

BOARD OF SUPERVISORS

MONTHLY STATISTICAL REPORT

September 2012



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To: Board of Supervisors

From: Cathy Vollbrecht
Director of Communications

Subject: September Monthly Statistical Report

Date: September 13, 2012

A few notes about this month's report:

- July sales tax figures continue to rise. July sales tax was up 9.5% over July 2011.
- Sue Henderson, an event planning consultant, has been hired for Stafford's 350th.
- The Leeland Station commuter lot ribbon cutting will be held on Tuesday, September 18, 2012 .

Please let me know if you have any questions.



Service Excellence

What Our Customers Are Saying About Us

Parks, Recreation and Community Facilities

Sheila Newton, of Parks, Recreation and Community Facilities, and the staff of Camp Accokeek recently received compliments in a letter from a citizen. Kelly Givens, a Stafford teacher, wrote about her and her 10-year-old daughter Olivia's experience with Stafford's summer camps. Ms. Givens wrote, "From the folks that do camp signup, to Ms. Newton and the counselors, I have nothing but positive comments." She described the job of the summer camps as outstanding and loved the organization of the camps, the clear standards for behavior, and the day trips and activities. Ms. Givens went on to say it was great to see so many students in Stafford have opportunities for a wonderful and educational summer.

Victim-Witness Assistance

An employee of the Stafford County judicial system is making a big difference in the lives of our citizens. Kahn, the courthouse dog who works with the Commonwealth's Attorney Victim Witness Assistance



office, got high marks in a letter to his handler Juanita Maley. A citizen's daughter was diagnosed with Autism Spectrum Disorder and suffers from Asperger's Syndrome. The child has had a hard time and came to the courts to testify against a classmate who bullied her. Her mother wrote that she did not think her daughter would have been able to sit through the court case without Kahn by her side. The mother wrote, "Thank you for providing this service; it is priceless and it helped (her daughter) go through a terrible process with grace and dignity."

The Board of Supervisors has set specific priorities for Stafford County geared toward making our community a high quality place for people to live, work and raise a family. The priorities are Education, Public Safety, Infrastructure, Economic Development and Service Excellence, all encompassed by an overall theme of Fiscal Responsibility and Reducing the Tax Burden.

The priority of Service Excellence is a reflection of the Board's commitment to providing the highest quality of customer service to our citizens, businesses, visitors and all other customers of Stafford County. Stafford employees pride ourselves in going above and beyond to take care of all of our customers. This page and the next reflect examples of how our employees support Service Excellence.



Service Excellence

What Our Customers Are Saying About Us

Public Works

- Donna Cox with Public Works received a complimentary letter from a citizen recently. John Beltz wrote that the support he received from Donna “was outstanding.” Beltz said he had made numerous phone calls around the County to find a drawing for a building permit. Donna was very patient and secured the information he needed in a timely manner. Beltz concluded by saying, “It’s uncommon to find employees such as Donna that are patient and are supportive.”

Fire and Rescue

- Buddy Secor, a Stafford resident, recently praised Stafford Fire and Rescue for assisting him a few weeks ago when he “died.” Mr. Secor collapsed and came to a Board of Supervisors meeting to thank the people who revived him. Employees and volunteers who assisted Mr. Secor follows Battalion Chief Eric Kling; Brandon Haney and Danny Paul with Medic 5; Wade Munday, Zach Castle, Derek Slusher, Nick Sosik, Allen Heaser and Rob Staley with Company 2, Rescue Engine 2; and Carley Peake, Jennifer Taylor and Theresa Davis with the Emergency Communications Center.

Treasurer

- Stafford Treasurer Laura Rudy makes survey forms available in her department for visitors to fill out regarding customer service. Her staff has received many compliments through these simple surveys. One gentleman wrote that he was impressed with the staff’s service, saying “I had a great day dealing with the staff today. I hate all paperwork, but your staff made it a pleasant task even though they had to put up with me.”

Planning and Zoning

- Chairman of the Board of Zoning Appeals Robert Gibbons wrote a note to Ms. Stimpson this summer complimenting Planning and Zoning staff member Aisha Medina. “The Stafford County Board of Zoning Appeals wanted to bring to your attention the outstanding service that Aisha Medina gave the Board from January 2008 to January 2012,” Mr. Gibbons wrote. “Aisha is truly a Stafford County Professional.” Aisha performs administrative tasks for the board.



Financial Report to the Community

Principles of Responsible and Accountable Government

*Maintain a balanced budget * Maintain a AA bond rating * Fully fund our pension liability including full implementation of the state's pension reform whereby employees pay approximately one-third of their pension costs * Borrow money only for capital projects and borrow under strict debt limitations * Maintain Reserves (12% undesignated fund balance; Reserve for capital projects; Rainy Day Reserve (for unforeseen circumstances); Stafford Opportunity Fund (for economic development projects) * Report to the Board on costs savings and efficiencies * Estimate revenues very conservatively * Spend less than adopted budgets * Maintain lowest per capita expenditures among peer localities * Monitor expenses and revenues weekly * Consistently use innovative practices to run government as efficiently as possible * Provide monthly financial report to the community*

Savings and Efficiencies

A recent analysis by staff revealed that our Citizens Assistance volunteers produced a savings of \$495,686 in FY12. That's almost half a million dollars! This is also an increase in savings from FY11 of almost \$185,000. Volunteers work in many departments throughout the County from the Courts to the Sheriff's Office. They also staff the front desk in the lobby of the Government Center, and have helped in the Emergency Operations Center during emergencies such as last year's earthquake and the derecho storm earlier this summer.

Signs of the Times

The Board of Supervisors' prudent fiscal policies for maintaining a strong financial position, accompanied by FY12 revenues exceeding budget projections and expenditures coming in under budget, have led to a positive results of operation. A detailed preliminary report will be provided at the October 2nd Board of Supervisors meeting.

Monthly FY2013 Financials At-a-Glance

The Board of Supervisors adopted the FY13 Budget on May 1, 2012. The real estate tax rate was reduced from \$1.08 to \$1.07. The budget focuses on the Board's priorities of:

- Fiscal Responsibility and Reducing the Tax Burden
- Public Safety
- Education
- Infrastructure
- Economic Development
- Service Excellence



July 2012 Sales Tax Receipts

July sales tax saw about a 9.5% increase over sales tax from July 2011.

	Jun-12	Jul-12	Jul-11	7/12 vs 7/11	%
Stafford	\$ 1,027,225	\$ 955,716	\$ 873,078	\$ 82,638	9.5%
Fredericksburg	\$ 868,733	\$ 892,670	\$ 864,266	\$ 28,404	3.3%
Spotsylvania	\$ 1,322,053	\$ 1,231,427	\$ 1,169,949	\$ 61,478	5.3%
Prince William	\$ 4,906,396	\$ 4,585,476	\$ 4,101,599	\$ 483,877	11.8%
Virginia	\$ 95,717,451	\$ 90,152,296	\$ 84,200,418	\$ 5,951,879	7.1%
		YTD 2012	YTD 2011	YTD change	%
Stafford		\$ 6,402,563	\$ 5,972,193	\$ 430,370	7.2%
Fredericksburg		\$ 6,025,997	\$ 5,818,889	\$ 207,108	3.6%
Spotsylvania		\$ 8,534,736	\$ 8,162,801	\$ 371,934	4.6%
Prince William		\$ 30,725,074	\$ 28,393,890	\$ 2,331,185	8.2%
Virginia		\$ 615,750,406	\$ 582,807,053	\$ 32,943,353	5.7%



August numbers will be available Friday, September 14,
2012.



Economic Development 10-Point Plan Update

With the Board's formal adoption of the Economic Development 10-Point (ED10) Plan in September 2011, full implementation of associated actions and tasks is underway. Since the last monthly report to the Board, work continued on the following issue areas of the ED10 Plan:

- Business Retention and Expansion staff provided a brief article to the Fredericksburg Chamber's Workforce NOW Board to assist with the promotion of the first ever Chamber College and Career night. The event will serve County and regional workforce development needs by providing specific information on employers' training and credential needs to prospective employees. This opportunity is meant to promote the diversity of jobs available locally and provide the educational pathways required to fill those roles. The event is scheduled for October 20th. More details will be forthcoming. (Issue 3c)
- The Memorandum of Agreement establishing leased classroom space for the Technology and Research Center has been executed and tenant outfitting has begun. A ribbon cutting for the opening was held on September 6, 2012. (Issue 3d)
- Engineering design work on the US Route 1 widening project in Boswell's Corner continued during the month. Staff met with Virginia Department of Transportation staff to discuss transitioning the project to VDOT when the Federal Highway Administration's project wraps up in late FY13. The \$863,000 federal Regional Surface Transportation Program funds authorized to the County by the Fredericksburg Area Metropolitan Planning Organization for FY14 will follow the project to VDOT. (Issue 5e)
- Engineering design work on the Courthouse Streetscape project continued during the month with staff meeting with the fifth VDOT grant coordinator in the project's two year lifespan. Various VDOT departments, including Location and Design, Environmental, Right-of-Way, and Planning, attended the meeting to review current progress and discuss completing all Phase 1A construction by December 31, 2013. (Issue 5e)
- The Belmont-Ferry Farm Trail has already surpassed predictions and become a great community asset for the County. Meetings have occurred for the next phase of trail development with the National Park Service. (Issue 5e)



Economic Development 10-Point Plan Update

- VDOT's US Route 1/US Route 17 intersection project in Falmouth continued during the month, with staff reviewing the 13 proposals to prepare a Master Interpretive Plan for the area. Staff selected six firms to interview and will forward a preferred firm to VDOT for their concurrence within the next few weeks. (Issue 5e)
- Economic Development hosted a brainstorming session with local business representatives to gain input on hot-button issues and questions surrounding the potential effects of sequestration locally. Input was focused on four categories, each of which will be addressed during a series of seminars held later in the year. Seminar topics will include general budget cut overviews, transitioning to new markets, layoff aversion, and employment opportunities. (Issue 6)
- The site selection process for a high-tech end user is well underway. A group of properties are being vetted against a detailed list of qualifications required by high-tech users. Sites meeting all or most of the criteria will be included in marketing packets available to prospective developers. This information may later be shared or marketed through specific campaigning efforts shedding more light on the many advantages of locating a business in Stafford. This effort was enhanced by attendance at the BisNow Data Center Investment Conference Expo in Washington, DC where County staff met with industry representatives and providers of critical industry infrastructure. (Issue 10a)
- Quotes for Phase I of the Wayfinding signage program are now being received.
- Recruitment for the Assistant Economic Development Department Director continues.
- An event planning consultant for Stafford's 350th Anniversary has been hired. Her name is Sue Henderson and she has run dozen of events locally and internationally. Sue lives in Stafford and will be the main point of contact for the 350th working with Blue Ribbon Committee, and the nearly 200 volunteers who are involved thus far. Sue can be reached at (540) 842-4995 Or suehenderson@earthlink.net.



2009 Parks and Recreation Bond Referendum Projects Underway

PROJECT	Chichester Park
Description	Baseball/softball complex
Project Budget Amount	\$11,780,000
Completion Date of Design Phase	November 2012
Current Projected Completion Date of Project	2014
Recent Activity	Consultants are working with reviewers to address TRC comments. Design of the buildings, safety netting, and other site amenities continues. 2nd submission of site plans and first submission of building permit plans are scheduled for mid-September. The Board approved the CUP on August 21 after their public hearing. Participated in a neighborhood informational meeting with school staff at SHS on August 29. Design Development cost estimates are under review. Second submission of site plans occurred September 11.
PROJECT	Land Acquisition
Description	Acquire land for a future park
Project Budget Amount	TBD
Completion Date of Planning Phase	September 2012
Current Projected Completion Date of Project	December 2012
Recent Activity	The Board at their meeting on September 4, 2012 authorized staff to begin negotiations with SASA regarding the acquisition of 114 acres adjacent to Stafford Middle School.



2009 Parks and Recreation Bond Referendum Projects Underway

PROJECT	Musselman Park
Description	Master planning of the park
Project Budget Amount	\$2,000,000
Completion Date of Planning Phase	On Hold
Current Projected Completion Date of Project	On Hold
Recent Activity	The Perennial Flow Determination Study has been completed by the consultant and has been accepted by the County. The Phase I archaeological study results have been reviewed by the County and the Historical Commission. The consultant has prepared draft master plan concepts, which have been reviewed by Board members.
PROJECT	Curtis Park Pool
Description	Renovate the existing outdoor pool
Project Budget Amount	\$1,500,000
Completion Date of Design Phase	June 2013
Current Projected Completion Date of Project	May 2014
Recent Activity	The Board at their meeting on September 4, 2012 directed staff to proceed with renovation of the existing swimming pool at Curtis Park. Staff is reviewing proposal from a company to perform additional but invasive testing to determine current conditions behind the pool walls. Results of this testing will be the basis of a Scope of Work for a pool designer to prepare plans for the renovation of the pool for bidding summer of 2013.



2009 Parks and Recreation Bond Referendum Projects Underway

PROJECT	Embrey Mill Park
Description	Rectangular athletic field complex
Project Budget Amount	\$11,780,000
Completion Date of Planning Phase	September 2012
Current Projected Completion Date of Project	2014
Recent Activity	The Board at their September 4, 2012 meeting directed staff to proceed with design of the bond funded Rectangular Athletic Field Complex at a proffered site in the Embrey Mill development. This site will also be home to the new indoor pool. Staff met with a consultant on Sept 10 to discuss scope of work and schedule. Staff should receive a design fee proposal the week of September 17, 2012. Planning will be working with the developer to prepare a Proffer Condition Amendment for the Planning Commission.



2008 Transportation Bond Referendum Projects Underway

PROJECT	Mountain View Road Safety Improvements
Description	Safety improvements on Mountain View Road between Joshua Road and Rose Hill Farm Road.
Budget Amount	\$7,550,000
Completion Date of ROW Phase	September 2012
Projected Completion Date	June 2014
Recent Activity	Staff continues to work with consultant to acquire the required right-of-way from three remaining property owners for the road project. The Board will revisit this issue at its September 18 th meeting.
PROJECT	Brooke Road Safety Improvements Design
Description	Design of safety improvements on Brooke Road between Eskimo Hill Road and Stagecoach Road.
Budget Amount	\$6,500,000
Completion Date of Design Phase	December 2012
Projected Completion Date	June 2015
Recent Activity	Staff and consultants met with VDOT to discuss the design waivers and came to an agreement on which waivers will be granted and the designs that require alterations. Staff is preparing for a public hearing to be held in November.



2008 Transportation Bond Referendum Projects Underway

PROJECT	Poplar Road Safety Improvements Design Phase 2
Description	Design of safety improvements on Poplar Road north between Truslow Road and Kellogg Mill Road.
Budget Amount	\$2,100,000
Completion Date of ROW Phase	January 2013
Projected Completion Date	June 2015
Recent Activity	Staff met with the consultant and VDOT to review the preliminary plans. The consultant has made modifications to the design as instructed by VDOT. A public hearing for this project is expected to be held in early October.
PROJECT	Poplar Road & Mountain View Road Intersection Safety Improvements Design
Description	Design of safety improvements on Poplar Road at the intersection of Mountain View Road and south of the intersection of Poplar Road.
Budget Amount	\$900,000
Completion Date of Design Phase	July 2013
Projected Completion Date	June 2015
Recent Activity	The consultant has provided some alternative designs. Review of the designs and estimated costs is underway.



PROJECT	Belmont-Ferry Farm Trail Section 4
Description	Construction of a pedestrian trail from Pratt Park to Chatham Bridge.
Budget Amount	\$596,811 (Enhancement grant amount)
Projected Completion Date	June 2014
Recent Activity	VDOT has notified the County of the award. However, since this is a federally funded project, no funds can be expended until the federal fiscal year begins on October 1, 2012.
PROJECT	Community Development Services Center
Description	Construction of a combined service center to handle building, planning and associated development functions.
Budget Amount	\$385,000
Projected Completion Date	September 2012
Recent Activity	The major construction work has been completed. Punch list items and installation of planning furniture is expected later this month.



Lobby



Conference Room



PROJECT	Chichester Building
Description	Construction of a new 13,800 square foot building on the Government Center Campus.
Budget Amount	\$2,720,000
Projected Completion Date	December 2012
Recent Activity	Work continues on the electrical systems; interior doors and walls are being installed; and work continues on the Cornice block. Elevator installation is expected for early September.



New transformer



Drywall – second floor north

PROJECT	Wayfinding Signs System
Description	Working with Economic Development to place Wayfinding signs throughout the County.
Phase Budget Amount	Approximately \$55,000 for Design Phase.
Projected Completion Date	October 2012 Phase 1
Recent Activity	A contract has been sent to selected vendor, with a notice to proceed expected after the documents are returned.



PROJECT	Eley Road Turn Lane Improvements
Description	Construct a right turn lane from Warrenton Road to Eley Road.
Budget Amount	\$85,000
Projected Completion Date	September 2012
Recent Activity	Work began September 5, 2012, and is scheduled to be completed by September 14, 2012.
PROJECT	Civil War Park
Description	Construction of Road System within the Civil War Par and interpretive signs installation.
Projected Completion Date	Spring 2013
Recent Activity	Phase 2 work is complete. The Air National Guard completed paving operations in August. A County contractor completed priority ditching along the roads in the park. All disturbed areas have been seeded for the winter. The park is operationally ready for escorted visitation this fall. Preparations are underway for completion of the park by next spring.



Ditching starts at NE Battery Heights.



PROJECT	Brooke VRE Station Parking Lot Expansion
Description	Expansion of the parking lot for larger capacity.
Projected Completion Date	December 2012
Recent Activity	Crews are installing lifts of sub-grade stone to final grade for paving.
PROJECT	Staffordboro Boulevard Sidewalks
Description	Construct sidewalks at the intersection of Garrisonville Road and Staffordboro to provide necessary connection for pedestrian crossings.
Projected Completion Date	September 2012
Recent Activity	Staff is working to obtain additional right-of-way.
PROJECT	Brush Everard Landslide Remediation Phase II
Description	Stabilize homes affected by the 2011 landslide.
Budget Amount	Funding came exclusively from donations and developer security funds.
Projected Completion Date	September 2012
Recent Activity	A substantial amount of fill has been placed to bring the yards back and to stabilize the hill. An under drain system has been installed. Fill work will continue in September.



PROJECT	Poplar Road Design Phase I
Description	Design of the intersection and road improvements on Poplar Road between US-17 and Truslow Road.
Budget Amount	\$2,300,000
Completion Date of Utility Phase	August 2012
Projected Completion Date	July 2013
Recent Activity	Staff continues to work with utility companies for relocation of facilities.
PROJECT	Mountain View Road Phase II
Description	Design of safety improvements on Mountain View Road between Mountain View High School and Rose Hill Farm Road.
Budget Amount	\$2,650,000
Completion Date of ROW Design	March 2013
Projected Completion Date	June 2015
Recent Activity	Consultant has submitted right-of-way plans to VDOT for its review. Responses from VDOT are under consultant review.
PROJECT	Leeland VRE Station Parking Lot Expansion
Description	Expansion of the parking lot for larger capacity.
Projected Completion Date	Ribbon cutting to be held Tuesday, September 18, 2012, at 11:00 a.m.
Recent Activity	Asphalt installation is proceeding. The opening of the lot is expected immediately following the September 18, 2012, ribbon cutting.



Capital Projects Update

PROJECT	Falmouth Village Improvements Design
Description	Design of parking and sidewalks in Falmouth.
Budget Amount	\$1,000,000
Projected Completion Date	June 2015
Recent Activity	Project will be presented at the next Infrastructure Committee meeting
PROJECT	Courthouse Area Streetscape Improvements
Description	Design of streetscape improvements along US-1 between Hope Road and Stafford Hospital Center Boulevard and Courthouse Road between Red Oak Drive and Stafford Avenue.
Budget Amount	\$2,856,670 (Enhancement Grant funding including 20% match.)
Completion Date of Design Phase	November 2012
Projected Completion Date	December 2013 Phase IA
Recent Activity	Phase II Archeological Study is complete and the report is under staff review.
PROJECT	Mountain View Road Tree Removal Safety Project
Description	Remove trees along Mountain View Road for safety
Budget Amount	\$22,505
Projected Completion Date	November 2012
Recent Activity	A vendor has been selected and the contract documents have been sent for signature.



Capital Projects Update

PROJECT	Courthouse Community Center
Description	Construction of ADA restroom modifications
Project Budget Amount	\$87,931
Completion Date of Construction Phase	July 2012
Current Projected Completion Date of Project	July 2012
Recent Activity	All restrooms are operational.



Capital Projects Update

PROJECT	Smith Lake Park
Description	Design of expansion and paving of parking lot and enclosure of maintenance area
Project Budget Amount	\$546,500
Completion Date of Design Phase	September 2012
Current Projected Completion Date of Project	Early 2013
Recent Activity	Signature Set plans were submitted on August 24. Updated cost estimate has been received. Design of covered equipment structure is underway. A purchase order has been issued for design of the modification of the parking near the restroom building. The VSMP application has been submitted to DCR. Preparing bid documents for advertisement in mid-September.
PROJECT	Numerous Parks
Description	Design of ADA accessibility upgrades
Project Budget Amount	\$150,000
Completion Date of Design Phase	Fall 2012
Current Projected Completion Date of Project	Late 2012
Recent Activity	A number of ADA improvements were completed as part of other projects. Staff has prioritized the list of projects. Design of remaining projects has begun; one of which is modifications to existing picnic shelter grill areas to make them compliant.



PERMIT ACTIVITY REPORT August 2012

PERMIT ACTIVITY	Month			Year-to-Date		
	Aug 2012	Aug 2011	Percent Change	YTD 1/1/12-8/31/12	Previous YTD 1/1/11-8/31/11	Percent Change
PERMITS ISSUED	585	305	92	2,907	2,283	27
CONSTRUCTION VALUE	\$36,537,702	\$13,706,170	167	\$186,367,163	\$193,610,620	(4)
FEES	\$410,795	\$128,690	219	\$1,575,999	\$1,198,867	31

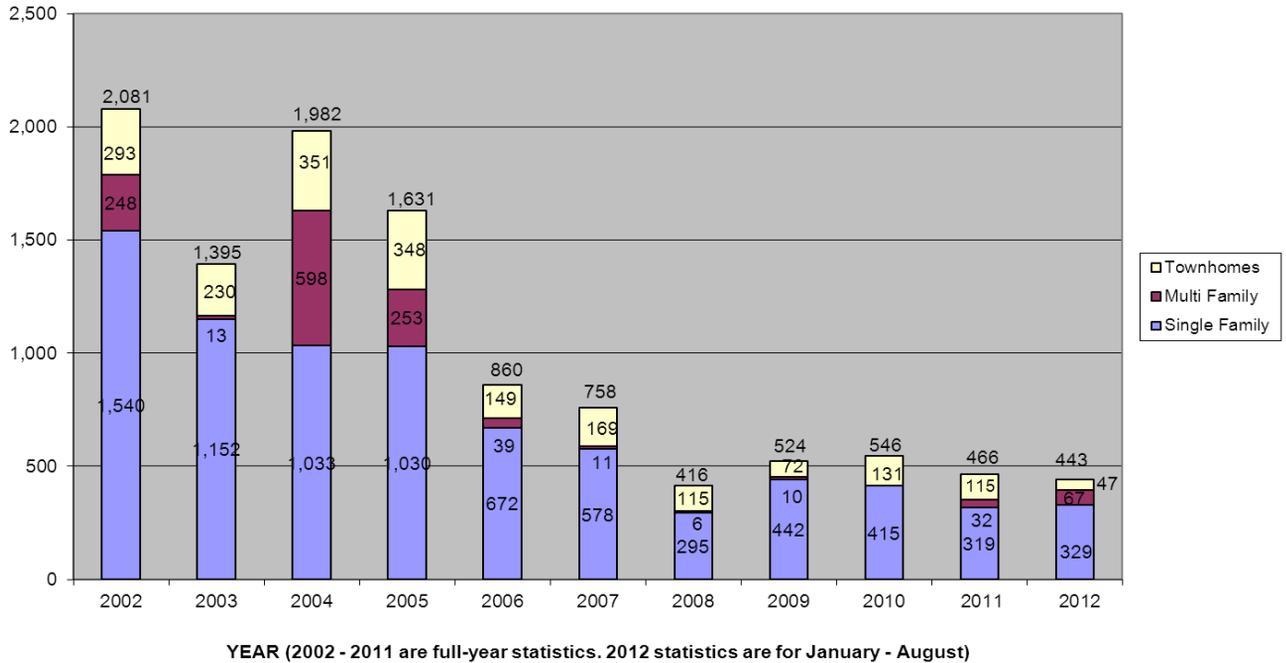
NEW CONSTRUCTION						
RESIDENTIAL						
SINGLE-FAMILY DWELLINGS (Houses, Townhouses, Duplexes)	63	56	13	376	291	29
MULTI-FAMILY DWELLINGS (Apartments and Condominiums)	13	0	>100	67	27	148
CONSTRUCTION VALUE	\$15,937,629	\$10,400,365	53	\$103,131,759	\$65,109,117	58
COMMERCIAL						
COMMERCIAL	1	0	>100	9	8	13
CONSTRUCTION VALUE	\$7,840,000	\$0	0	\$13,847,259	\$53,816,379	(74)

ADDITIONS/ALTERATIONS						
RESIDENTIAL	264	184	43	1,639	1,410	16
COMMERCIAL	244	65	275	816	547	49
CONSTRUCTION VALUE	\$12,760,073	\$3,305,805	286	\$69,388,145	\$74,685,124	(7)

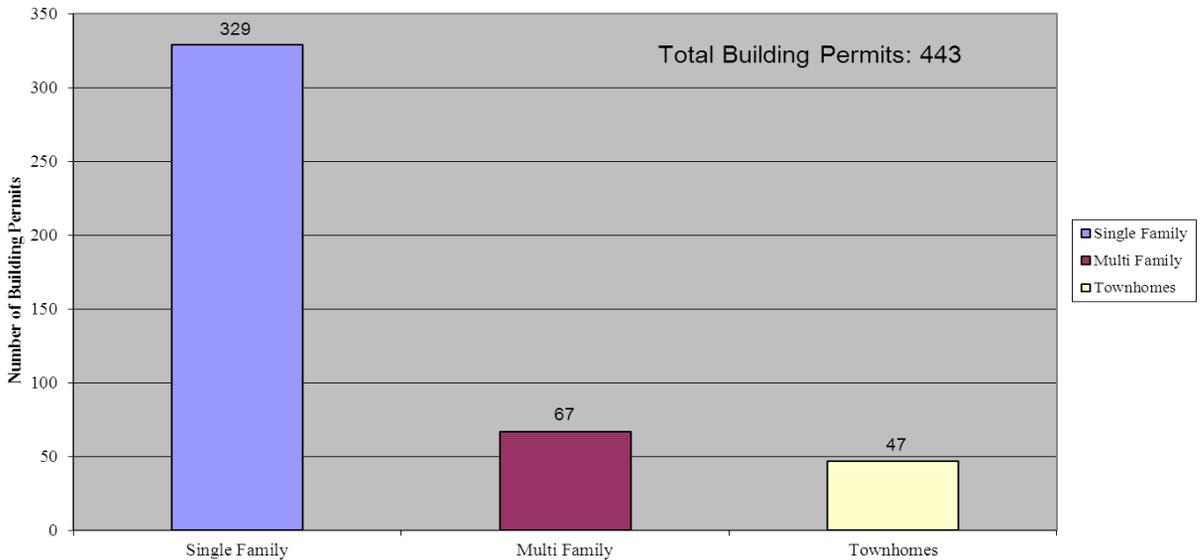
CERTIFICATES OF OCCUPANCY						
NEW SINGLE-FAMILY DWELLINGS (Houses, Townhouses, Duplexes)	47	38	24	284	264	8
NEW MULTI-FAMILY DWELLINGS (Apartments and Condominiums)	4	0	>100	40	0	>100
NEW COMMERCIAL		2	(100)	4	12	(67)
COMMERCIAL CHANGE	6	21	(71)	44	130	(66)



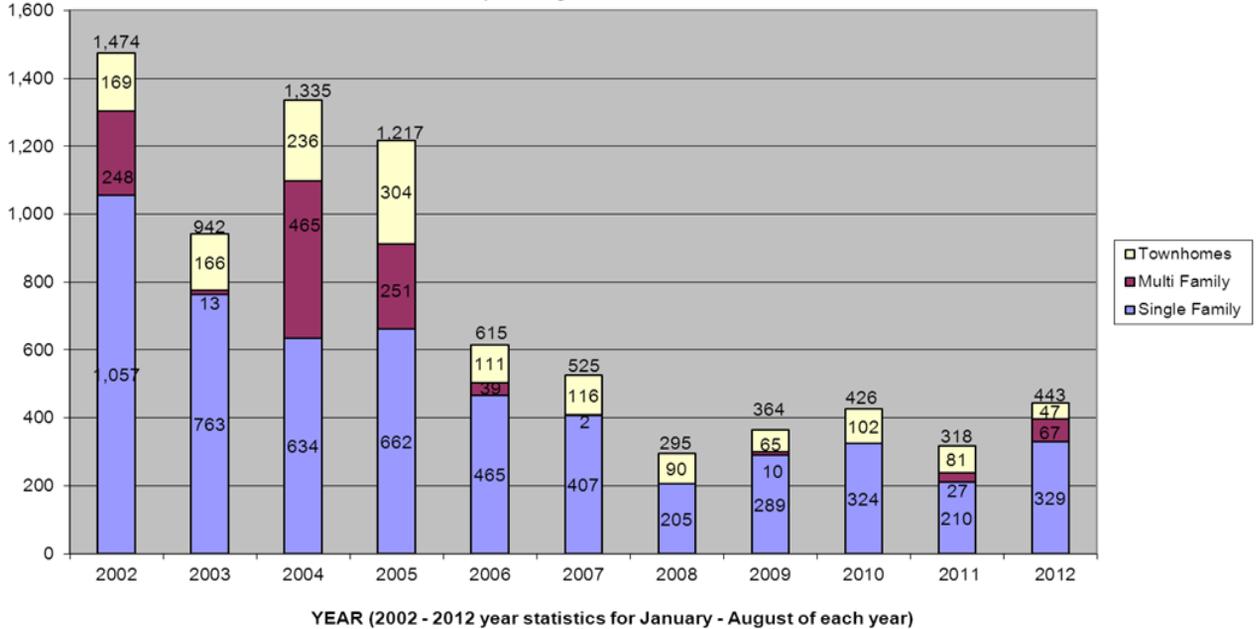
History of Building Permits Issued 2002-2012 Full-Year Statistics



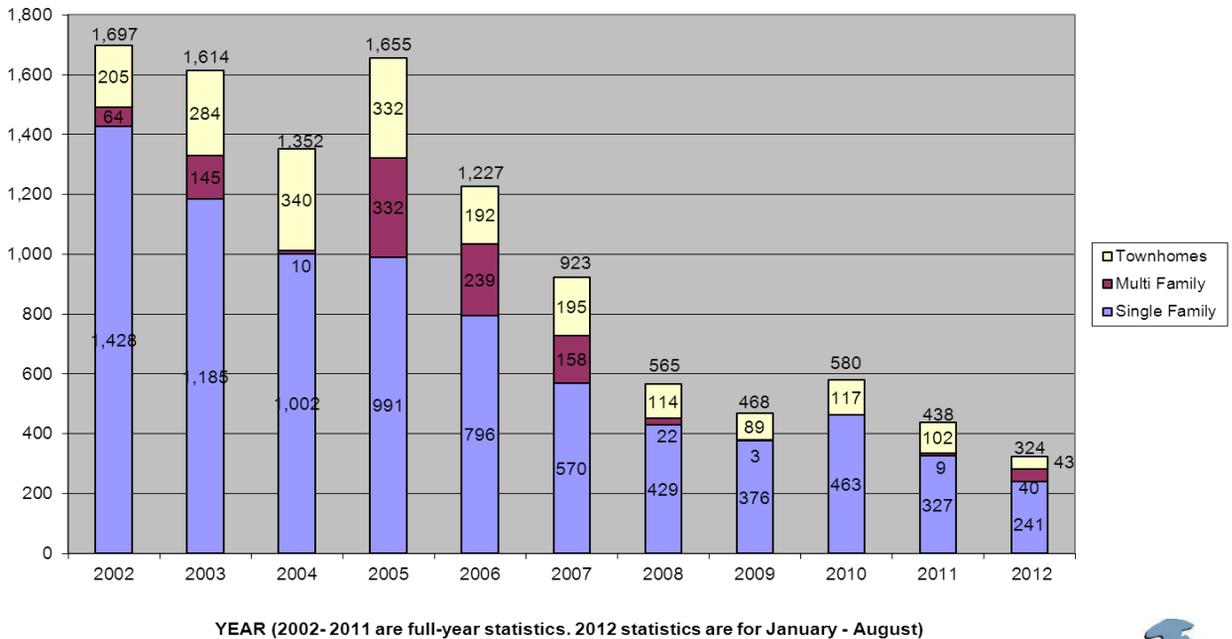
Building Permits Issued Through August 2012



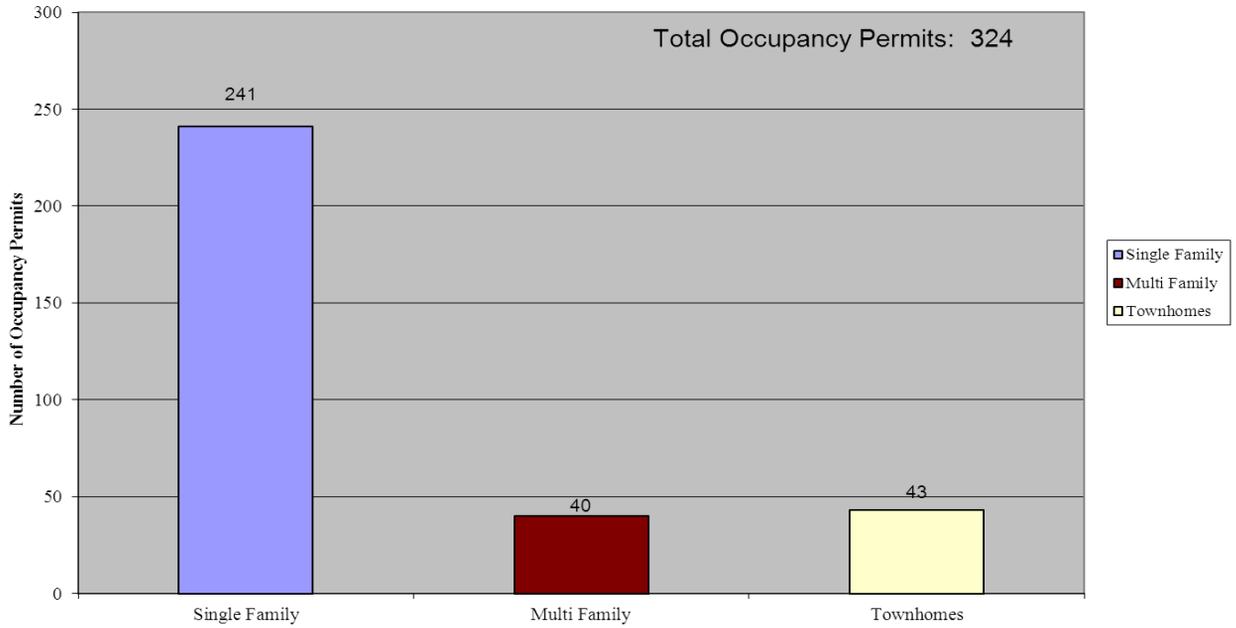
History of Building Permits Issued 2002-2012 January – August of Each Year



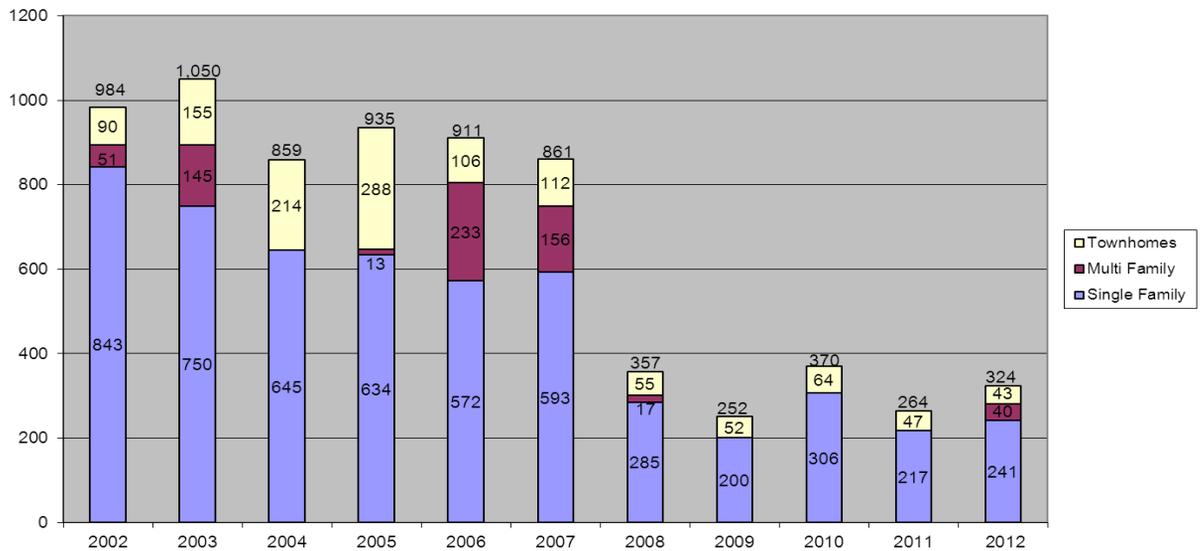
History of Occupancy Permits Issued 2002-2012 Full-Year Statistics



Occupancy Permits Issued Through August 2012



History of Occupancy Permits Issued 2002-2012 January – August of Each Year



YEAR (2002- 2012 year statistics for January - August of each year)



Planning and Zoning Update

PLANNING AND ZONING SUBMITTALS AND APPROVALS AUGUST 2012

SUBDIVISION PLANS			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Submittals			
Embrey Mill Tech Change	Technical change to a preliminary plan for 2,079 mixed use residential lots on 957 acres zoned A1, A2 & PD2	Submitted 8/3/12	Hartwood
Butler Estates Tech Change	Technical change to a preliminary plan for 5 single family lots on 3.94 acres zoned R-1	Submitted 8/7/12	Rock Hill
SF Car Wash	Dedication plat for water, storm sewer, ingress, and sight distance easements on 0.89 acres zoned B-2	Submitted 8/8/12	Aquia
Clift Farm Quarter	Cluster concept plan for 196 single family lots on 472 acres zoned A-1	Submitted 8/8/12	Falmouth and Aquia
Westgate at Stafford Courthouse	Preliminary plan for 51 single family lots on 24.33 acres zoned R-1	Submitted 8/10/12	Garrisonville
Centreport Industrial Park Sewer	Dedication plat for sewer easement on 135 acres zoned M-1	Submitted 8/10/12	Hartwood
Retreat at Eagles Point	Minor plat for 5 single family lots on 17.9 acres zoned A-2	Submitted 8/13/12	Aquia
Preserve at Indian Point	Minor plat for 5 single family lots on 6.45 acres zoned A-2	Submitted 8/14/12	Aquia
Cain Property BLA	Boundary line adjustment for 2 single family lots on 4.25 acres zoned A-1	Submitted 8/14/12	George Washington
Celebrate VA North Sec. 4C	Dedication plat for storm drainage easements on 0.5 acres zoned RBC	Submitted 8/20/12	Hartwood
Approvals			
Marsh Run Estates Lot 42 & 43	Boundary line adjustment for 2 lots on 3 acres zoned A-1	Approved 8/2/12	Hartwood
Hillcrest Terrace Lot 301 & 302	Boundary line adjustment for 2 lots on 2.14 acres zoned R-1	Approved 8/2/12	George Washington



Planning and Zoning Update

Quantico Corporate Center Building H2	Dedication plat for waterline, storm drainage and site distance easements on 2.7 acres zoned B-2	Approved 8/2/12	Griffis-Widewater
Mountain View Estates	Minor plat for 5 single family lots on 17 acres zoned A-1 & A-2	Approved 8/2/12	Rock Hill
Barrington Woods	Family subdivision for 2 lots on 6.25 acres zoned A1	Approved 8/7/12	Hartwood
Colonial Forge Sec. 3	Final plat for 21 single family lots on 9.79 acres zoned R-3	Approved 8/16/12	Hartwood
Seasons Landing Sec. 6	Final plat for 12 single family lots on 7.03 acres zoned R-1	Approved 8/17/12	Aquia
Stafford Hospital Center East Campus	Dedication plat for sewer and temporary construction easements on 22.6 acres zoned B-2	Approved 8/24/12	Aquia

SITE PLANS

ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Submittals			
Stafford Hospital Center East Campus	Major site plan for a 10 lot medical campus on 22.26 acres zoned B-2	Submitted 8/2/12	Aquia
Stafford County Schools Fuel Pump Relocation	Infrastructure plan to relocate above ground fuel pumps, and improve existing entrances and parking area on 23.3 acres zoned M-1	Submitted 8/22/12	Hartwood
Falls Run Industrial Park	Major site plan revision for an industrial building on 2.55 acres zoned M-1	Submitted 8/23/12	George Washington
Approvals			
Telecom Tower CWS 99 Paynes Corner	Major site plan for a 180 foot telecommunications monopole tower on 1 acre zoned A-2	Approved 8/6/12	Hartwood
Garrisonville Road Medical Office Building	Major site plan for a 40,000 square foot medical office building on 3.33 acres zoned B-2	Approved 8/15/12	Griffis-Widewater
Centreport Stafford 95 Business Center	Grading plan for 26.54 acres zoned M-1	Approved 8/17/12	Hartwood

REZONINGS

ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Submittals			
George Washington's Boyhood Home at Ferry Farm	Rezone 106 acres from A-1 and B-1 to HI, Historic Interpretation	Submitted 8/24/12	George Washington
Approvals			
James Sites Property	Amend proffers on 1.26 acres zoned M-1	BOS approval 8/21/12	Hartwood



Planning and Zoning Update

CONDITIONAL USE PERMITS			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Submittals			
Crucible Properties	Conditional Use Permit to allow an Industrial School on 87 acres zoned M-1	Submitted 8/17/12	Hartwood
Approvals			
Chichester Park	Conditional Use Permit to exceed the maximum height requirement up to 80 feet for ball field lighting on 7.78 acres zoned A-1	BOS approval 8/21/12	Falmouth
Stafford High School	Conditional Use Permit to exceed the maximum height requirement up to 65 feet for a high school on 4.2 acres zoned A-1	BOS approval 8/21/12	Falmouth
ZONING ACTIONS			
ITEM	DESCRIPTION	ACTION	ITEM
Zoning Inspections			
Conducted		31	Various
Cited		17	Various
Other		8	Various
Zoning Permits (Various)			
Commercial New		1	Various
Commercial Change		18	Various
Residential New		38	Various
Residential Change		62	Various
Signs		13	Various
Home Occ/Home Bus.		5	Various
Temporary Structure		3	Various
Demo		1	Various
Retaining Walls		6	Various
Zoning Verifications			
		4	Various
Zoning Determinations			
LOT GRADING PLANS			
ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Poplar Estates Sec. 1	1 single family lot	Approved 8/2/12	Hartwood
Brentsmill Sec. 2	6 single family lots	Approved various dates	Griffis-Widewater
Leeland Station Sec. 5A	2 single family lots	Approved various dates	Falmouth
Southgate Sec. 1A	1 single family lot	Approved 8/2/12	Falmouth



Planning and Zoning Update

Colonial Forge Sec. 1B	2 single family lots	Approved 8/2/12	Rock Hill
Berea Knolls	5 single family lots	Approved various dates	Hartwood
The Glens Sec. 2	1 single family lot	Approved 8/2/12	Rock Hill
Richland Forest Sec. 3	1 single family lot	Approved 8/2/12	Hartwood
Stafford Estates Sec. 2	3 single family lots	Approved various dates	Hartwood
Stafford Lakes Village Sec. 14B	2 single family lots	Approved various dates	Hartwood
Millstone at the Glens	1 single family lot	Approved 8/3/12	Rock Hill
Seasons Landing Sec. 3	5 single family lots	Approved various dates	Aquia
Celebrate VA North Sec. 7A	4 single family lots	Approved 8/9/12	Hartwood
Turney Estates	1 single family lot	Approved 8/10/12	Hartwood
Moncure Estates Sec. 1	2 single family lots	Approved 8/14/12	Aquia
Moncure Estates Sec. 2	2 single family lots	Approved 8/14/12	Aquia
Celebrate VA North Sec. 3A1	1 single family lot	Approved 8/17/12	Hartwood
Lake Arrowhead Sec. G	1 single family lot	Approved 8/17/12	Rock Hill
Stafford Lakes Village Sec. 12B	1 single family lot	Approved 8/17/12	Hartwood
Woodstream Sec. 4	1 condominium building	Approved 8/21/12	Griffis-Widewater
Woodstream Sec. 3	6 single family lots	Approved 8/21/12	Griffis-Widewater
Celebrate VA North Sec. 1	1 single family lot	Approved 8/23/12	Hartwood
Total	51		

OTHER

ITEM	DESCRIPTION	ACTION	ELECTION DISTRICT
Submissions			
Falmouth Elementary School	As-built plan for a one-story, 5,000 square foot library addition and expansion of parking lot and playground on 41.5 acres zoned A-1	Submitted 8/10/12	Falmouth
Stafford Lakes Commercial	Perennial flow determination associated with a proposed commercial development on 60 acres zoned B-2	Submitted 8/22/12	Hartwood
Approvals			
Old Rt. 3 Sewage Pump Station	Exception request for Stormwater Management Regulations	Approved 8/10/12	George Washington
Falmouth Elementary School	As-built plan for a one-story, 5,000 square foot library addition and expansion of parking lot and playground on 41.5 acres zoned A-1	Approved 8/10/12	Falmouth



Rappahannock Regional Landfill

August 2012 Totals of Road-Side Trash Pick-Up	
Date	Weight (pounds)
August 1-3	5,740
Week of August 6	14,900
Week of August 13	14,660
Week of August 20	14,300
Week of August 27	13,220
TOTAL	62,820

**Work is backed by scale tickets.
Total includes signage pickup.**



Monthly Call Summary – August 2012

	Aug-12	Jul-12	Aug-11	Goal
Total Calls:	1119	1234	1280	NA
Calls in excess of eight minutes:	355	386	414	NA
Response percentage under eight minutes:	68%	69%	68%	90%
Calls in excess of ten minutes:	169	215	220	NA

Monthly Call Summary by First Due - August 2012

Calls 8 Mins or Less by First Due

First Due	Aug-12	Jul-12	Aug-11	Goal
Zone 1 - Falmouth	70%	68%	69%	90%
Zone 2 - Stafford	74%	81%	77%	90%
Zone 3 - Widewater	33%	18%	33%	90%
Zone 4 - Mt. View	74%	58%	70%	90%
Zone 5 - Brooke	43%	52%	71%	90%
Zone 6 - Hartwood	61%	60%	65%	90%
Zone 7 - White Oak	57%	74%	51%	90%
Zone 8 - Rockhill	12%	36%	19%	90%
Zone 9 - Aquia	81%	80%	77%	90%
Zone 10 - Potomac Hills	77%	73%	92%	90%
Zone 12 - Berea	72%	65%	69%	90%
Zone 14 - North Stafford	70%	75%	67%	90%

Zones reflect Fire and EMS calls combined.

Monthly EMS Summary - August 2012

Patient Contacts

Dead at Scene	7
Patient Refusals	180
Transferred to another Unit	1
Transported POV	0
Transports	699
Total	889

Percent of Patients Transported 75%

Clinical Saves 2

Helicopter Transports 2

Transports

Fauquier Hospital	0
Mary Washington Hospital	401
Stafford Hospital	287
Sentara Northern Virginia Medical Center	3
Spotsylvania Regional Medical Center	8
Alexandria	0
INOVA Fairfax	0
Total	699



Stafford County Fire and Rescue Unit Staffing Percentage by Station - August 2012

CO1 - Falmouth

Unit	Staffing %
Engine 1	99%
Medic 11	100%
Medic 11B	5%
Ambulance 11	0%
Rescue Squad 1	13%
Rescue Squad 1 Cross Staffed	81%

CO2 - Stafford Fire

Unit	Staffing %
Rescue Engine 2	81%
Engine 2	5%
Medic 2	100%
Truck 2	11%
Truck 2 Cross Staffed	58%

CO3 - Widewater

Unit	Staffing %
Engine 3	16%
Medic 3	0%
Ambulance 3	0%

CO4 - Mt.View Fire

Unit	Staffing %
Engine 4	100%
Medic 4	0%
Tower Ladder 4	0%
Tower Ladder 4 Cross Staffed	94%

CO5 - Brooke

Unit	Staffing %
Engine 5	6%
Rescue Squad 5	2%
Rescue Squad 5 Cross Staffed	0%
Medic 5	100%
Medic 5B	0%
Ambulance 5	1%

CO6 - Hartwood

Unit	Staffing %
Engine 6	54%
Medic 6	100%
Medic 6B	0%
Ambulance 6	0%

CO7 - White Oak Fire

Unit	Staffing %
Rescue Engine 7	29%
Engine 7	2%

CO8 - Rockhill Fire

Unit	Staffing %
Engine 8	37%

CO9 - Aquia

Unit	Staffing %
Engine 9	100%
Medic 9	23%
Ambulance 9	8%

CO10 - Potomac Hills

Unit	Staffing %
Engine 10	28%
Rescue Squad 10	4%
Rescue Squad 10 Cross Staffed	4%
Tower Ladder 10	0%
Tower Ladder 10 Cross Staffed	0%
Medic 10	100%
Medic 10B	0%
Ambulance 10	1%
Battalion Chief 2	100%

CO12 - Berea

Unit	Staffing %
Quint 12/Engine 12	100%

CO14 - North Stafford

Unit	Staffing %
Rescue Engine 14	100%

EMS1 - Stafford Rescue

Unit	Staffing %
Medic 1	2%
Ambulance 1	33%

EMS4 - Mt.View Rescue

Unit	Staffing %
Medic 4B	0%
Ambulance 4	4%

EMS7 - White Oak Rescue

Unit	Staffing %
Medic 7	100%
Medic 7B	0%
Ambulance 7	4%

EMS8 - Rockhill Rescue

Unit	Staffing %
Medic 8	18%
Ambulance 8	4%

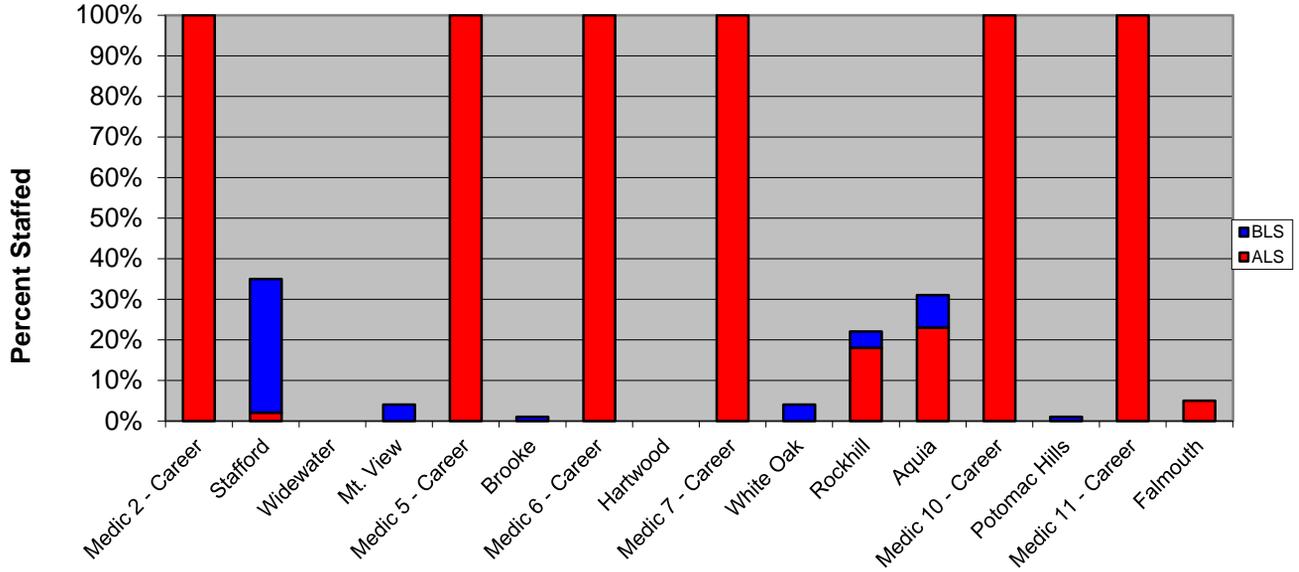
Legend

Career Units

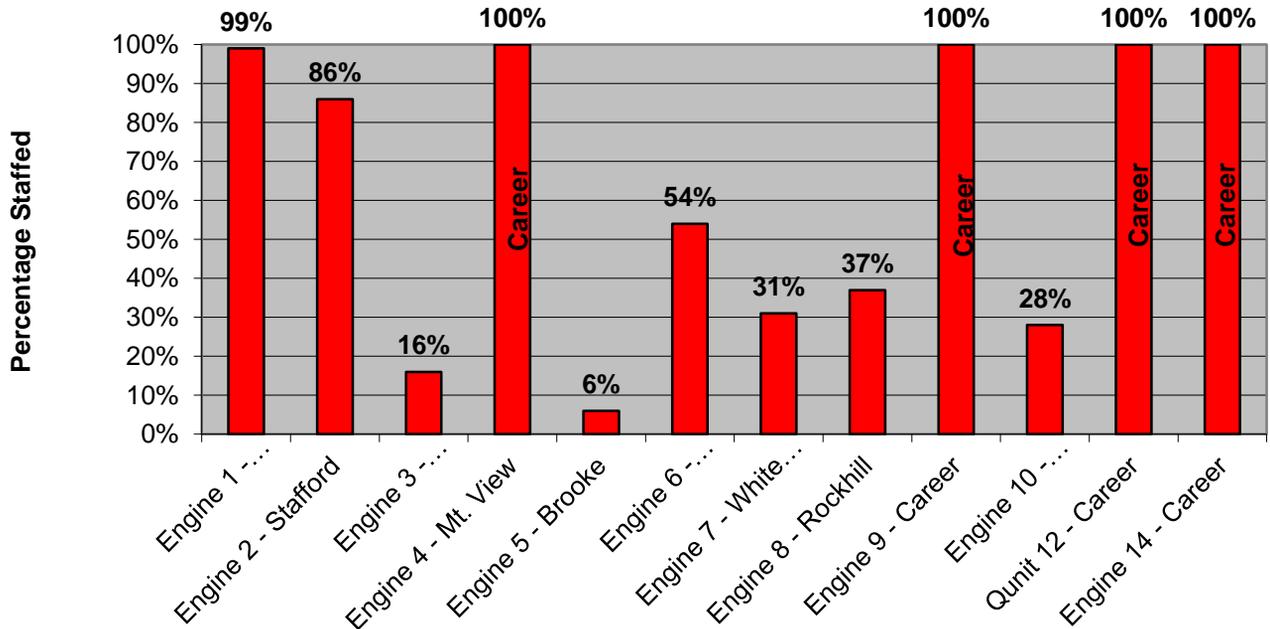


Fire and Rescue

ALS/BLS Staffing Percentage for August 2012



Engine Staffing for August 2012





This report summarizes the activities of the Stafford Sheriff's Office through August 2012. The charts compare data year-to-date through August 2012 vs. year-to-date through August 2011. Below are highlights.

Crime Distribution

Crime	2012	2011	% Change
Property Crime	56.1%	54.0%	2.1%
Narcotics Violations	20.6%	20.4%	0.2%
Fraud Crimes	16.8%	17.6%	-0.9%
Crimes Against Persons	6.6%	7.9%	-1.3%



Below is a summary of how the categories compared year-to-year through August 2012 vs. year-to-date through August 2011.

Major Crimes Summary

Crime	2012	2011	% Change
All Reported Crimes	7,881	6,828	15.4%
Major Crimes	2,967	2,432	22.0%
% of All Reported Crimes That are Major Crimes	37.6%	35.6%	2.0%

Crimes Against Persons

Crime	2012	2011	% Change
Kidnapping/Abduction	20	14	42.9%
Robbery	25	19	31.6%
Homicide	2	2	0.0%
Rape	19	25	-24.0%
Aggravated Assault	78	73	6.8%



Below is a summary of how the categories compared year-to-year through August 2012 vs. year-to-date through August 2011.

Crimes Against Property

Crime	2012	2011	% Change
Motor Vehicle Theft	72	79	-8.9%
Burglary	159	124	28.2%
Larceny	1,433	1,111	29.0%
Fraud/Financial	497	429	15.9%

Misc

Activity	2012	2011	Change
Crime Rate per 100 Residents	3.54	3.02	0.52
Concealed Weapons Permits and Federal Licenses	1,398	944	48.1%
Criminal Arrest	4,328	4,528	-4.4%
DUI Arrests	313	289	8.3%
Citations	5,921	7,852	-24.6%
Deputies Assaulted	16	16	0.0%
Calls for Service	50,234	45,622	10.1%



Below is a summary of how the categories compared year-to-year through August 2012 vs. year-to-date through August 2011.

Animal Control

Activity	2012	2011	% Change
Dogs Picked Up	490	441	11.1%
Dogs Turned In	323	337	-4.2%
Dog Adoptions	218	181	20.4%
Cats Turned In	798	843	-5.3%
Cat Adoptions	160	152	5.3%
Dogs Euthanized	186	194	-4.1%
Cats Euthanized	530	518	2.3%

Courts

Activity	2012	2011	% Change
Evictions	502	657	-23.6%
Out-of-State Prisoner Extraditions	67	59	13.6%



Below is a summary of how the categories compared year-to-year through August 2012 vs. year-to-date through August 2011.

Communications

Activity	2012	2011	% Change
ECC Call Volume	206,597	203,454	1.5%
Total Law Enforcement CAD Incidents Processed	99,812	95,939	4.0%
Total Fire and Rescue CAD Incidents Processed	16,540	16,072	2.9%
ECC Auxiliary/Support CAD Events - Utility	1,382	1,449	-4.6%
ECC Auxiliary/Support CAD Events - Animal Control	1,846	1,476	25.1%
ECC Auxiliary/Support CAD Events - Control Burns	3,687	3,538	4.2%



August 2012			
Fund	Full-Time Funded Positions	Vacancies	Vacancy Rate
General Government Public Safety	341	12	3.5%
General Government Non Public Safety	328	12	3.6%
General Government Total	669	24	3.5%
Utilities	139	4	2.8%
Total	808	28	3.4%

Turnover Rate		
Monthly	2012	2011
January	0.7%	0.6%
February	0.7%	1.0%
March	0.7%	0.6%
April	1.4%	0.2%
May	0.8%	0.9%
June	0.8%	1.6%
July	0.9%	1.4%
August	0.9%	0.7%

The turnover rate measures the number of separations during a month. These separations include voluntary and involuntary terminations. The vacancy rate measures the percent of vacancies as a result of the employee turnover.



	AUGUST 2012	AUGUST 2011	% CHANGE
Number of Child Protective Services (CPS) Complaints Investigated	34	40	-15.0%
Number of Children in Foster Care	45	45	0.0%
Number of Children Receiving Child Day Care Assistance	325	322	0.9%
Private Day School Placements	10	13	-23.1%
Public Day School Placements	15	12	25.0%
Residential Placements Excluding Foster Care Children	16	22	-27.3%
Residential Placements Total	24	28	-14.3%
Number of Families Served by Family Assessment and Planning Team	10	19	-47.4%
Number of Active/Ongoing Public Assistance	9,747	9,099	7.1%
Number of New Applications for Public Assistance	723	745	-3.0%
Number of Food Stamp Households Served	3,917	3,590	9.1%
Value of Food Stamp Benefits Issued	\$1,295,765.00	\$1,197,163.00	8.1%



	JULY 2012	JULY 2011	% CHANGE
Number of Child Protective Services (CPS) Complaints Investigated	44	38	15.8%
Number of Children in Foster Care	45	44	2.3%
Number of Children Receiving Child Day Care Assistance	301	307	-2.0%
Private Day School Placements	23	13	76.9%
Public Day School Placements	15	12	25.0%
Residential Placements Excluding Foster Care Children	17	19	-10.5%
Residential Placements Total	25	24	4.2%
Number of Families Served by Family Assessment and Planning Team	14	14	0.0%
Number of Active/Ongoing Public Assistance	9,640	9,031	6.7%
Number of New Applications for Public Assistance	686	610	12.5%
Number of Food Stamp Households Served	3,855	3,584	7.6%
Value of Food Stamp Benefits Issued	\$1,293,223.00	\$1,195,118.00	8.2%



The August Utilities Operations Report follows:

1. Both water treatment facilities and both wastewater treatment facilities met all permit limits and Health Department requirements for the month.
2. As of September 7, the Smith Lake Reservoir is down 6.7 feet, and the Abel Lake Reservoir is down 4.1 feet. Average water sales for August totaled 9.7 million gallons per day (mgd) – a 5.4% increase over sales in August 2011. During the same period, the number of active accounts increased by 1.5% to 32,799.

3. Remaining Water and Wastewater Treatment Capacity:

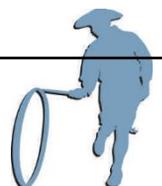
➤ Smith Lake WTF:	5,928 EDUs
➤ Abel Lake WTF:	<u>1,494</u> EDUs
	7,422 EDUs
➤ Aquia WWTF:	13,613 EDUs
➤ Little Falls Run WWTF:	<u>13,106</u> EDUs
	26,719 EDUs



PROJECT	Rocky Pen Run Water Treatment Facility
Description	Design and construction of a 10 million gallons per day (mgd) water treatment facility utilizing membranes expandable to 25 mgd with incremental addition of more membranes and membrane infrastructure.
Project Budget Amount	\$26M
Completion Date of Design Phase	May 2011
Current Projected Completion Date of Project	March 2014
Recent Activity	Mass excavation and rough grading complete. Site infrastructure, under-slab works, and foundation construction is underway. Construction of finished water storage tank is nearly complete.



PROJECT	Rocky Pen Run Dam & Reservoir Clearing
Description	New dam to create a 521-acre, 5.54 billion gallon reservoir. Involves placement of approximately 900,000 cubic yards of select material and construction of a concrete emergency spillway and a pump station to provide water to the new water treatment facility. Also included is the clearing of approximately 500 acres of the reservoir area.
Project Budget Amount	\$35M
Completion Date of Design Phase	August 2011
Current Projected Completion Date of Project	Fall 2013
Recent Activity	<p>Dam: Final elements of foundation preparation are underway. Clearing and excavation for spillway have begun. Abutment drains are underway, dam shell and core are progressing as are outlet works and spillway excavation.</p> <p>Rocky Run Road: Abandonment process is underway. Design for roadway termini to begin soon. Abandonment/closure to occur very late 2013 to early 2014.</p> <p>Timber Clearing: The County received three bids for this work and is currently evaluating the bids prior to Board action.</p>



PROJECT	Falls Run Sewer Interceptor Replacement (Phase 1)
Description	13,000 feet of 42", 36", 30", 15", and 8" gravity sewer from the Falls Run Pump Station to the west side of I-95. Includes installation of 400 linear feet of steel casing under I-95, installation of 67 new precast manholes, and a new grinder vault at the pump station.
Project Budget Amount	\$6,798,000
Completion Date of Design Phase	June 2012
Current Projected Completion Date of Project	June, 2014
Recent Activity	Bids open September 10, 2012



PROJECT	Falls Run Pump Station Odor Control System
Description	Installation of biological gas-phase odor control system, piping, electrical, and instrumentation upgrades needed to eliminate chronic odor issues in the Falmouth Bottom area associated with the pump station
Project Budget Amount	\$712,000
Completion Date of Design Phase	June 2012
Current Projected Completion Date of Project	June 2014
Recent Activity	Bids open on September 10, 2012



PROJECT	Celebrate Virginia Water Tank
Description	Construction of a 1.0 MG elevated water tank on Greenbank Road in Celebrate Virginia near Banks Ford Parkway to replace the existing Berea Tank at Dominion Virginia Power.
Project Budget Amount	\$2.502M
Completion Date of Design Phase	July 2011
Current Projected Completion Date of Project	2014
Recent Activity	We are in process of acquiring the property. Subdivision plat approved. Once subdivision of proposed property is complete, County will acquire property. We are working with County Attorney's office on closing. A new Purchase Agreement to extend the settlement date must be executed by property owner and County. Plans are at Virginia Department of Health for final review prior to issuance of permit to construct.
PROJECT	Courthouse Area (Wyche Road) Waterline Improvements
Description	Approximately 5,000 feet of 12-inch water main on Courthouse Road from I-95 to Red Oak Drive and on Wyche Road from Courthouse Road to Venture Drive. Improvement will provide water transmission capacity to move water from the Smith Lake WTF to the Route 1 area south of the courthouse and will improve fire flows in the Wyche Road area.
Project Budget Amount	\$1.350M
Completion Date of Design Phase	June 2011
Current Projected Completion Date of Project	July, 2013
Recent Activity	Project design is complete. Easement plats are complete. Approved plans have been received from Planning. Easement deeds have been prepared by the County Attorney's office. Ownership of one parcel is in question and title research is continuing. Minor revision to accommodate VDOT's I95/630 Interchange is underway. Easement acquisition is ongoing.



PROJECT	Route 1 North Sewer Line
Description	Approximately 4,400 feet of 18-inch gravity sewer along and parallel to Route 1. Will replace deteriorated gravity sewer and provide additional capacity to move wastewater from the northern part of the county toward the Aquia Creek PS at Route 1 and Telegraph Road.
Project Budget Amount	\$4.152M
Completion Date of Design Phase	August 2012
Current Projected Completion Date	TBD
Recent Activity	Final easement plats were received and forwarded to the County Attorney's office for deed of easement preparation. The Nationwide Permit renewal is being assembled. Easement negotiations will begin after receipt of final plats. Title searches on properties are underway for creation of easement documents. Bidding of this project is on hold pending a review of the Utilities Department budget.
PROJECT	North Stafford Industrial Park Pump Station Replacement
Description	Replacement of existing pump station due to deterioration and revised operational requirements. Currently pumps through the force main along Route 1 to the Courthouse area. New station will pump into the Upper Accokeek sewer shed, reducing energy consumption and freeing capacity in the Route 1 force main. Will include 1,729 feet of 6-inch force main from the pump station to connect with the existing force main from the Upper Accokeek Pump Station. A temporary force main connection will allow the existing station to pump to Upper Accokeek during construction of the new station.
Project Budget Amount	\$0.750M
Completion Date of Design Phase	December 2011
Current Projected Completion Date	January 2013
Recent Activity	The discharge force main is complete. The receiving force main was changed to a more durable material due to large amounts of fill discovered in the designed alignment. The construction of the pump around is complete. The new water service was installed. Pump around testing is complete. Submittals for the majority of the equipment have been approved. Further construction on the pump station is on hold pending receipt of materials by the contractor.



UTILITIES ENTERPRISE FUND

August 2012

	Current Month	Fiscal Year To Date			FY 13 Budget
		FY 13	FY 12	% Change	
A. No. of Active Accounts:	32,799	32,799	32,315	1.5%	33,252
B. Availability Applications:					
1. Water - Total	49	94	112	-16%	---
 Paid *	64	101	92	10%	---
 Paid EDUs **	64.0	101.0	103.0	-2%	525
 Revenue	\$438,550	\$690,550	\$700,400	-1%	\$3,450,000
2. Sewer - Total	46	88	95	-7%	---
 Paid *	65	101	88	15%	---
 Paid EDUs **	65.0	101.0	99.0	2%	475
 Revenue	\$224,400	\$350,400	\$340,000	3%	\$2,607,000

* applications may have been filed prior to this month but not paid at that time
** equivalent dwelling units

UTILITY PLANT OPERATIONS					
A. WATER					
1. Total Volume (MG):	337.7	718.6	664.0	8%	3,986
2. Sales (MG):	301.3	605.0	576.5	5%	3,072
3. Cost per 1000 Gal.:	\$0.92	\$0.86	\$1.01	-15%	\$1.21
B. WASTEWATER					
1. Little Falls Run Facility:					
(a) Volume Treated (MG):	86.9	174.7	169.3	3%	1,307
(b) Cost per 1,000 Gal.	\$1.65	\$1.65	\$1.58	4%	\$1.49
2. Aquia AWT Facility:					
(a) Volume Treated (MG):	143.4	287.1	305.1	-6%	2,085
(b) Cost per 1,000 Gal.	\$1.44	\$1.37	\$1.22	12%	\$1.32



DATE	PUBLICATION	HEADLINE
8/1/12	FLS	Stafford Reservoirs Down a Bit But Officials Not Concerned
8/1/12	FLS	State Signs Deal for HOV/HOT Lanes
8/1/12	Richmond Times-Dispatch	VA Sets Nearly \$1 Billion on I-95
8/1/12	WTOP	VA to Get 29 More Miles of HOT Lanes in \$1 B Project
8/1/12	Washington Post	Virginia Announces Final Deal on I-95 Express Lanes
8/2/12	FLS	Route 610 and Mine Road Intersection Work Complete
8/2/12	PotomacLocal.com	Stafford 'Stuffs the Bus' with School Supplies
8/3/12	FLS	Stafford Firefighters to Train at New Center
8/5/12	FLS	Grants Promote Student Fitness
8/5/12	FLS	Schools in Stafford, Orange Seek Donated Supplies
8/6/12	PotomacLocal.com	Stafford Expects Biggest 'Night Out' Yet
8/7/12	FLS	Security Training Center Plans to Expand its Stafford Site
8/8/12	FLS	Landslide Work Well Under Way
8/8/12	FLS	Hot Lanes Work Ready to Begin
8/8/12	PotomacLocal.com	Landslide Repairs to Top \$500,000
8/8/12	PotomacLocal.com	I-95 HOT Lanes Construction Underway
8/9/12	FLS	Stafford Firm Is Accepted into VALET Program
8/9/12	WTOP	I-95 Express Lanes Project May Have Environmental Impact
8/10/12	Stafford Sun	Elementary School Days to Last a Little Longer
8/11/12	FLS	Retired Colonel Puts Vets to Work
8/13/12	FLS	Film Will Feature Rappahannock



DATE	PUBLICATION	HEADLINE
8/13/12	Stafford Sun	Services Set for Former Principal and Educator Donald Dixon
8/13/12	Patch.com	Bell Schedule Changes for Stafford County Elementary Schools
8/13/12	PotomacLocal.com	8 Homeless After Stafford Group Home Blaze
8/14/12	FLS	Medal of Honor Winner Now Fights to Hire Vets
8/14/12	FLS	Fire Destroys Group Home
8/14/12	Stafford Sun	Fire Breaks Out at Nursing Facility
8/16/12	FLS	Will Express Lanes Give Economy Lift
8/17/12	FLS	Stafford Defers Walgreens Rezoning
8/17/12	Stafford Sun	Audit Ordered; FBI Investigates VRE Sub Contractor
8/17/12	Stafford Sun	Voluntary Water Restrictions
8/18/12	FLS	Call for VRE Audit Rejected
8/18/12	FLS	Longer School Days Planned in Stafford
8/18/12	FLS	Stafford Scores on Math SOL Tests Top Math SOL Top Performers
8/18/12	PotomacLocal.com	Update: Audit Rejected, CEO Recommended
8/19/12	Richmond Times-Dispatch	Seven More Virginia Localities Eligible for U.S. Storm Aid
8/19/12	PotomacLocal.com	Extra Deputies Looking for Drunken Drivers
8/19/12	PotomacLocal.com	In Stafford, Use a Bucket
8/19/12	Patch.com	VRE Board Declines Independent Audit
8/21/12	FLS	Stafford Hospital Plans Offices
8/22/12	FLS	Stafford High School, Chichester Park Advance
8/22/12	FLS	Stafford Roads Project Update Meeting Set for Thursday
8/22/12	FLS	Little Falls Farm a 'Money Pit', Parks Commissioner Says
8/22/12	Stafford Sun	Voluntary Water Restrictions Still in Effect
8/22/12	Stafford Sun	Audit Rejected, CEO Recommended



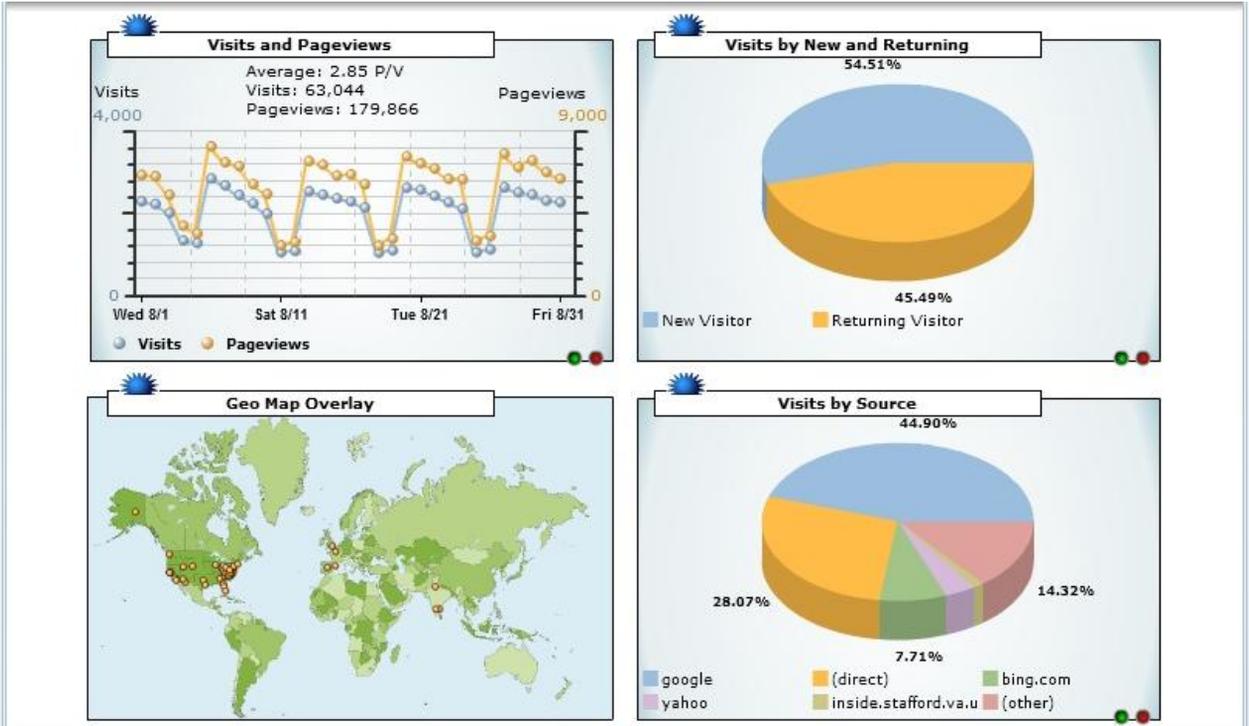
The Citizens Assistance and Volunteer Services Office provides a central in-house resource for customer service and information on County services and complaints. Staff recruits, trains and places volunteers in various departments to assist with a number of tasks.

August 2012 Customer Inquiries handled by Citizens Assistance Staff	
Total Number of Phone Calls Handled in 311 Center	2841
Live Help Chats*	51
Citizen Tracker Requests Handled via County Website	16
Citizens Assisted at the Administration Center Desk in Lobby	1313
Total Number of Visitors to Administration Center	3824
Citizens Assisted at the Judicial Center Desk in the Courthouse	1727
Total Number of Volunteer Hours**	1021

* Live Help allows users to send an e-mail through the County's Web site and receive an immediate response from staff. Of the 51 Live Help requests, 31 were live chats in which the user and staff member exchanged information through instant messaging, and 21 were offline e-mails, which were received outside normal business hours (weekends or evenings) when staff is not online. Responses were provided as soon as possible or as soon as regular business hours resumed.

** This fiscal year this equates to a savings of \$26,546 in full-time staff costs (with benefits), and a savings of \$21,236 without benefits. These figures are determined by taking the volunteer rate (\$26.00 with benefits) and (\$20.80 without benefits) that is dictated by the state's Bureau of Labor statistics and multiplying that by the total number of hours that are volunteered.





	Page Titles	Visits	Pageviews	Avg Time
1.	Stafford County, VA - Official Website	36,291	67,249	00:01:59
2.	Stafford County, VA - Official Website - Bill Payment	9,504	15,064	00:02:01
3.	Stafford County, VA - Official Website - NeoGov	4,035	8,378	00:01:47
4.	Stafford County, VA - Official Website - Jobs Available	3,407	12,208	00:00:43
5.	Stafford County, VA - Official Website - Real Estate	2,591	4,187	00:02:44
6.	Stafford County, VA - Official Website - GIS	1,645	3,348	00:01:47
7.	Stafford County, VA - Official Website - Landfill & Recycling	980	1,454	00:02:22
8.	Stafford County, VA - Official Website - Human Resources	858	9,505	00:00:23
9.	Stafford County, VA - Official Website - Social Services	809	1,903	00:01:13
10.	Stafford County, VA - Official Website - Utilities	768	2,415	00:00:55



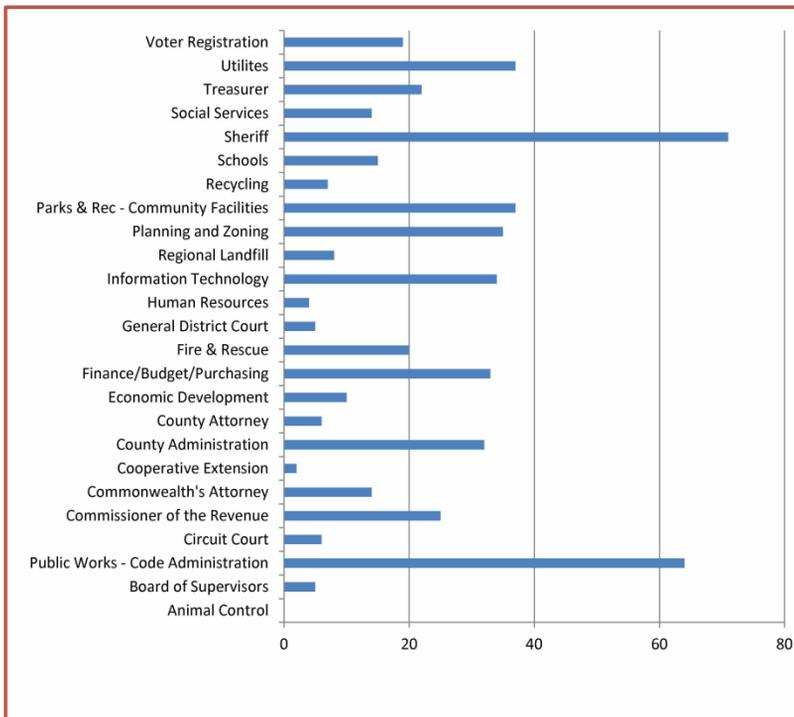
INFORMATION TECHNOLOGY

Documents Scanned	
Circuit Court	712
COMA	135
Planning	1
Public Works	439
Purchasing	28
Sheriff	4736
Utilities	1858

GIS Map Requests	
Internal/External Map Request	62
Walk-Ins	24
Map Sales	8

INFORMATION TECHNOLOGY

Project and Help Desk Work Orders Worked On In August 2012



Animal Control	0	0.00%
Board of Supervisors	5	0.95%
Public Works - Code Administration	64	12.19%
Circuit Court	6	1.14%
Commissioner of the Revenue	25	4.76%
Commonwealth's Attorney	14	2.67%
Cooperative Extension	2	0.38%
County Administration	32	6.10%
County Attorney	6	1.14%
Economic Development	10	1.90%
Finance/Budget/Purchasing	33	6.29%
Fire & Rescue	20	3.81%
General District Court	5	0.95%
Human Resources	4	0.76%
Information Technology	34	6.48%
Regional Landfill	8	1.52%
Planning and Zoning	35	6.67%
Parks & Rec - Community Facilities	37	7.05%
Recycling	7	1.33%
Schools	15	2.86%
Sheriff	71	13.52%
Social Services	14	2.67%
Treasurer	22	4.19%
Utilities	37	7.05%
Voter Registration	19	3.62%
Totals	525	100.0%

