mutual Aid	Mutual Aid Request	34.35
ATLANTIC DR/RICHMOND DR	Aquia	Attempted Suicide	69.77
19 NEWCASTLE PL	Falmouth	Medical Emergency Priority 1	73.08

FIRE AND RESCUE UPDATE

Stafford County Fire and Rescue Monthly Call Summary by First Due - March 2010

Calls 8 Mins or Less by First Due

First Due	Mar-10	Feb-10	Mar-09	Goal
Zone 1 - Falmouth	65%	53%	69%	90%
Zone 2 - Stafford	80%	64%	74%	90%
Zone 3 - Widewater	38%	72%	77%	90%
Zone 4 - Mt. View	56%	38%	67%	90%
Zone 5 - Brooke	62%	54%	50%	90%
Zone 6 - Hartwood	44%	37%	43%	90%
Zone 7 - White Oak	48%	41%	53%	90%
Zone 8 - Rockhill	14%	36%	12%	90%
Zone 9 - Aquia	67%	59%	73%	90%
Zone 10 - Potomac Hills	74%	63%	90%	90%
Zone 12 - Berea	65%	55%	75%	90%
Zone 14 - North Stafford	66%	46%	81%	90%

* Zones reflect Fire and EMS calls combined.

Patient Contacts	
Dead at Scene	5
Patient Refusals	146
Transferred to another Unit	7
Transports	592
Total	750
Percent of Patients Transported	79%

Transports	
Fauquier Hospital	0
Mary Washington Hospital	334
Stafford Hospital	254
Potomac Hospital	4
Lee's Hill Freestanding ER	0
Virginia Commonwealth University	0
Total	592

Clinical Saves	0
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FIRE AND RESCUE UPDATE

Stafford County Fire and Rescue Unit Staffing Percentage by Station - March 2010

CO1 - Falmouth	
Unit	Staffing %
Engine 1	100%
Medic 11	100%
Medic 11B	0%
Ambulance 11	1%
Rescue Squad 1	70%
Rescue Squad 1 Cross Staffed	27%

CO2 - Stafford Fire	
Unit	Staffing %
Engine 2	92%
Medic 2	100%
Truck 2	20%
Truck 2 Cross Staffed	11%

CO3 - Widewater	
Unit	Staffing %
Engine 3	37%
Medic 3	0%
Ambulance 3	5%

CO4 - Mt.View Fire	
Unit	Staffing %
Engine 4	17%
Medic 4	100%
Tower Ladder 4	0%
Tower Ladder 4 Cross Staffed	0%

CO5 - Brooke	
Unit	Staffing %
Engine 5	4%
Rescue Squad 5	55%
Rescue Squad 5 Cross Staffed	3%
Medic 5	100%
Medic 5B	3%
Ambulance 5	2%

CO6 - Hartwood	
Unit	Staffing %
Engine 6	44%
Medic 6	100%
Medic 6B	0%
Ambulance 6	11%

CO7 - White Oak Fire	
Unit	Staffing %
Engine 7	19%

CO8 - Rockhill Fire	
Unit	Staffing %
Engine 8	5%

CO9 - Aquia	
Unit	Staffing %
Engine 9	100%
Medic 9	32%
Ambulance 9	8%

CO10 - Potomac Hills	
Unit	Staffing %
Engine 10	28%
Rescue Squad 10	1%
Rescue Squad 10 Cross Staffed	12%
Tower Ladder 10	10%
Tower Ladder 10 Cross Staffed	0%
Medic 10	100%
Medic 10B	0%
Ambulance 10	10%

CO12 - Berea	
Unit	Staffing %
Quint 12	100%

CO14 - North Stafford	
Unit	Staffing %
Engine 14	100%

EMS1 - Stafford Rescue	
Unit	Staffing %
Medic 1	2%
Ambulance 1	24%

EMS4 - Mt.View Rescue	
Unit	Staffing %
Medic 4B	0%
Ambulance 4	1%

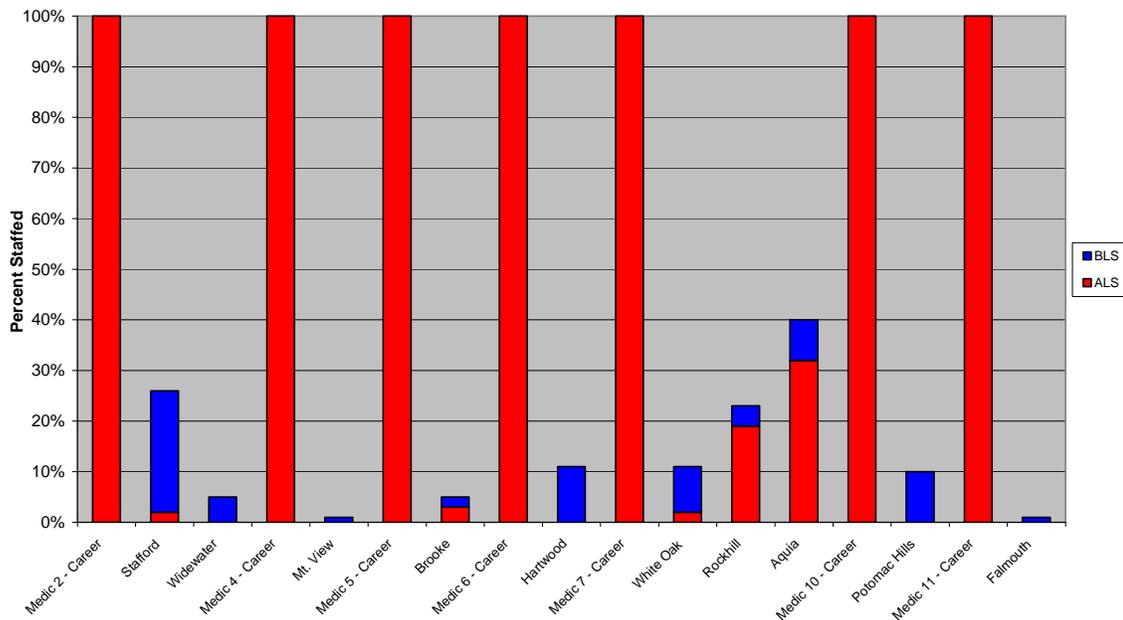
EMS7 - White Oak Rescue	
Unit	Staffing %
Medic 7	100%
Medic 7B	2%
Ambulance 7	9%

EMS8 - Rockhill Rescue	
Unit	Staffing %
Medic 8	19%
Ambulance 8	4%

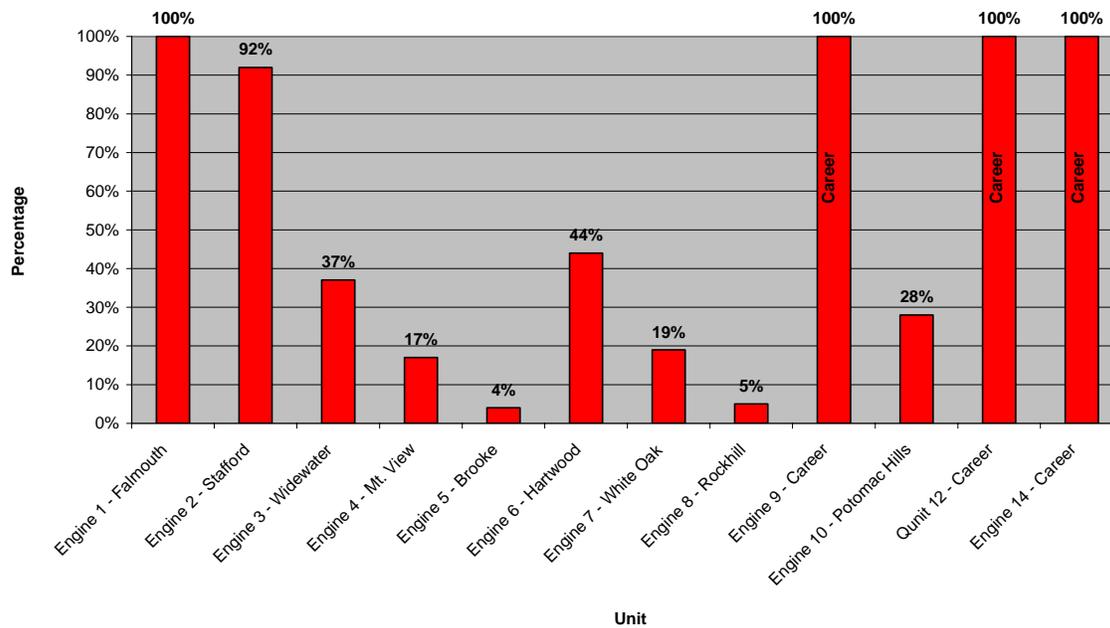
Legend	
Career Units	

FIRE AND RESCUE UPDATE

Stafford County Fire and Rescue
ALS/BLS Staffing Percentage
for March 2010



Stafford County Fire and Rescue
Engine Staffing
for March 2010



SHERIFF'S OFFICE UPDATE

This report provides a summary of the activities of the Stafford County Sheriff's Office during February 2010. The graphs on the following pages depict individual aspects of each activity in which Sheriff's Office staff were engaged. Below is summary:

CRIME DISTRIBUTION

Property Crime is up by 5% whereas Crimes Against Person is down 3%.

MAJOR CRIMES

No significant change to date this year.

CRIMES AGAINST PERSON

Rape and Aggravated Assault show a decline from last year.

CRIMES AGAINST PROPERTY

Burglary and Motor Vehicle Theft are running behind last year's figures whereas Larceny is up slightly.

CRIME (INDEX) RATE

The index is running 5 points behind last year.

CRIMINAL ARRESTS

Another positive gauge is the lower arrest rate this year than last, an indication that proactive activities are having an effect.

DUI ARRESTS

A marked increase over last year.

CALLS FOR SERVICE

Decreased slightly during this period from last year.

ANIMAL CONTROL

More dogs and cats turned in this year than last, while more cats were adopted than last year.

EMERGENCY COMMUNICATIONS CENTER

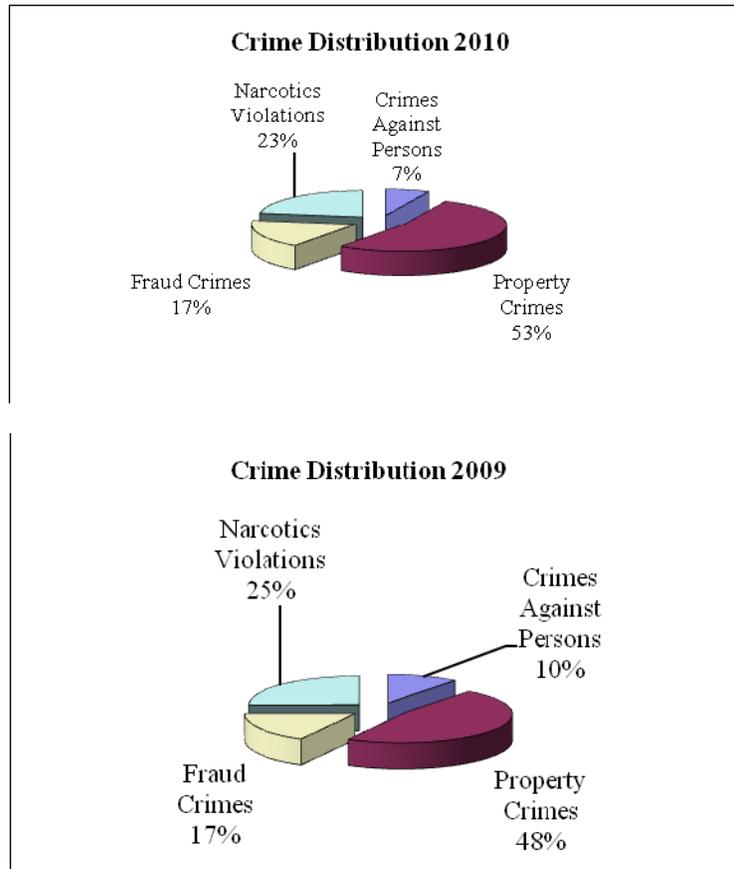
The call volume has had a very slight increase this year; about 2,700 less law enforcement CAD incidents were processed this year. Fire and Rescue Calls also showed a decline.

COURT SECURITY AND CIVIL PROCESS

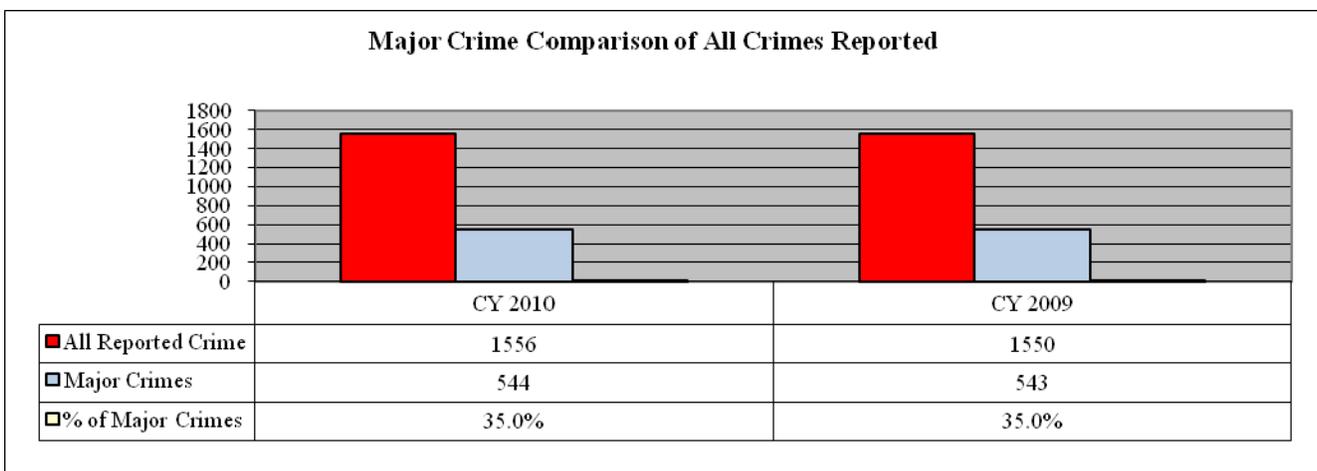
Fewer people were screened into the Court House and fewer jurors were called and screened. There were fewer evictions and civil process served. Out-of-State Extraditions were higher than last year.

SHERIFF'S OFFICE UPDATE

The Crime Distribution Charts depicts the four (4) basic criminal activity types reported to the Sheriff's Office Year to Date for 2009 and 2010.

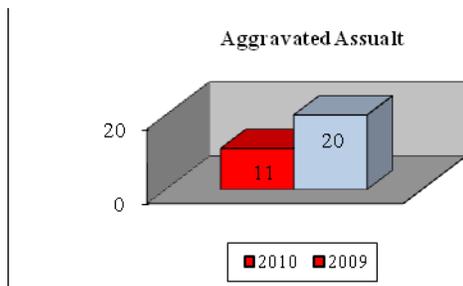
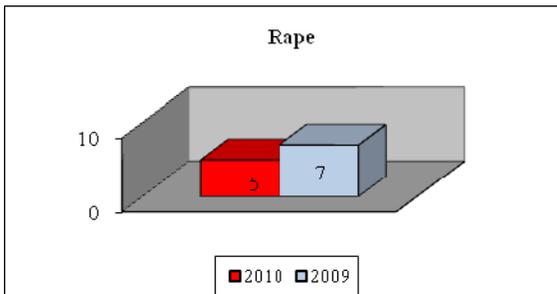
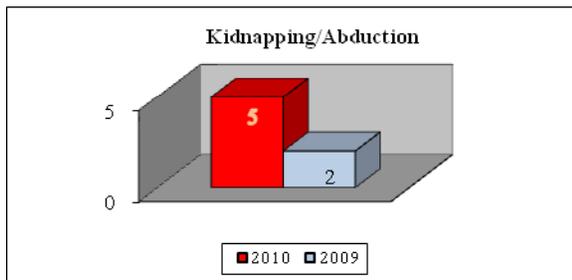
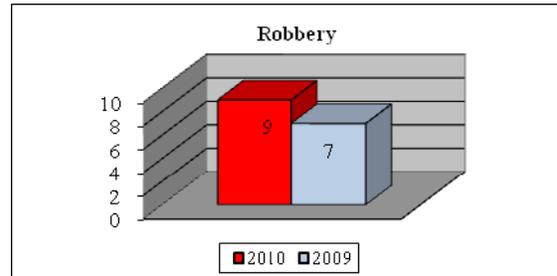
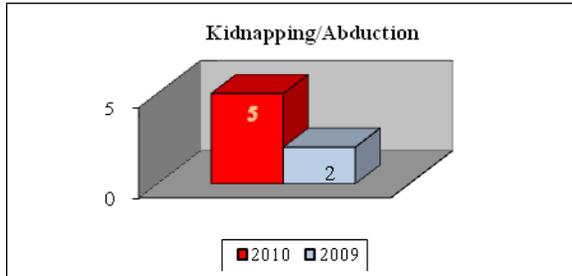


This chart provides a glimpse of the contrast between major crimes and all reported crimes.



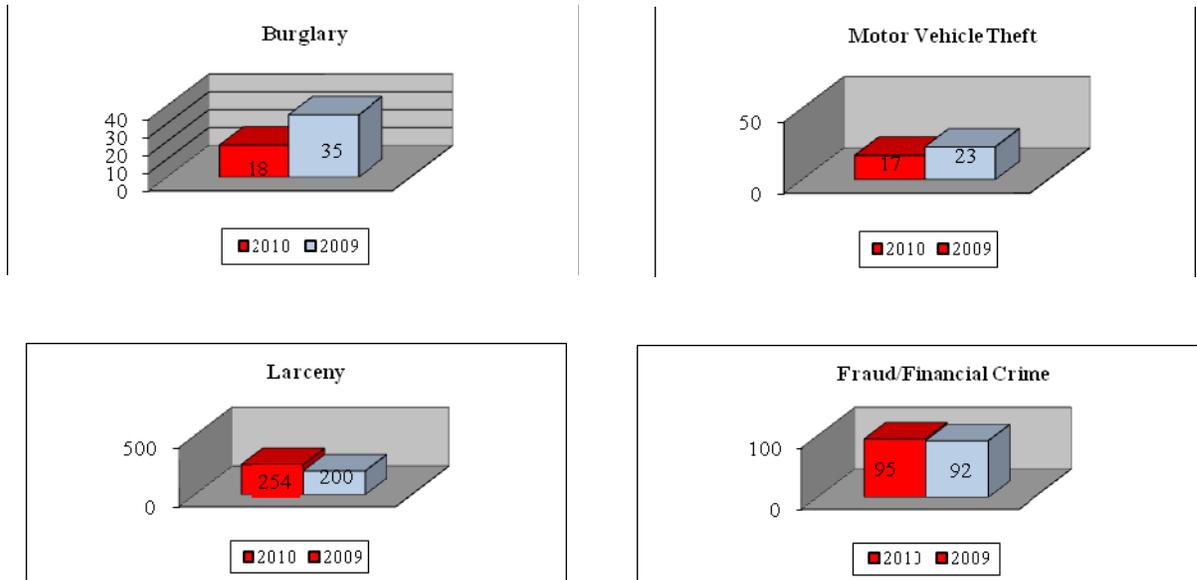
SHERIFF'S OFFICE UPDATE

CRIMES AGAINST PERSON February 2010 vs. February 2009

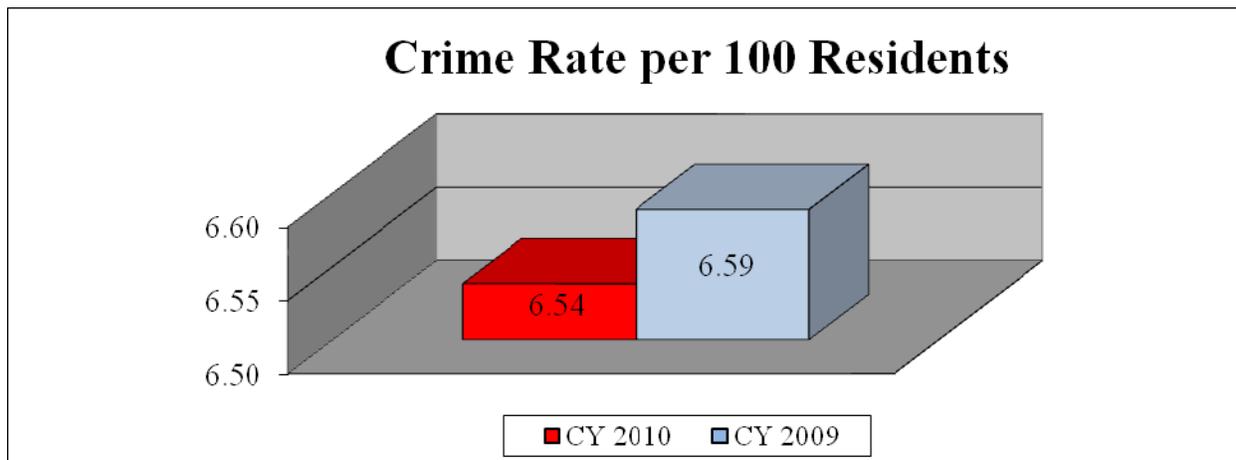


SHERIFF'S OFFICE UPDATE

CRIMES AGAINST PROPERTY February 2010 vs. February 2009

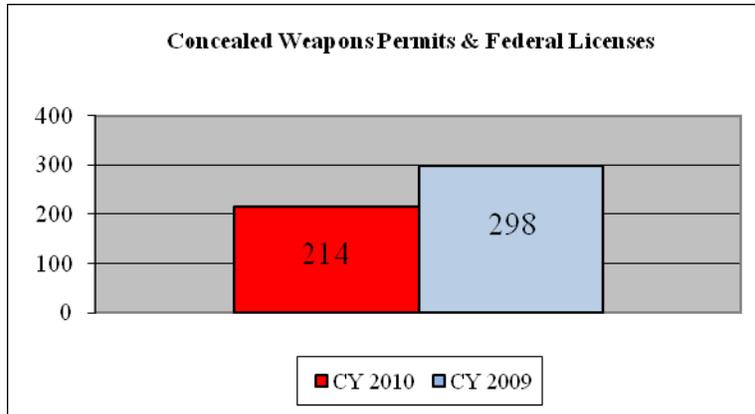


CRIME RATE PER 100 RESIDENTS February 2010 vs. February 2009

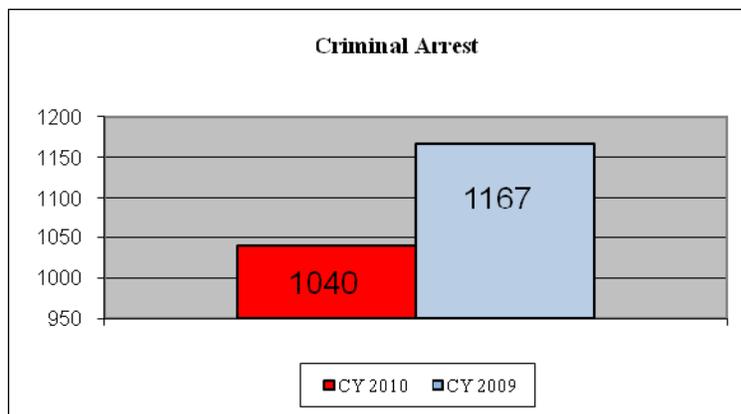


SHERIFF'S OFFICE UPDATE

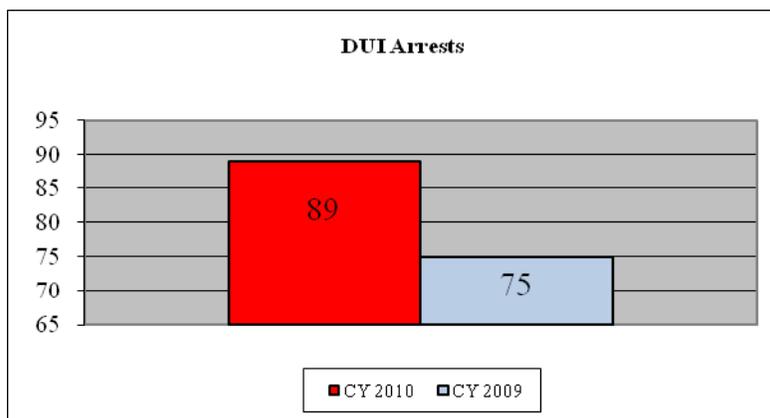
CONCEALED WEAPONS PERMITS ISSUED February 2010 vs. February 2009



CRIMINAL ARRESTS February 2010 vs. February 2009

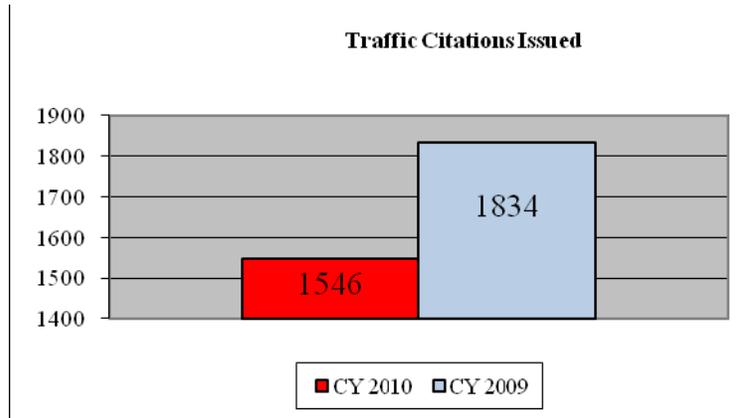


DUI ARRESTS February 2010 vs. February 2009

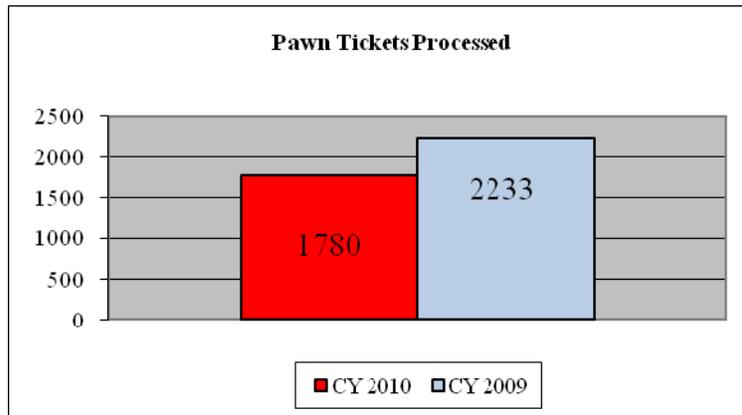


SHERIFF'S OFFICE UPDATE

TRAFFIC CITATIONS ISSUED February 2010 vs. February 2009



PAWN TICKET ENTRIES February 2010 vs. February 2009

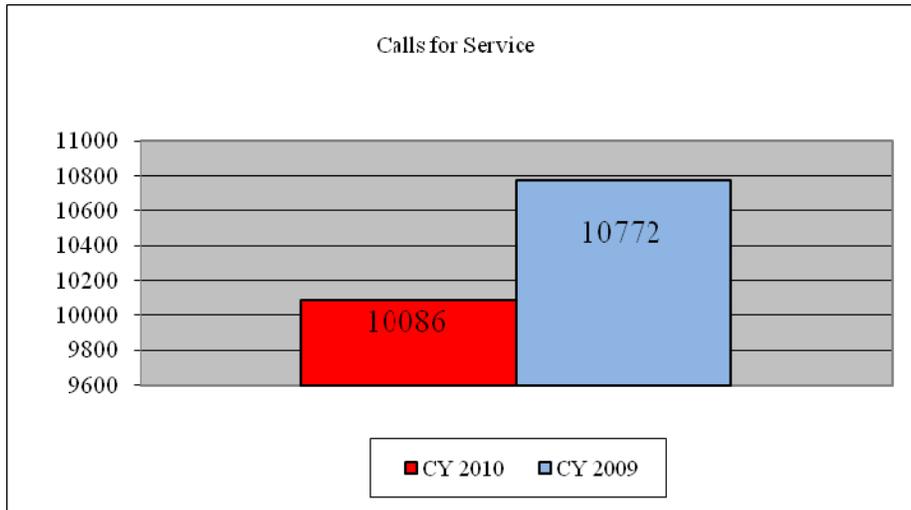


Note: this chart only depicts those pawn tickets entered into the system and may not show the actual number of tickets received in the records unit.

SHERIFF'S OFFICE UPDATE

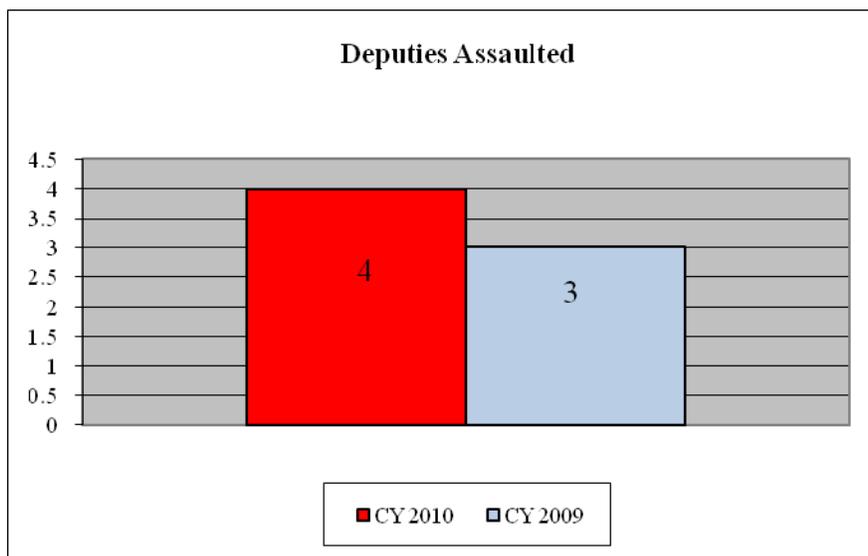
TOTAL CALLS FOR SERVICE February 2010 vs. February 2009

The chart below depicts all calls for service that require a response from a field deputy. The average call for service takes 45 minutes of a deputy's time to handle from reception to conclusion.



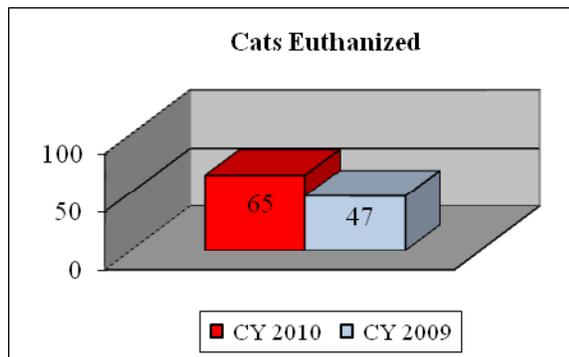
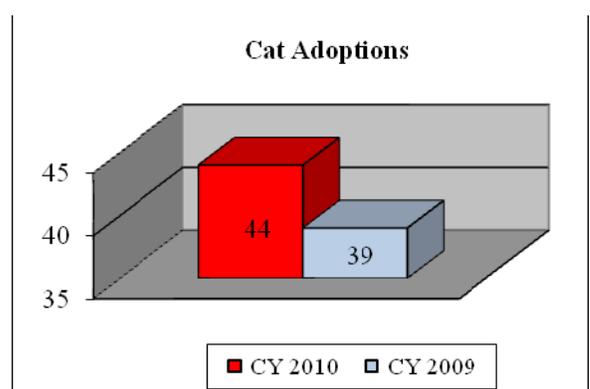
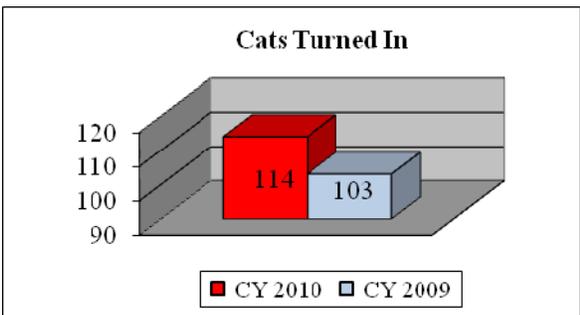
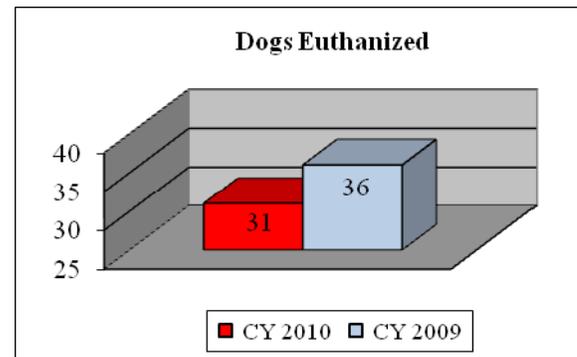
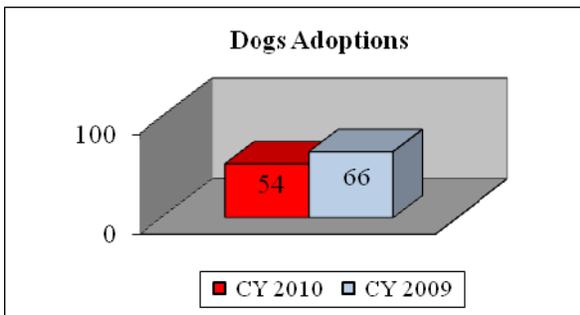
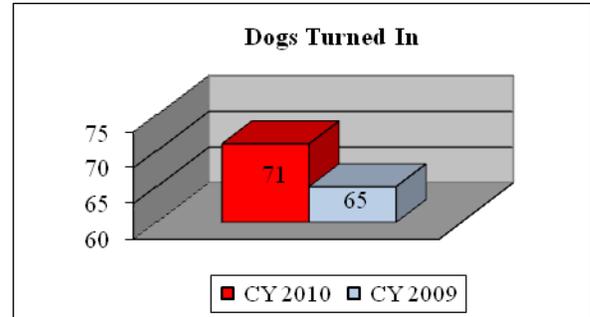
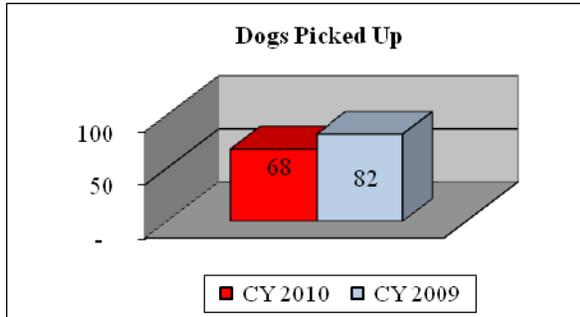
ASSAULTS ON DEPUTIES February 2010 vs. February 2009

The chart that follows relates the number of assaults on deputies on a year-to-date basis. On a quarterly basis an additional chart will be added that provides comparative information on a national, state and local level.

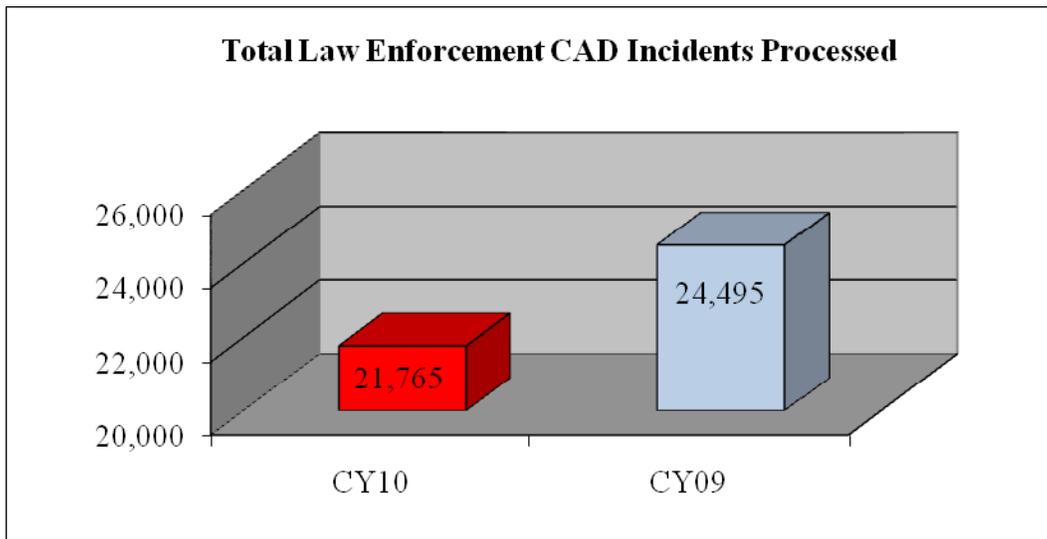
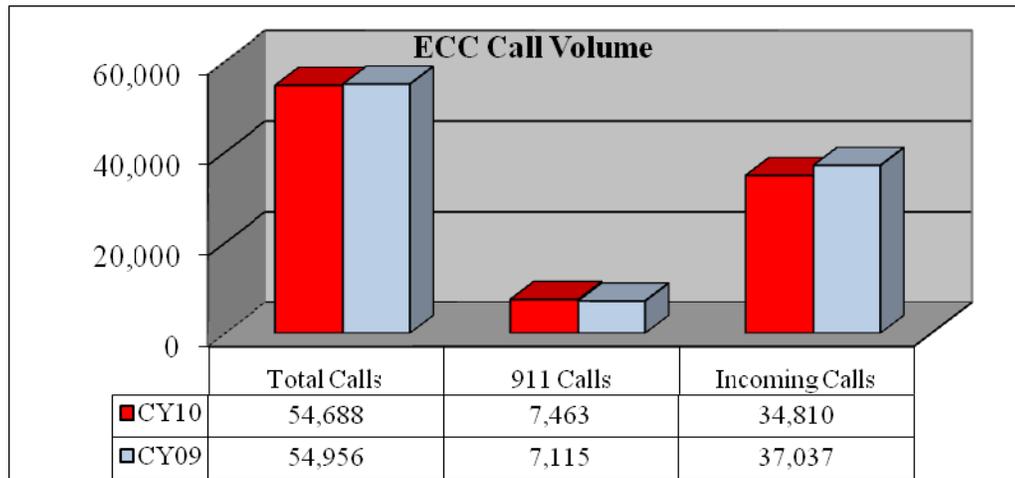


SHERIFF'S OFFICE UPDATE

ANIMAL CONTROL ACTIVITY February 2010 vs. February 2009



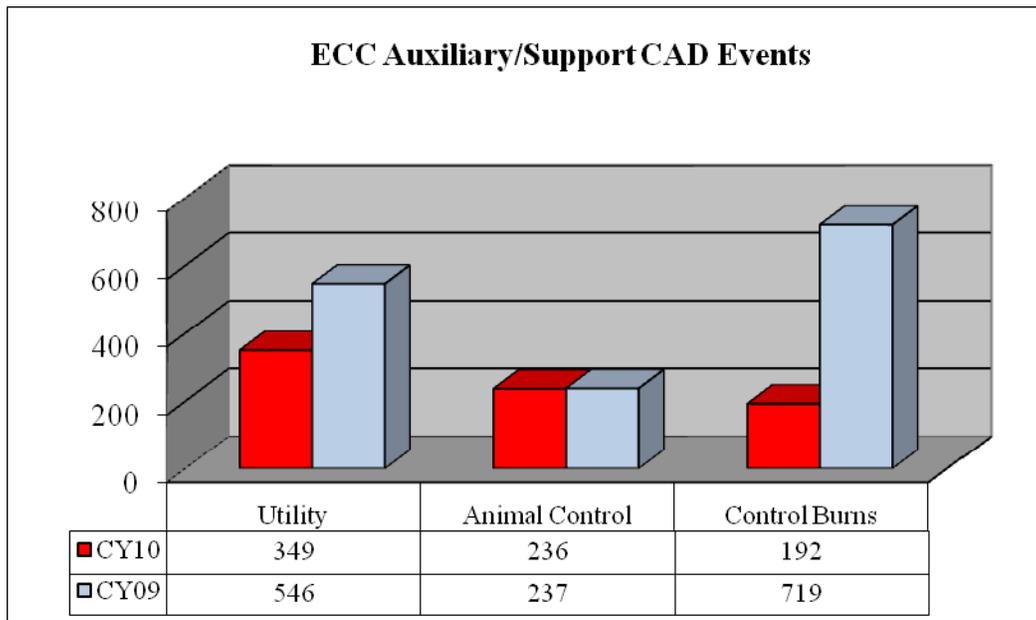
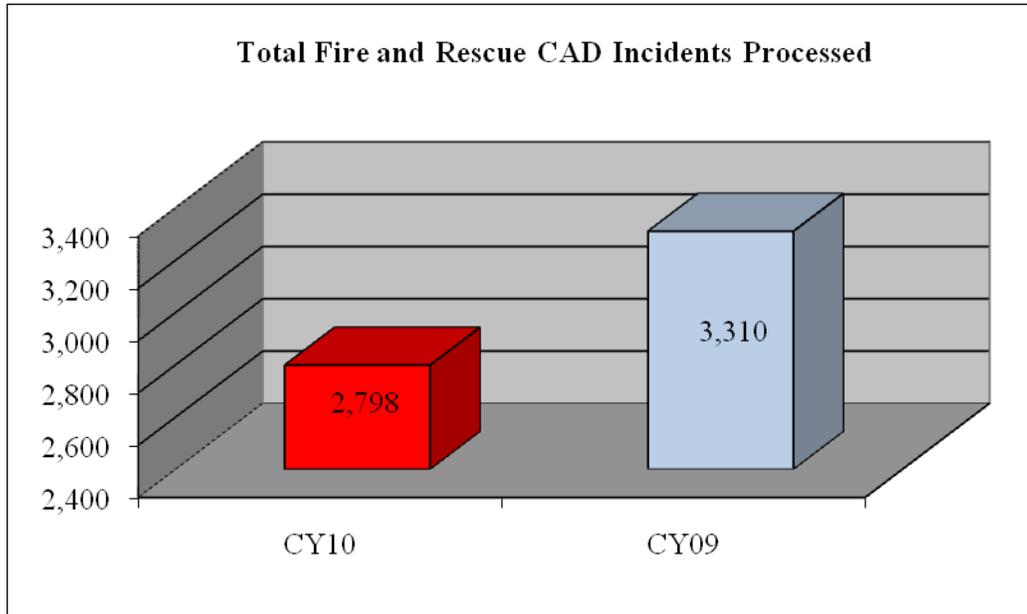
SHERIFF'S OFFICE UPDATE



Note: The lower CAD incidents this year can be attributed to the weather and climate conditions during January and February. More than, 2,690 CAD events were activities that can relate directly to incidents such as traffic stops, crime prevention events, and police information calls.

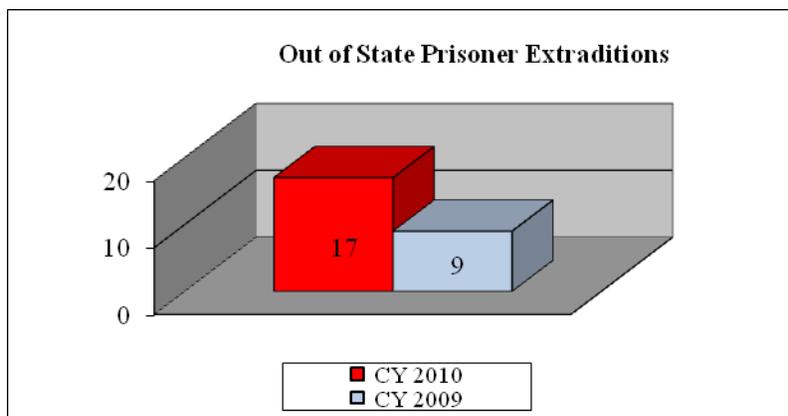
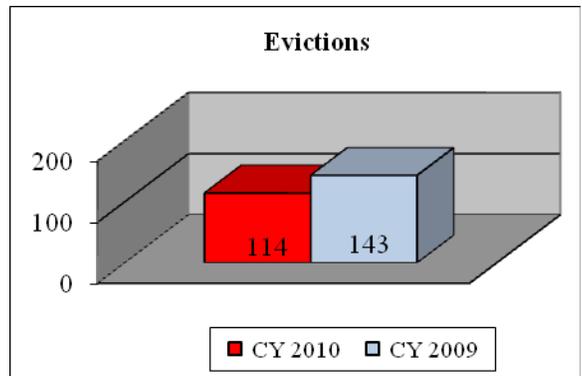
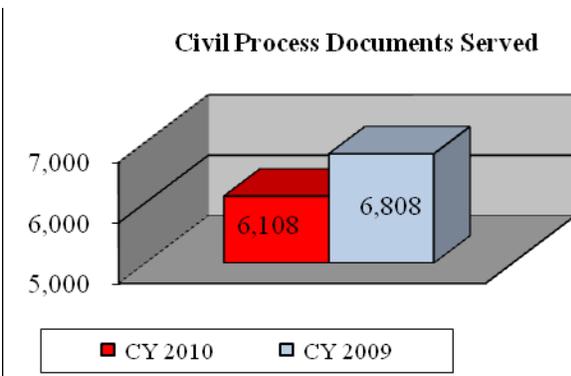
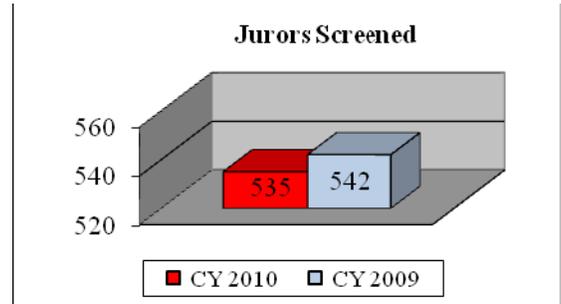
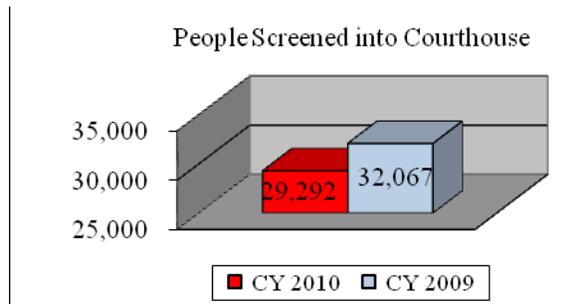
SHERIFF'S OFFICE UPDATE

EMERGENCY COMMUNICATION CENTER February 2010 vs. February 2009



SHERIFF'S OFFICE UPDATE

February 2010 vs. February 2009 COURT SECURITY AND CIVIL PROCESS



HUMAN RESOURCES UPDATE

March 2010			
Fund	Full-Time Funded Positions	Vacancies	Vacancy Rate
General Government Public Safety	334	21	6.3%
General Government Non Public Safety	351	16	4.6%
General Government Total	685	37	5.4%
Utilities	141	2	1.4%
Total	826	39	4.7%

February 2010			
Fund	Full-Time Funded Positions	Vacancies	Vacancy Rate
General Government Public Safety	334	21	6.3%
General Government Non Public Safety	351	14	4.0%
General Government Total	685	35	5.1%
Utilities	141	3	2.1%
Total	826	38	4.6%

Turnover Rate		
Month	2010	2009
January	.8%	.6%
February	.4%	.6%
March	.7%	0%

The turnover rate measures the number of separations during a month. These separations include voluntary and involuntary terminations.

The vacancy rate measures the percent of vacancies as a result of the employee turnover.

HUMAN SERVICES UPDATE

	FEBRUARY 2010	FEBRUARY 2009	% CHANGE
Number of Child Protective Services Complaints Investigated*	38	49	-22.4%
Number of Children in Foster Care	83	81	2.5%
Number of Children Receiving Child Day Care Assistance	371	306	21.2%
Private Day School Placements	44	44	0.0%
Public Day School Placements	14	0	0
Residential Placements Excluding Foster Care Children	9	9	0.0%
Residential Placements Total	17	17	0.0%
Number of Families Served by Family Assessment and Planning Team	16	11	45.5%
Number of New Applications for Public Assistance	497	540	-8.0%
Number of Food Stamp Households Served	3,060	2,291	33.6%
Value of Food Stamp Benefits Issued**	\$1,083,375.00	\$701,282.00	54.5%

* The decrease in the number of complaints is due to the fact that largest mandated reporter source, the Stafford County School System, was closed because of snowstorms for a significant part of February. Consequently, neither staff nor children were at the schools on those days to report abuse.

** Includes increase from Federal Stimulus Funds effective April 1, 2009

UTILITIES UPDATE

The March Utilities Operations Report is attached.

1. Both water treatment facilities and both wastewater treatment facilities met all permit limits and Health Department requirements for the month.
2. As of today, both reservoirs are full. Average water sales for March totaled 6.7 million gallons per day (mgd) – a 9.8% increase over usage in March 2009. During the same period, the number of accounts increased by 1.5% to 32,656.
3. Remaining Water and Wastewater Treatment Capacity:
 - Water System – 1,471 EDUs
 - Aquia Wastewater Treatment Facility – 1,246 EDUs
 - Little Falls Run Wastewater Treatment Facility – 5,333 EDUs

4. Rocky Pen Run Dam, Reservoir and Water Treatment Facility

The Notice to Proceed for the dam foundation project was issued on April 5. We anticipate that this work will be completed by March 5, 2011. The design of the dam itself has reached the 30% milestone. The water treatment facility has been designed. We expect to go out for bids soon with the expectation that the water treatment facility will be operational at the same time the dam and reservoir are completed. Related projects including the Greenbank Road water line, Walnut Grove Road improvements, the England Run Storage Tank and the Riverine Mitigation Plan are all in various stages of completion.

5. Aquia WWTF Nutrient Removal Upgrades and Improvements Project

The sub-grade prepared for the anoxic reactor was rejected by Dutchland for their design, and the parties are in discussion to resolve this issue. Soil bearing conditions at aeration reactor 3A have been determined to be adequate without any soil improvements. The core wall for Clarifier #3 has been set, and new grit blowers have been installed at the headworks. The sixth monthly progress meeting was held April 7th. Approximately 29% of contract days have elapsed.

6. Little Falls Run WWTF Upgrades and Improvements Project

Train #1 monitoring and control device installation is complete and the wiring between the new motor control center and the Train #1 equipment is also complete. The new ultraviolet disinfection metering channel flumes have been set and grouted, and the concrete channel slab and walls have been completed. The new headworks screen and compactor system is complete and online. The fourteenth monthly progress meeting is to be held April 8th. Phase 1 of this project is expected to be completed in June 2010. The original contract time expired March 31, 2010.

UTILITIES UPDATE

UTILITIES ENTERPRISE FUND

March 2010

	Current Month	Fiscal Year To Date			FY 10 Budget
		FY 10	FY 09	% Change	
A. No. of Accounts:	32,656	32,656	32,187	1.5%	32,749
C. Availability applications:					
1. Water	58	329	339	-3%	693
2. Sewer	58	305	298	2%	473
UTILITY PLANT OPERATIONS					
A. WATER					
1. Total Volume (MG):	265.9	2,575.3	2,550.9	1%	3,765
2. Sales (MG):	208.4	2,069.1	2,038.6	1%	2,960
3. Cost per 1000 Gal.:	\$1.07	\$1.04	\$1.13	-8%	\$1.27
B. WASTEWATER					
1. Little Falls Run Facility:					
(a) Volume Treated (MG):	131.50	1,033.5	930.5	11%	1,362
(b) Cost per 1,000 Gal.	\$1.20	\$1.17	\$1.24	-6%	\$1.47
2. Aquia AWT Facility:					
(a) Volume Treated (MG):	209.77	1,580.8	1,303.8	21%	2,008
(b) Cost per 1,000 Gal.	\$1.00	\$0.95	\$1.27	-25%	\$1.29

PUBLIC INFORMATION UPDATE – Newspaper Coverage

STAFFORD NEWSPAPER COVERAGE MARCH 2010		
DATE	PUBLICATION	HEADLINE
3/1/10	FLS	School Board Plans Projects
3/3/10	FLS	Stafford Makes Cuts
3/5/10	Sun	Stafford County Budget Presented
3/6/10	FLS	System Playing Catch-up by Stretching School Days
3/6/10	FLS	Salvage Yards Getting Scrutiny
3/8/10	FLS	Hartwood Airport Now Test Area
3/9/10	FLS	Thousands Line Up To Seek Jobs
3/9/10	Sun	Thousands of Job Seekers Attend Fair
3/9/10	Sun	Airport Seeks To Clear Trees
3/9/10	Sun	Parking Spots Hard To Come By
3/10/10	FLS	Jett Urging House To Back Police Funds
3/10/10	FLS	Airport Authority Will Condemn Property
3/11/10	FLS	VRE Notes Express Changes
3/16/10	FLS	Teachers Can Enroll Kids Tuition Free Still
3/16/10	FLS	Area Needs To Prepare for Possible Tornadoes
3/17/10	FLS	Area Schools Study New State Budget
3/17/10	FLS	Sheriff, Fire and Rescue Content
3/18/10	FLS	Development Awaits Better Days
3/18/10	FLS	Government Contractors are Driving Commercial Real Estate
3/18/10	FLS	January Jobless Rate 7.1 Percent for Area
3/19/10	Sun	Government Students Take on Roles
3/19/10	Sun	Board Discusses Budget; Sheriff Shares Input
3/21/10	FLS	Stafford Debates Real Estate Cut
3/22/10	FLS	Courthouse Road Bridge Work Will Begin Soon in Stafford
3/22/10	FLS	School Systems To Hold Joint Teacher Job Fair
3/23/10	Sun	Howard Will Retire in June
3/24/10	FLS	Stafford Sets \$1.12 Tax Rate for Ads
3/24/10	FLS	Stafford School Board Holds Off on Step Raises
3/24/10	WTOP	Region Grows; Nearly 5.5 million Now Live Here
3/26/10	FLS	Stafford To Get Armored Vehicle
3/26/10	FLS	Stafford Decides to Refurbish Schools
3/26/10	FLS	Board To Advertise Tax Rate
3/26/10	FLS	Florence Helms Award Presented
3/29/10	FLS	Speed Limit Lowered on Busy Stretch of 17
3/30/10	FLS	More Lot Spaces Possible
3/30/10	Post	VRE To Hold Final Hearings on Proposed Service Changes
3/31/10	FLS	Area Still Growing

PUBLIC INFORMATION UPDATE – Citizens Assistance

The Citizens Assistance and Volunteer Services Office provides a central in-house resource for customer service and information on County services and complaints. Staff recruits, trains and places more than 100 volunteers in various departments to assist with a number of tasks.

MARCH 2010 Inquiries handled by Citizens Assistance Staff	
Number of Complaints	2
Total Calls to Citizens Assistance Office	133
Calls Transferred to Other Departments	83
Customer Walk-Ins	11
Live Help Requests*	32

MARCH 2010 Inquiries handled by Volunteers in Citizens Assistance	
Number of Phone Calls to Administration Center Desk in Lobby	1,305
Citizens Assisted at the Administration Center Desk in Lobby	1,533
Total Number of Visitors to Administration Center	5,022
Citizens Assisted at the Judicial Center Desk in the Courthouse	1,296
Total Number of Volunteer Hours**	894

* Live Help allows users to send an e-mail through the County's Web site and receive an immediate response from staff. Of the 32 Live Help requests, 24 were live chats in which the user and staff member exchanged information through instant messaging, and 8 were offline e-mails, which were received outside normal business hours (weekends or evenings) when staff is not online. Responses were provided as soon as possible or as soon as regular business hours resumed.

** This equates to a savings of a monthly savings of \$23,244 in full-time staff costs (with benefits), and a savings of \$18,595 without benefits. These figures are determined by taking the volunteer rate (\$26.00 with benefits) and (\$20.80 without benefits) that is dictated by the state's Bureau of Labor statistics and multiplying that by the total number of hours that are volunteered.